ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

State of Illinois

Application for 9-1-1 Modification Plan

Long Form

ISP 7-310 (12/25)

INTRODUCTION

The following document provides the application for submitting a 9-1-1 Modification Plan that will supply the Illinois State Police (ISP), the Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about the proposal to modify your 9-1-1 system. The modification plan must comply with 83 Ill. Adm. Code Part 1324.

LONG FORM MODIFICATION PLAN:

NOTE: If the modification results in increased network costs for the State, the costs must be pre-approved by the Administrator pursuant to Section 1326.210 before submitting the Modification Plan.

The following 9-1-1 system changes require Administrator approval:

1. Changing geographic boundaries for wireline, wireless, VoIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
2. Changes in network configuration, or NG9-1-1 system provider, implementation of a Next Generation 9-1-1 (NG9-1-1) system, deploying a Cloud-Based 9-1-1 call handling solution (Narrative Statement required)
3. Change of Backup PSAP

The Modification Plan must include the following documents:

General Information	Contact and 9-1-1 System information.
Verification	**Signed and Notarized** statement of truth regarding information provided in the plan.
Letter of Intent	Letter sent to the NG9-1-1 system provider with a copy of the plan. **(Signature required)**
Narrative Statement	A detailed summary of the changes to the proposed system's operation, including but not limited to a complete explanation of the 9-1-1 Authority's boundary that the 9-1-1 system will cover all types of emergency calls, including voice, text, data, and multimedia information along with staffing, training, and revised operational policy implications.
Narrative Statement – Cloud-Based 9-1-1 Call Handling System	A detailed explanation for a Cloud-Based 9-1-1 Call Handling System implementation. ☐ Check box if Cloud-Based 9-1-1 Call Handling System is a component of your Modification.
Financial Information	A summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system that is directly associated with 9-1-1, as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.
Communities Served	A list of all communities that are served by the 9-1-1 System.
Participating Agencies	A list of public safety agencies (Police, Fire, EMS) that are directly dispatched by the 9-1-1 System, including the County Sheriff and ISP Troop(s). Include address, telephone number and form of dispatch.
Adjacent 9-1-1 Authorities	List all adjacent 9-1-1 Authorities that surround the 9-1-1 Authorities geographic boundary.

Originating Service Providers (OSPs) & Local Exchange Carriers (LECs)	Provide a comprehensive list of Originating Service Providers (OSPs), including aggregators and Local Exchange Carriers (LECs), that are known by the applicant to deliver service within the jurisdiction of the 9-1-1 System. This list should include the relevant exchange(s), prefix(es), and the 9-1-1 System Providers (OSPs) configuration that will be implemented in the proposed system. Refer to your 9-1-1 System Network Diagram to support and illustrate the proposed configuration.
Test Plan	Provide the 9-1-1 System's overall test plan that defines testing with all 9-1-1 System Providers, OSPs, LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operation readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces, and data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated among all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY Accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, and NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.
Zip Codes	Provide a list of USPS Zip Codes for the communities within the boundary of the 9-1-1 System along with all Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

Attachments (if applicable)

Agreements	Include the local ordinance(s) or resolution(s) that formally dissolve any existing ETSB or Joint ETSB, as well as those that establish the new Joint ETSB. Additionally, provide the Intergovernmental Agreement(s) (IGAs) that authorize the creation of the Joint ETSB. All relevant IGAs, ordinances, resolutions, or contracts associated with the modification should be included. IGAs must contain explicit language confirming mutual agreement on the transfer of surcharge revenues and reserve funds.
Bylaws	That define the structure, membership requirements, voting procedures, decision-making process, financial management, and operational guidelines, ensuring equitable representation and transparent governance while adhering to relevant legal frameworks, with key elements including purpose statement, membership criteria, board composition, financial obligations, dispute resolution mechanisms, and amendment procedures.
Contracts	New NG9-1-1 system provider and call handling system contracts entered into as a result of the modification.

Backup PSAP Agreement

The Agreement that establishes back-up and overflow services due to interruptions and pre-determined alternate routing between 9-1-1 Authorities or PSAPs within those Authorities, which must detail and confirm the backup PSAPs capability to direct dispatch or otherwise transfer emergency calls directly to all authorized entities within the 9-1-1 Authority's boundary for whom they are serving as a backup.

☑ Backup PSAP Agreement is not Changed/Affected by this Modification.

Call Handling Agreements

Include a primary and secondary means of dispatch (i.e., radio frequency/talk group, 10-digit 24x7 directly answered transfer telephone number) entered into as a result of the modification.

☐ Call Handling Agreement(s) are not Changed/Affected by this modification.

Network Diagram

A proprietary diagram which will not be posted to the website, which is provided by the 9-1-1 system provider showing a list of all known OSPs, LECs, and Aggregators transporting all 9-1-1 traffic from the end user to the PSAP and all system components including ingress and egress, trunking, interconnection points, NGCS components, and routing configuration, predetermined alternate routes, Text to 9-1-1 capabilities, PSAPs, SAPs, Backups, Unmanned Backups and Communities served by the system.

Modification Plans must be filed electronically on the ISP's website at:
https://isp.illinois.gov/Statewide911Division/ConsolidationPlansAndWaivers where you will see the box below:



Once the plan is submitted, the ISP and the ICC each have 20 days to provide a technical review of the plan to submit to the Administrator for approval.

GENERAL INFORMATION

DATE: 10/15/2026

TYPE OF MODIFICATION (Check all that apply)

- [x] Changing geographic boundaries for wireline, wireless, VOIP, and text where it requires an intergovernmental agreement between 9-1-1 Authorities to modify those boundaries (Opt In/Opt Out)
- [ ] Changes in network configuration, or NG9-1-1 system provider except as provided for in subsection 1325.200(h), (i.e., implementation of a Next Generation 9-1-1 (NG9-1-1) system) or deploying a Cloud-
- [ ] Based 9-1-1 call handling solution (Narrative Statement required)
- [ ] Change of Backup PSAP arrangement

Description of Current 9-1-1 System

Provide a summary of your existing 9-1-1 system, including:

9-1-1 Authority Name	Population Served	Area in Sq. Miles
Cook County Emergency Telephone System Board	450,664	946
Number of PSAPs:	3	
Call Volume (annual):	220,548	

LIST PSAPs, SAPs, and VAPs	ADDRESS	PRIMARY	SAP
Des Plaines	9511 Harrison St, Des Plaines, 60016	X	
Maywood	1401 Maybrook Dr, Maywood, 60153	X	
Northlake	55 North Ave, Northlake, 60164		X

9-1-1 Authority Contact: Martin Bennett

Street Address: 9511 Harrison St

City, State and Zip Code: Des Plaines, IL 60016

Office Telephone: 847-294-4744

Cellular Telephone: 312-914-3839

Email: martin.bennett@ccsheriff.org

Please check:

- [x] Receive Integrated 9-1-1 Text (SMS)
- [x] Receive Integrated 9-1-1 Text (RTT)
- [x] Receive 9-1-1 Videos/Pictures (MMS)

Text Control Center: Comtech

VERIFICATION

I, Martin Bennett, first being duly sworn upon oath, depose and say that I am Executive Director, of Cook County; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Executive Director

Subscribed and sworn to before me

This 15th day of October, 20 26.

