

Many users of the electronic reporting tool are experiencing difficulties when attempting to access the sign-in screen for the reporting tool. The error message, “Internet Explorer cannot display this page”, is returned instead of taking the user to the sign-in screen. This error may also occur when attempting to navigate in the reporting tool by clicking the tabs at the top of the screen. The I-UCR staff in Springfield is experiencing the same difficulty. This issue has been brought to the attention of the ISP technology bureau, but attempts to resolve to date have been unsuccessful. If you encounter this issue, enter the link again into your internet browser. Do not cut and paste or use the link if you have saved the link as a favorite. This may take several attempts, but in most cases you will reach the sign-in screen. The same approach should be used if you receive this message when attempting to click on a tab within the reporting tool. Arrow back and click on the tab again. If these steps do not resolve your issue, contact the I-UCR Program Manager at 217-557-6482.