Valerie Marie Rhodes

NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER
LETTER OF INTENT

October 15, 2026
(Date)

Joshua Folta
(9-1-1 System Provider Company Representative)

AT&T
(9-1-1 System Provider Company Name)

10 S. Canal Street, 25th Floor
(Street Address)

Chicago, IL 60606
(City, State, Zip Code)

Dear Mr. Folta:

This letter is to confirm our intent to modify our 9-1-1 System.

Enclosed is your copy of our Modification Plan to be filed with the Illinois State Police for approval.

Thank you for your assistance in this matter.

Sincerely,

Executive Director, Cook County

enclosure: Modification Plan

NARRATIVE STATEMENT

Please answer the questions below by providing a detailed narrative that outlines your plan as it relates to this application. Your responses will assist the Illinois State Police (ISP), Illinois Commerce Commission (ICC), and the Statewide 9-1-1 Administrator (Administrator) in evaluating the proposal. The information you provide will help the 9-1-1 System Authority determine the feasibility of the modification and ensure it enhances the overall efficiency and effectiveness of public safety operations. All 9-1-1 Authorities and PSAPs must comply with the requirements outlined in Part 1324.

Explain the reason for submitting the modification and provide the name and contact information for your Certified 9-1-1 system provider, NGCS provider, and NOC/SOC provider.

The Villages of Melrose Park and Stone Park expressed interest in coming to Cook County ETSB for 9-1-1 call answering and dispatching services. All parties signed Intergovernmental Agreements to add both municipalities to the Cook County ETSB System. 9-1-1 System: AT&T - Joshua Folta jf3574@att.com or 312-291-6235, address is 10 S. Canal St, 25th Flr, Chicago, IL 60606. NGCS: Mercury - Howard Gadorus guru911@mercsys.com or 630-953-3333, address is 123 Ambassador Dr, Ste 151, Naperville, IL60540. NOC/SOC: AT&T Resolution Center 888-424-3911

Explain the national standards, protocols and/or operating measures that will be followed.

Cook County 9-1-1 has its own Standard Operating Procedures and follows PowerPhone's Total Response Call Handling Protocol System. The IP phone network is protected by a SonicWall NSA 2700 firewall. Computers do not have DNS and internet access is limited by the firewall to the CrowdStrike Falcon Software.

Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the system.

No changes to be made to our existing 9-1-1 system. AT&T has determined that Cook County ETSB can add the call load for Melrose Park and Stone Park to its existing network. The MAX-CT system was installed in 2015. In 2022, both core servers in Des Plaines and Maywood were upgraded to high-capacity servers to handle the increase in activity since the Cook County ETSB has expanded operations so rapidly.

Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system's operation. What degree of confidentiality measures will be implemented within the system to prevent access by unauthorized individuals?

Cook County ETSB has a redundant primary center in Maywood that operates 24/7. Overflow calls are routed to NWCDS in the event that additional staff is commuting from Des Plaines to Maywood. The network route from Des Plaines to Maywood is through a closed circuit OPT-E-Man circuit and backed up through a microwave connection. Each location can work independently on its own phone controller.

Identify the Backup PSAP. (Name and Address)

Maywood Controller - 1401 Maybrook Dr, Maywood, 60153

Provide the name(s) and physical address(es) of the Public Safety Answering Point(s) (PSAPs) designated as your predetermined alternate route(s). If no alternate routing has been established, indicate "None."

Northwest Central Dispatch System - 1975 E. Davis Street, Arlington Heights, 60005

Explain how split exchanges will be managed.

We are on ESINet and no longer utilize exchanges, split or otherwise.

Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.

GIS data is submitted to the AT&T ESINet via web-based Spatial Interface (SI) portal. The portal includes secure GIS file transfer. Cook County 9-1-1's vendor maintains our local database schema and configures database changes using attribute field mapping tools. The SI validation engine logs errors and refers errors back to the originating 9-1-1 authority in comprehensive reports that are retrieved in the 9-1-1 Enterprise Geospatial Database Management System (9-1-1EGDMS). Validation errors are corrected by the 9-1-1 authority's vendor within our GIS database. Updates are submitted and processed on an on-going basis.

Indicate who will be responsible for updating and maintaining GIS data. Provide the LDS and Data Maintainer's Name and contact information. Updates are required whenever there is a change to the Road Centerline layer that includes new or changed road name(s), a database change, an annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.

GeoComm 1100 W. Saint Germain Street, Suite 300 in Saint Cloud, MN 56301 will be responsible for updating and maintaining databases.

FINANCIAL INFORMATION

Complete all applicable fields. Enter $0 where not applicable.

Current Annual 9-1-1 Network Costs (Before Modification)	$	14,500.00
Projected Annual 9-1-1 Network Costs (After Modification)	$	15,625.00
One-Time Installation / Implementation Cost	$	956,673.00
Additional Recurring Costs (if any)	$	140,001.00

Include a summary of anticipated implementation costs and annual recurring operating costs of the proposed modified 9-1-1 system.

Network costs will increase to $14,625 with the addition of Bellwood, which is projected to cut over around the same time as Melrose Park and Stone Park. The amount listed in the projected annual costs includes the increase after all three have cut over. Network costs are paid by ISP.

Implementation costs include the quoted costs for equipment and installation listed below for both municipalities. There will be no costs for Stone Park's fire response since Melrose Park Fire Department is the responding fire agency for the Village of Stone Park.

Fire Department Total: $151,489

Incident Management (Tablet Command) - $23,850
Interface Costs for Incident Management (Motorola) - $17,485
10 iPad cases & 3 vehicle mounting kits (X-naut) - $13,019
10 iPad Pros - $15,000
US Digital Designs Fire Station Alerting (Digicom Installations Inc.) - $66,965
Comcast costs for USDD Fire Station Alerting - $500
Mercury equipment costs for Fire Station Alerting - $7,170
RMS (First Due) - $7,500

Police Department Total: $250,859

Melrose Park has 24 vehicles that need modems, cables, modem antennas, power supplies, data cables, MDTs, and MDT docks for a total of $203,471. This equipment will need to be installed into the 24 vehicles, for an approximate cost of $20,400.

Stone Park has 5 vehicles that need modems, modem cables, and modem antennas. However, their they are only in need of 1 power supply, data cable, MDT, and MDT dock. The total for their equipment is $22,738. This equipment will need to be installed into their vehicle(s) for an approximate cost of $4,250.

Additionally, three full positions will be installed and populated in the 9-1-1 center. The cost for a console is $27,700, a CAD workstation is $3,925, a radio console is $112,890, and a phone position is $40,260 for a total of $184,775. Three positions will cost $554,325.

Recurring costs include $9,000 for phone maintenance, $7,770 for radio maintenance, and $15,747 for 29 Motorola P1 Mobile CAD licenses. Additional annual costs for fire operations include Motorola's Tablet Command interface for $3,150, GeoComm's GIS services for Tablet Command at $2,000, and 10 Tablet Command licenses for $9,000. Total annual cost for three positions will be $140,001. Costs increase annually.

Communities Served

Community Name	Street Address	City	Zip
Bellwood	3200 Washington Boulevard	Bellwood	60104
Berkeley	5819 Electric Avenue	Berkeley	60163
Blue Island	13031 Greenwood Avenue	Blue Island	60406
Chicago Heights	1601 Chicago Road	Chicago Heights	60411
Crestwood	13800 South Cicero Avenue	Crestwood	60418
Des Plaines	1420 Miner Street	Des Plaines	60016
Franklin Park	9500 Belmont Street	Franklin Park	60131
Ford Heights	1343 Ellis Avenue	Ford Heights	60411
Golf	1 Briar Road, P.O. Box 216	Golf	60029
Harvey	15320 Broadway Avenue	Harvey	60426
Hometown	4331 Southwest Highway	Hometown	60456
Indian Head Park	201 Acacia Drive	Indian Head Park	60525
Lyons	4200 Lawndale Avenue	Lyons	60534
Melrose Park	1000 25th Avenue	Melrose Park	60160
Merrionette Park	11720 South Kedzie Avenue	Merrionette Park	60803
Northlake	55 East North Avenue	Northlake	60164
Olympia Fields	20040 Governors Highway	Olympia Fields	60461
Palos Park	8999 West 123rd Street	Palos Park	60464
Park Ridge	505 Butler Place	Park Ridge	60068
Phoenix	633 East 151st Street	Phoenix	60426
River Grove	2621 North Thatcher Avenue	River Grove	60171
Riverdale	157 West 144th Street	Riverdale	60827
Robbins	3327 West 137th Street	Robbins	60472
Stone Park	1825 North 32nd Avenue	Stone Park	60165
Worth	7112 West 111th Street	Worth	60482
Unincorporated Cook County	1401 South Maybrook Drive	Maywood	60153
Cook County Forest Preserve	536 North Harlem Avenue	River Forest	60305
Metra	547 West Jackson Blvd, 9th Floor	Chicago	60661

PARTICIPATING AGENCIES

9-1-1 Participating Agency	Street Address	City	Zip	Admin Phone	Direct Dispatch	Transfer	Call Relay
Alsip Fire Department	12600 S Pulaski Rd	Alsip	60803	(708) 385-6902		X	
Arlington Heights Fire Department	1150 N Arlington Heights Rd	Arlington Heights	60004	(847) 368-5450		X	
Barrington Hills Fire District	400 N Northwest Hwy	Barrington	60010	(847) 304-3600		X	
Bedford Park Fire Department	6820 S Archer Ave	Bedford Park	60501	(708) 563-4513		X	
Bellwood Fire Department	3200 Washington Blvd	Bellwood	60104	(708) 547-3524	X		
Bellwood Police Department	3200 Washington Blvd	Bellwood	60104	(708) 547-3524	X		
Bensenville Fire Department	500 S York Rd	Bensenville	60106	(630) 350-3441		X	
Berkeley Fire Department	5819 Electric Ave	Berkeley	60163	(708) 449-9444		X	
Berkeley Police Department	5819 Electric Ave	Berkeley	60163	(708) 449-9444	X		
Berwyn Fire Department	6700 W 26th St	Berwyn	60402	(708) 788-2660		X	
Blue Island Fire Department	2450 W Vermont St	Blue Island	60406	(708) 396-7070		X	
Blue Island Police Department	13031 Greenwood Ave	Blue Island	60406	(708)385-1313	X		
Bridgeview Fire Department	7500 S Oketo Ave	Bridgeview	60455	(708) 924-8250		X	
Broadview Fire Department	2400 S 25th Ave	Broadview	60155	(708) 343-6124		X	
Brookfield Fire Department	9001 Shields Ave	Brookfield	60513	(708) 485-0076		X	
Brookfield Zoo Fire Brigade	3300 Golf	Brookfield	60513	(708) 485-0023		X	
Buffalo Grove Fire Department	1051 Highland Grove Dr	Buffalo Grove	60089	(847) 537-0995		X	
Burbank Fire Department	6530 W 79th St	Burbank	60459	(708) 599-7766		X	
Burnham Fire Department	14450 Manistee Ave	Burnham	60633	(708) 891-9865		X	
Calumet City Fire Department	684 Wentworth Ave	Calumet City	60409	(708) 891-8145		X	
Calumet Park Fire Department	12457 S Ashland Ave	Calumet Park	60827	(708) 385-0550		X	
Chicago Emergency Comm Center	1411 W Madison	Chicago	60607	(773) 746-9111		X	
Chicago Fire Department	10 W 35th St	Chicago	60616	(312) 745-4200		X	
Chicago Heights Police Department	1601 Halsted St	Chicago Heights	60411	(708) 754-2121	X		
Chicago Heights Fire Department	83 E Joe Orr Rd	Chicago Heights	60411	(708) 756-5370		X	
Cicero Fire Department	5303 W 25th St	Cicero	60804	(708) 652-0174		X	
Cook County Forest Preserve Police	536 N Harlem Ave	River Forest	60305	(708) 771-1000	X		
Cook County Sheriffs Police	1401 S Maybrook Dr	Maywood	60153	(708) 865-4770	X		
Country Club Hills Fire Department	4350 West 183rd St.	Country Club Hills	60478	(708) 798-3270		X	
Crestwood Police Department	13840 S Cicero Ave	Crestwood	60445	(224)580-2867	X		
Crestwood Fire Department	13840 S Cicero Ave	Crestwood	60445	(708) 371-4805		X	
Des Plaines Police Department	1420 Miner St	Des Plaines	60016	(224) 580-2868	X		

PARTICIPATING AGENCIES

Des Plaines Fire Department	405 S River Rd	Des Plaines	60016	(847) 391-5333		X
Dixmoor Police Department	170 W 145th St	Dixmoor	60426	(708) 389-9441		X
Dixmoor Fire Department	170 W 145th St	Dixmoor	60426	(708) 389-9441		X
Dolton Fire Department	14022 Park Ave	Dolton	60419	(708) 201-3250		X
East Hazel Crest Fire Department	17223 S Throop St	East Hazel Crest	60429	(708) 798-3902		X
Elgin Fire Department	550 Summit St	Elgin	60120	(847) 931-6175		X
Elk Grove Village Fire Department	901 Brantwood Ave	Elk Grove Village	60007	(847) 734-8002		X
Elmhurst Fire Department	209 North York Rd	Elmhurst	60126	(630) 530-3090		X
Elmwood Park Fire Department	7 Conti Parkway	Elmwood Park	60707	(708) 453-2600		X
Evanston Fire Department	909 Lake St	Evanston	60201	(847) 866-5918		X
Evergreen Park Fire Department	9000 S Kedzie Ave	Evergreen Park	60805	(708) 422-2148		X
Flossmoor Fire Department	2828 Flossmoor Rd	Flossmoor	60422	(708) 798-3885		X
Ford Heights Fire Department	1343 Ellis Ave	Ford Heights	60411	(708) 758-3451		X
Forest Park Fire Department	7625 Wilcox St	Forest Park	60130	(708) 366-1234		X
Forest View Fire Department	7010 W 46th St	Forest View	60402	(708) 788-9769		X
Franklin Park Police Department	9451 W Belmont St	Franklin Park	60131	(847) 678-2400	X	
Franklin Park Fire Department	10001 W. Addison St	Franklin Park	60131	(847) 678-2400	X	
Glencoe Fire Department	325 Hazel Ave	Glencoe	60022	(847) 835-4112		X
Glenview Fire Department	1815 Glenview Rd	Glenview	60025	(847) 724-2141		X
Glenwood Fire Department	1 Asselborn Way	Glenwood	60425	(708) 753-2440		X
Golf Police Department	1 Briar Rd. P.O. Box 216	Golf	60029	(847) 998 -8857	X	
Glenview Fire Department	1815 Glenview Rd	Glenview	60025	(847) 724-2141		X
Hanover Park Fire Department	6850 Barrington Rd	Hanover Park	60103	(630) 736-6800		X
Harvey Police Department	15301 Dixie Hwy	Harvey	60426	(708) 210-5200	X	
Harvey Fire Department	15600 S Center	Harvey	60426	(708) 331-7720		X
Hazel Crest Fire Department	2903 W 175th St	Hazel Crest	60429	(708) 335-9630		X
Hillside Fire Department	523 N Wolf Rd	Hillside	60162	(708) 547-8684		X
Hines VA Hospital F.D.	P.O. Box 5000 Route 0015	Hines	60141	(708) 202-8387		X
Hinsdale Fire Department	121 Symonds Dr	Hinsdale	60521	(630) 789-7060		X
Hoffman Estates Fire Department	1900 Hassell Rd	Hoffman Estates	60169	(847) 843-3825		X
Hometown Fire Protection District	4301 SW Hwy	Hometown	60456	(708) 422-3637		X
Hometown Police	4331 SW Hwy	Hometown	60456	(708) 422-2188	X	
Homewood Fire Department	17950 Dixie Hwy	Homewood	60430	(708) 206-3400		X
Illinois State Police - Troop 3	9511 W Harrison St	Des Plaines	60016	(847) 294-4400		X

PARTICIPATING AGENCIES

Indian Head Park PD	201 Acacia Dr	Indian Head Park	60525	(708) 246-4534	X	
Justice Roberts Park Fire Protection Dist.	7800 Archer Rd.	Justice	60458	(708) 458-1585		X
LaGrange Fire Department	300 W Burlington Ave	LaGrange	60525	(708) 579-2338		X
LaGrange Park Fire Department	447 N Catherine Ave	LaGrange Park	60526	(708) 354-0225		X
Lansing Fire Department	19300 Burnham	Lansing	60438	(708) 895-7400		X
Lincolnwood Fire Department	6900 N. Lincoln Ave	Lincolnwood	60712	(847) 673-1545		X
Lynwood Fire Department	3107 E. Glenwood-Dyer Rd	Lynwood	60411	(708) 758-6102		X
Lyons Fire Department	4043 Joliet Avenue	Lyons	60534	(708) 447-6655		X
Lyons Police Department	4200 Lawndale	Lyons	60534	(708) 447-1225	X	
Markham Fire Department	16313 Kedzie Pkwy	Markham	60428	(708) 331-4905		X
Matteson Fire Department	3445 W 211th St	Matteson	60443	(708) 748-5129		X
Maywood Fire Department	700 St. Charles Rd	Maywood	60153	(708) 681-8860		X
McCook Fire Department	5000 Glencoe Ave	McCook	60525	(708) 447-7561		X
Melrose Park Fire Department	3601 W Lake	Melrose Park	60160	(708) 344-1315	X	
Melrose Park Police Department	1 N 19th Ave	Melrose Park	60160	(708) 344-1315	X	
Merrionette Park Fire Department	3165 W 115th St	Merrionette Park	60803	(708) 396-3180		X
Merrionette Park Police Department	11750 S Kedzie	Merrionette Park	60808	(708) 396-3170	X	
Metra Police Department	547 W Jackson Blvd, 9th Flr	Chicago	60661	(312) 322-2800	X	
Midlothian Fire Department	14801 S. Pulaski Rd	Midlothian	60445	(708) 489-4742		X
Morton Grove Fire Department	6250 Lincoln Ave	Morton Grove	60053	(847) 470-5226		X
Mount Prospect Fire Department	112 E Northwest Hwy	Mount Prospect	60056	(847) 870-5660		X
Niles Fire Department	8360 W Dempster St	Niles	60714	(847) 588-6801		X
North Riverside Fire Department	2331 S Des Plaines Ave	North Riverside	60546	(708) 447-1981		X
Northbrook Fire Department	740 Dundee Rd	Northbrook	60062	(847) 498-5545		X
Northlake Police Department	55 E. North Ave	Northlake	60164	(708) 531-5755		X
Northfield Fire Department	1800 Winnetka	Northfield	60093	(847) 441-3800		X
Oak Brook Fire Department	1200 Oak Brook Rd	Oak Brook	60523	(630) 990-3040		X
Oak Brook Fire Department	1200 Oak Brook Rd	Oak Brook	60523	(630) 990-3040		X
Oak Forest Fire Department	5620 James Dr	Oak Forest	60452	(708) 687-6050		X
Oak Lawn Fire Department	6451 West 93rd Pl	Oak Lawn	60453	(708) 499-7700		X
Oak Park Fire Department	100 N Euclid	Oak Park	60301	(708) 358-5602		X
Olympia Fields Police Department	20040 Governors Hwy	Olympia Fields	60461	(708) 503-8100	X	
Olympia Fields (Matteson FD)	1015 Central Ave	Matteson	60443	(815) 277-2247		X
Palatine Fire Department	39 E Cofax	Palatine	60067	(847) 202-6340		X

PARTICIPATING AGENCIES

Palos Park Police Department	8999 123rd St	Palos Park	60464	(708) 448-2191	X	
Park Forest Fire Department	156 Indianwood Blvd	Park Forest	60466	(708) 748-5606		X
Park Ridge Police Department	200 Vine St	Park Ridge	60068	(224) 580-2860	X	
Park Ridge Fire Department	901 Devon	Park Ridge	60068	(847) 318-5259		X
Phoenix Fire Department	625 E 151st St	Phoenix	60426	(708) 331-2182		X
Phoenix Police Department	625 E 151st St	Phoenix	60426	(708) 331-2182	X	
Posen Fire Department	2440 W. Walter Zimny Dr	Posen	60469	(708) 385-3110		X
Richton Park Fire Department	4455 Sauk Trail	Richton Park	60471	(708) 481-8985		X
River Forest Fire Department	400 Park Ave	River Forest	60305	(708) 366-8500		X
River Grove Police Department	2601 Thatcher Ave	River Grove	60171	(708) 453-1429	X	
River Grove Fire Department	2601 Thatcher Ave	River Grove	60171	(708) 453-1429	X	
Riverdale Fire Department	725 W 138th St	Riverdale	60827	(708) 849-2122		X
Riverdale Police Department	725 W 138th St	Riverdale	60827	(708) 841-2203	X	
Riverside Fire Department	27 Riverside Rd	Riverside	60546	(708) 447-2123		X
Robbins Fire Department	3327 W 137th St	Robbins	60472	(708) 385-8940		X
Robbins Police Department	3327 W 137th St	Robbins	60472	(708) 385-8940	X	
Rolling Meadows Fire Department	2455 Plum Grove Rd	Rolling Meadows	60008	(847) 397-3352		X
Roselle Fire Department	100 E Maple	Roselle	60172	(630) 980-2043		X
Rosemont Fire Department	9501 W Devon Ave	Rosemont	60018	(847) 823-1134		X
Sauk Village Fire Department	1804 E 222nd St	Sauk Village	60411	(708) 758-2225		X
Schaumburg Fire Department	1601 N Roselle Rd	Schaumburg	60195	(847) 923-6744		X
Schiller Park Fire Department	9526 W Irving Park Rd	Schiller Park	60176	(847) 678-5136		X
Skokie Fire Department	7424 Niles Center Rd	Skokie	60077	(847) 982-5300		X
South Chicago Heights Fire Department	2729 Jackson Ave	So. Chgo Heights	60411	(708) 755-9589		X
South Holland Fire Department	16230 Wausau Ave	South Holland	60473	(708) 331-3123		X
Steger Fire Department	35 W 34th St	Steger	60475	(708) 754-2625		X
Stickney Fire Department	6433 W 43rd St	Stickney	60402	(708) 795-6333		X
Stone Park Police Department	1745 N 35th Ave	Stone Park	60165	(708) 450-3217	X	
Streamwood Fire Department	1095 E Schaumburg Rd	Streamwood	60107	(630) 736-3650		X
Summit Fire Department	7339 W 59th St	Summit	60501	(708) 594-3894		X
Thornton Fire Department	115 E. Margaret St	Thornton	60476	(708) 877-4459		X
Tinley Park Fire Department	17355 S 68th Ct	Tinley Park	60477	(708) 444-5200		X
University Park Fire Department	698 Burnham Dr.	University Park	60466	(708) 534-0913		X
Westchester Fire Department	10240 W Roosevelt Rd	Westchester	60154	(708) 345-0433		X

PARTICIPATING AGENCIES

Western Springs Fire Department	740 Hillgrove Ave	Western Springs	60558	(708) 246-1800		X
Wheeling Fire Department	255 W Dundee Rd	Wheeling	60090	(847) 459-2662		X
Willow Springs Fire Department	8259 Willow Springs Rd	Willow Springs	60480	(708) 839-5665		X
Wilmette Fire Department	1304 Lake Ave	Wilmette	60091	(847) 853-7692		X
Winnetka Fire Department	428 Green Bay Rd	Winnetka	60093	(847) 501-6029		X
Worth North Palos Fire Protection Dist.	7112 West 111th St	Worth	60482	(708) 448-1181		X
Worth Police Department	7112 West 111th St	Worth	60482	(708) 580-2869	X	

Adjacent 911 Authorities

#	PSAP Name	Address	Phone Number
1	DuPage County ETSB	1471 Jeffrey Dr, Addison, 60101	630-543-3080
2	Naperville ETSB	1200 East Indian Trail, Aurora, 60505	630-256-5900
3	Berwyn ETSB	6401 W 31st St, Berwyn 60402	708-788-4019
4	CalComm ETSB	12409 S Throop St, Calumet Park, 60827	708-653-9965
5	Calumet City ETSB	1200 Pulaski Rd, Calumet City, 60409	708-349-3121
6	Central Dispatch ETSB	1234 Sibley Blvd, Dolton, 60419	708-201-3240
7	Chicago OEMC ETSB	1411 W Madison St, Chicago, 60607	312-742-0911
8	Cicero Consolidated Dispatch ETSB	5303 W 25th St, Cicero, 60804	708-652-2130
9	Deerfield ETSB	850 Waukegan Rd, Deerfield, 60015	847-734-6217
10	Eisenhower Emergency Communications ETSB	2350 S 25th Ave, Broadview, 60155	708-343-2134
11	Elgin ETSB	151 Douglas Ave, Elgin, 60120	847-289-2700
12	Evanston ETSB	1454 Elmwood Ave, Evanston, 60201	847-866-5096
13	Glenview ETSB	2500 E Lake Ave, Glenview, 60026 & 1677 Old Deerfield Rd, Highland Park, 60035	847-901-6111 & 847-861-9611
14	Southwest Cook JETSB	425 Hillside Ave, Hillside, 60162	708-449-6450
15	Lake County ETSB	1300 N Gilmer Rd, Volo, 60073	847-549-5200
16	Lansing ETSB	2710 170th St, Lansing, 60438	708-895-7645
17	Lyons Township Area Consolidated Communications ETSB	304 W Burlington Ave, LaGrange, 60525	708-352-2131
18	Municipal Consolidated Dispatch ETSB	7300 W Wilson Ave, Harwood Heights, 60706	708-320-7880
19	Northbrook ETSB	1401 Landwehr Rd, Northbrook, 60062	847-272-2131
20	Northwest Central ETSB	1975 E Davis St, Arlington Heights, 60005	847-590-3495
21	Oak Lawn ETSB	9446 S Raymond Ave, Oak Lawn, 60453	708-499-7721
22	Oak Forest ETSB	15440 S Central Ave, Oak Forest, 60452	708-687-1376
23	Orland Joint ETSB	15100 S Ravinia Ave, Orland Park, 60462	708-349-3121
24	Proviso-Leyden JETSB	2600 Mannheim Rd, Franklin Park, 60131	630-903-2481
25	QuadCom ETSB	505 Elm Ridge Rd, Carpentersville, 60110	847-428-8784
26	Skokie ETSB	7300 Niles Center Rd, Skokie, 60077	847-982-5900
27	Southland Communications Center	3700 W 183rd St, Hazel Crest, IL 60429	708-799-3787
28	Southwest Central ETSB	8911 W 95th St, Palos Hills, 60465	708-448-1527
29	Tinley Park ETSB	17355 S 68th Ct, Tinley Park, 60477	708-444-5300
30	West Central Consolidated Communications ETSB	2359 S Des Plaines Ave, North Riverside, 60546	708-447-9191
31	Will County ETSB	24600 Presidential Ave, Plainfield, 60544	815-267-8300
32	West Suburban Consolidated ETSB	400 Park Ave, River Forest, 60305	708-386-2131

TEST PLAN

Provide the 9-1-1 System's overall test plan that defines testing with all 9-1-1 System Providers, OSPs , LECs and Aggregators who are known. Explain how the 9-1-1 Authority plans to perform its testing in conjunction with the 9-1-1 system providers and carriers. The test plan for the 9-1-1 System establishes a comprehensive framework to validate the operational readiness, functionality, and performance of the emergency communication infrastructure in alignment with NENA standards and best practices. The Test Plan ensures that all Next Generation 9-1-1 functional elements, interfaces And data exchanges meet NENA-defined interoperability and performance requirements. Testing activities are coordinated along all relevant stakeholders, including 9-1-1 System Providers, Other Service Providers (OSPs), Local Exchange Carriers (LECs), and Aggregators. It integrates testing with all relevant system providers. Testing covers a broad range of use cases, from basic voice call routing to advanced NG9-1-1 services, ensuring that all components of the system are fully operational in the event of an emergency. Areas of testing include 9-1-1 Call Handling, Split Exchange Scenarios, TDD/TTY accessibility, Network Trunking and Load Management, System Overflow and Failover Protocols, Backup and Alternate Routing Capabilities, Call Transfer Functionality, NG9-1-1 Addressing, NGCS 9-1-1 GIS Database Validation, Integrated Text to 9-1-1 (SMS/RTT/MMS), API Interoperability, Measurement and Reporting Tools and Voice and Speech Quality Assessment.

Identify areas to be tested.

We conduct a call with AT&T and Intrado on cutover and we all work together to switch URIs over then test. Officers and Cook County ETSB staff that are scheduled on-site for cutover conduct landline test calls from the city and station, typically their fax machines. They also participate in testing voice 9-1-1 calls and text-to-911 from all the wireless carriers. Discrepancy Reports are submitted for any misrouted call(s) or text(s).

List wireline exchanges to be tested.

708-343, 708-344, 708-345, 708-450

List the Wireless, Text, and VoIP Carriers to be tested.

AT&T, Sprint/T-Mobile, and Verizon

ZIP CODES

Provide a list of Zip Codes for the communities within the boundary of your 9-1-1 System along with Zip Codes being added. The Statewide 9-1-1 Bureau will determine the 9-1-1 Authority's Zip Code percentage using the NG9-1-1 GIS Address Point data within each Zip Code Boundary.

60004, 60005, 60008, 60007, 60008, 60010, 60015, 60016, 60018, 60022, 60025, 60026, 60029, 60043, 60053, 60056, 60062, 60065, 60067, 60068, 60070, 60074, 60077, 60082, 60089, 60090, 60091, 60093, 60103, 60104, 60106, 60107, 60120,60130, 60131, 60133, 60141, 60153, 60154, 60155, 60160, 60161, 60162, 60163, 60164, 60165, 60169, 60171, 60172, 60173, 60176, 60192, 60193, 60194, 60195, 60305, 60402, 60406, 60409, 60411, 60412, 60415, 60418, 60419, 60422, 60425, 60426, 60428, 60429, 60430, 60438, 60439, 60443, 60445, 60452, 60453, 60455, 60456, 60457, 60458, 60461, 60462, 60463, 60464, 60465, 60466, 60467, 60469, 60471, 60472, 60473, 60475, 60476, 60477, 60478, 60480, 60482, 60487, 60461, 60521, 60523, 60525, 60526, 60527, 60534, 60546, 60558, 60620, 60628, 60631, 60633, 60634, 60638, 60643, 60652, 60655, 60656, 60706, 60714, 60803, 60804, 60805, 60827

INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF'S OFFICE
AND THE VILLAGE OF MELROSE PARK

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Cook County Sheriff's Office ("CCSO") and the Village of Melrose Park ("Melrose Park"), (each a "Party", collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("Cook ETSB") operates the Cook County 9-1-1 System ("9-1-1 System") in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, Melrose Park desires to obtain the CCSO's 9-1-1 System dispatching services for the Melrose Park Police Department ("Melrose Park PD") and the Melrose Park Fire Department ("Melrose Park FD"), and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to Melrose Park PD and Melrose Park FD twenty-four (24) hours per day, seven (7) days per week; and

WHEREAS, the County, the CCSO and Melrose Park seek to enter into this IGA where the CCSO will provide dispatch services to the Melrose Park PD and Melrose Park FD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

A. **Term:** The term of this IGA shall begin upon approval by the Statewide 911 Administrator ("Effective Date") and the date for which services commence and are being provided by County and shall continue for five (5) years from the Effective Date ("Termination Date").

B. **Termination:** Either the CCSO or Melrose Park may terminate this IGA at any time after the first six (6) months of the Term upon three hundred and sixty-five (365) days' written notice.

C. **Renewal and Continuity of Service:** The Parties may renew this IGA for additional terms upon mutually agreed pricing and conditions. Renewal negotiations shall commence no later than ninety (90) days before the expiration of the then-current term. If the Parties are unable to agree upon terms for

renewal, the CCSO covenants and agrees to continue to provide Melrose Park with 9-1-1 dispatch services for up to one (1) year following the Termination Date, or until a replacement provider is under contract, whichever is sooner, at the same terms and conditions herein contained but at a price five percent (5%) above the cost of services for the final year of the then-current term.

D. Roles and Responsibilities:

1) The CCSO agrees to provide 9-1-1 System dispatching services to Melrose Park for the Melrose Park PD and Melrose Park FD twenty-four (24) hours per day, seven (7) days per week. Melrose Park PD and Melrose Park FD dispatch will be done on a Cook County 800 mhz frequency.

2) Melrose Park will adhere to current 9-1-1 System procedures covering radio use, officer safety, and firefighter safety practices mandated by the CCSO, a copy of which has been provided to Melrose Park.

3) The CCSO shall record via audio recording device all telephone and radio frequencies 24 hours of every day during the term of this IGA. Such recordings shall be generated in accordance with Illinois law and shall be retained by the CCSO for a minimum of the lesser of ninety (90) calendar days or the number of calendar days required by Illinois law after the call is received. The CCSO will not dispose of, destroy, or record over any record requesting Melrose Park's service unless at least ninety (90) calendar days have passed since the CCSO received the call. All records shall be accessible to Melrose Park upon request from the Village's designee via the CCSO's record request process.

E. Operational Reimbursement

1) Melrose Park agrees to reimburse the CCSO for services provided under this IGA on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursements"). The CCSO Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based on the number of days the IGA has been in effect for that year:

1st year of service – $789,867.00
2nd year of service – $821,462.00
3rd year of service – $854,320.00
4th year of service – $888,493.00
5th year of service – $924,033.00

2) CCSO will send Melrose Park a monthly invoice for one-twelfth of that year's annual payment amount. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

F. Late Payment; Audit Rights: If Melrose Park fails to make the payment(s) required by Section III.D, above, for two (2) or more consecutive months, Melrose Park shall give the CCSO full access to all Melrose Park's finances to determine if such non-payment is due to insufficient financial resources. If such non-payment is due to insufficient financial resources, the Parties to this IGA shall negotiate in

good faith a new monthly fee. If, in the sole discretion of the CCSO, the non-payment is not due to insufficient financial resources, Melrose Park shall have thirty (30) days to cure any default in payment and become current on the outstanding amount. If Melrose Park fails to cure its nonpayment, the CCSO shall provide Melrose Park with a notice of its intent to terminate this IGA at least thirty (30) days prior to termination of the IGA. If either Party files a lawsuit related to the non-payment of fees, the CCSO shall continue to provide the services in this IGA until the lawsuit is resolved.

IV. INDEMNIFICATION AND INSURANCE

A. Each Party assumes responsibility for the actions and conduct of its employees, officers, agents, and volunteers (hereinafter collectively referred to as agents) relative to any claim, loss, damage, or cause of action, that may arise out of the activities performed by that Party's agents, and specifically, but not limited to, injury or damage that may occur to such agents and damage to the other Party's agents and/or the other Party's property. The Parties hereto shall promptly advise the other Party of any Notice of Claim for damage or injury or lien letter occurring in relation to this Agreement that it may receive.

B. The Parties each acknowledge and represent that they are presently insured through insurance with a financially sound and reputable insurance company, self-insurance or risk pooling agreement in such amounts and covering such risks as the Parties reasonably believe are sufficient for their performance under this IGA.

C. Nothing in this IGA shall constitute a waiver of any privileges, defenses, or immunities that any Party to this IGA may have under the Local Government and Governmental Employees Tort Immunity Act, 745 ILCS 10/1 *et seq.*, with respect to any claim brought by a third party.

V. DISPUTE RESOLUTION

In the event of a dispute between Melrose Park and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Melrose Park's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner. Notwithstanding the foregoing, nothing herein shall be construed as a limitation of either Party's rights to pursue other remedies available at law or equity.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. In addition to the foregoing, a courtesy copy of any notice shall also be sent via electronic mail to the email addresses designated by each Party; provided, however, that electronic mail alone shall not constitute sufficient notice under this IGA. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the CCSO: Cook County Sheriff's Office

Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602
CCSO.Legal@ccsheriff.org

If to Melrose Park:

Village of Melrose Park
Attn: Ronald M. Serpico, Mayor
10000 N. 25th Avenue
Melrose Park, IL 60160

With a copy to:

Del Galdo Law Group, LLC
Attn: Michael T. Del Galdo
1441 S. Harlem Avenue
Berwyn, IL 60402
delgaldo@dlglawgroup.com

VII. MISCELLANEOUS

A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.

B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.

C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.

D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.

E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.

F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

G. **Confidentiality.** Confidential information that may be received by either Party or its employees, directly or indirectly, that are exempt from public disclosure under applicable laws, shall remain the property of the disclosing Party and shall be kept confidential by the Party to whom such trade secrets or confidential information was disclosed. Such information will be utilized only for the purposes of carrying out the services and purposes of this IGA, and each Party to which such information is disclosed shall cause each of its employees to comply with the foregoing. Upon termination of this IGA, each Party agrees to surrender to the disclosing Party any and all trade secrets, confidential

information, material, or tangible items or written information supplied by the disclosing Party. The obligations of this subsection shall survive the termination or expiration of this IGA.

H. **Force Majeure.** Neither Party shall be liable for any delay in delivery or nonperformance in whole of its obligations under this IGA if prevented from doing so by a cause or causes beyond its control, including, without limitation, acts of nature or public enemy, fire, floods, storms, earthquakes, riots, strikes, war, and restraints of government. The suspension of performance shall be of no greater scope and no longer duration than is reasonably required, and the non-performing Party shall promptly notify the other Party of such event and use reasonable efforts to remedy its inability to perform.

I. **Freedom of Information Act Compliance.** Applications, program reports, and other information obtained by either Party pursuant to this IGA shall be administered in accordance with the Freedom of Information Act (5 ILCS 140/1 et seq.). Each Party shall give the other Party at least seven (7) calendar days' advance written notice of any FOIA requests related to this IGA, and an opportunity to review and object to any such FOIA requests.

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook, and the Village of Melrose Park have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:
Monica Gordon
Monica Gordon
Cook County Clerk

Dated: 09-28-2026

ACKNOWLEDGED:

Thomas Dart
Cook County CCSO

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS
SEP 24 2026
COM

Approved as to form:
Brian Tracy
Assistant State's Attorney

VILLAGE OF MELROSE PARK EXECUTION: The undersigned, on behalf of the Village of Melrose Park, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Ronald M. Serpico, Mayor
Village of Melrose Park

Dated: JUNE 23, 2026

ATTEST:
Mary Ann Paolantonio, Village Clerk
Village of Melrose Park

Dated: JUNE 23, 2026

INTERGOVERNMENTAL AGREEMENT
BETWEEN THE COUNTY OF COOK, ON BEHALF OF
THE COOK COUNTY SHERIFF'S OFFICE
AND THE VILLAGE OF STONE PARK

This Intergovernmental Agreement ("IGA") is entered into by and between the County of Cook ("County") on behalf of the Cook County Sheriff's Office ("CCSO") and the Village of Stone Park ("Stone Park"), (each a "Party", collectively, the "Parties"), pursuant to authority granted by the Illinois Constitution of 1970, Article VII, Section 10, and The Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*

I. RECITALS

WHEREAS, the Cook County Emergency Telephone Systems Board ("Cook ETSB") operates the Cook County 9-1-1 System ("9-1-1 System") in the unincorporated areas of Cook County and certain municipalities; and

WHEREAS, the CCSO processes 9-1-1 calls and provides other services for the 9-1-1 System, including call taking, dispatching, and radio monitoring; and

WHEREAS, the budget for the CCSO, through the Annual Appropriation Bill adopted by the County Board, currently funds the salary and benefits for in excess of sixty employees who currently staff the 9-1-1 System's communication center; and

WHEREAS, the Village of Stone Park Police Department ("Stone Park PD") has conducted its dispatch activity via Norcomm Public Safety Communications, Inc., but is required to consolidate dispatch services with another emergency telephone systems board; and

WHEREAS, Stone Park desires to obtain the CCSO's 9-1-1 System dispatching services for the Stone Park PD and agrees to reimburse the CCSO for providing said services pursuant to this IGA; and

WHEREAS, the CCSO agrees to provide 9-1-1 System dispatching/monitoring services to the Stone Park PD twenty-four (24) hours per day, seven (7) days per week; and

WHEREAS, the County, the CCSO and Stone Park seek to enter into this IGA where the CCSO will provide dispatch services to the Stone Park PD.

NOW, THEREFORE, in consideration of the mutual covenants and agreements set forth herein, the Parties agree as follows:

II. INCORPORATION OF RECITALS

The recitals set forth above are incorporated herein as though fully set forth.

III. GENERAL PROVISIONS

A. **Term:** The term of this IGA shall begin on upon full execution by all Parties ("Effective Date") and shall continue for five (5) years from the Effective Date ("Termination Date").

B. **Termination:** Either the CCSO or Stone Park, may terminate this IGA at any time after the first three (3) months of the Term upon three hundred and sixty-five (365) days written notice.

C. Roles and Responsibilities:

1) The CCSO agrees to provide 9-1-1 System dispatching services to Stone Park for the Stone Park PD twenty-four (24) hours per day, seven (7) days per week. Stone Park PD dispatch will be done on a Cook County 800 mhz frequency.

2) Stone Park will adhere to current 9-1-1 System procedures covering radio use and officer safety practices mandated by the CCSO, a copy of which has been provided to Stone Park.

D. Operational Reimbursement

1) Stone Park agrees to reimburse the CCSO for services provided under this IGA on a monthly basis, with the first invoice being sent prior to commencement of services, for all personnel and operational costs associated with this IGA, including but not limited to costs associated with any additional positions necessary for performance of services ("CCSO Reimbursements"). The CCSO Reimbursements shall take place in accordance with the following schedule, with any partial year prorated based on the number of days the IGA has been in effect for that year:

1st year of service - $112,365.00
2nd year of service - $114,150.00
3rd year of service - $115,970.00
4th year of service - $117,827.00
5th year of service - $119,721.00

2) CCSO will send Stone Park a monthly invoice for one-twelfth of that year's annual payment amount. Payment to the CCSO will be due within thirty (30) days of receipt of invoice. The provisions of the Local Government Prompt Payment Act (50 ILCS 505/1, *et seq.*) will apply to all payments due under this IGA.

E. Late Payment; Audit Rights: If Stone Park fails to make the payment(s) required by Section III.D, above, for two (2) or more consecutive months, Stone Park shall give the CCSO full access to all Stone Park's finances to determine if such non-payment is due to insufficient financial resources. If such non-payment is due to insufficient financial resources, the Parties to this IGA shall negotiate in good faith a new monthly fee. If, in the sole discretion of the CCSO, the non-payment is not due to insufficient financial resources, Stone Park shall have thirty (30) days to cure any default in payment and become current on the outstanding amount. If Stone Park fails to cure its nonpayment, the CCSO shall provide Stone Park with a notice of its intent to terminate this IGA at least thirty (30) days prior to termination of the IGA. If either Party files a lawsuit related to the non-payment of fees, the CCSO shall continue to provide the services in this IGA until the lawsuit is resolved.

IV. INDEMNIFICATION AND INSURANCE

A. Except as to liabilities, claims, demands or suits arising out of any negligent act or omission of the County and/or the CCSO, or their respective elected officials, officers, agents or employees, Stone Park agrees to indemnify, defend, save and hold, to the maximum extent permitted by law, the County and the CCSO, and their respective Commissioners, agents, officers, and employees harmless from and against any and all liabilities, claims, demands or suits brought by any employee of Stone Park pursuant to this IGA or member of the public arising out of any negligent

act or omission of Stone Park and/or its agents, officers, or employees in the performance of this IGA.

B. The County shall be responsible for the acts of its agents, officers, or employees in the performance of this IGA.

C. The Parties each acknowledge and represent that they are presently insured through insurance with a financially sound and reputable insurance company, self-insurance or risk pooling agreement in such amounts and covering such risks as the Parties reasonably believe are sufficient for their performance under this IGA.

D. Nothing in this IGA shall constitute a waiver of any privileges, defenses, or immunities that any Party to this IGA may have under the Local Government and Governmental Employees Tort Immunity Act, 745 ILCS 10/1 *et seq.*, with respect to any claim brought by a third party.

V. DISPUTE RESOLUTION

In the event of a dispute between Stone Park and the CCSO concerning this IGA, each shall designate a representative who shall meet to resolve the dispute. If the designated representatives fail to resolve the dispute, then the CCSO's General Counsel and Stone Park's General Counsel are responsible for promptly resolving the dispute in good faith and in a cooperative manner.

VI. NOTICE

Unless otherwise specified, any notice, demand or request required hereunder shall be given in writing at the addresses set forth below, by any of the following means: (a) personal service during regular business hours; (b) facsimile transmission during regular business hours; (c) overnight courier; or (d) first class mail properly addressed with postage prepaid and deposited in the U. S. Mail. Any notice, demand or request served personally or by facsimile transmission as aforesaid shall be effective upon receipt. Any notice, demand or request served by overnight courier shall be deemed received on the business day immediately following deposit with the overnight courier. Any notice, demand or request served by U.S. mail shall be deemed received two (2) business days following deposit in the mail. Notices shall be served at the following addresses or at such other place as the Parties may from time to time designate in writing by notice given hereunder

If to the CCSO:

Cook County Sheriff's Office
Attn: General Counsel
50 West Washington, Ste. 704
Chicago, Illinois 60602

If to Stone Park:

The Village of Stone Park
Attn: Beniamino Mazzulla, Mayor
1825 N. 32nd Avenue
Stone Park, IL 60165

VII. MISCELLANEOUS

A. **Compliance with Laws.** The Parties shall at all times observe and comply with all applicable federal, state and local laws, statutes, ordinances, rules, regulations, codes and executive orders, now existing or hereinafter in effect, which may in any manner affect the performance of this IGA.

B. **Counterparts.** This IGA may be executed in any number of counterparts, each of which shall be deemed an original and all of which, taken together, shall constitute a single, integrated instrument.

C. **Governing Law and Venue.** This IGA shall be governed by and construed in accordance with the laws of the State of Illinois, without regard to the principles of conflicts of law thereof. If there is a lawsuit under this IGA, each Party hereto agrees to the original jurisdiction of those courts located within the County of Cook, State of Illinois, with regard to any controversy arising out of, relating to, or in any way concerning the execution or performance of this IGA.

D. **Entire Agreement; Modification.** This IGA constitutes the entire agreement between the Parties with respect to the subject matter hereof and supersedes any prior agreements, negotiations and discussions. This IGA may not be modified or amended in any manner without the prior written consent of the Parties hereto. No term of this IGA may be waived or discharged orally or by any course of dealing, but only by an instrument in writing signed by the Party benefited by such term.

E. **Severability.** If any term of this IGA or any application thereof is held invalid or unenforceable, the remainder of this IGA shall be construed as if such invalid part were never included herein and this Agreement shall be and remain valid and enforceable to the fullest extent permitted by law.

F. **Conflicts.** This IGA shall not be legally binding if entered into in violation of the provisions of the Public Officer Prohibited Activities Act, 50 ILCS 105/0.01 *et seq.*

[REMAINDER OF PAGE INTENTIONALLY LEFT BLANK]

IN WITNESS WHEREOF, the County of Cook and the Village of Stone Park have caused this IGA to be executed.

COOK COUNTY EXECUTION: The undersigned, on behalf of the County of Cook, Illinois, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Toni Preckwinkle
Toni Preckwinkle
President, Cook County Board of Commissioners

ATTEST:
Monica Gordon Dated: 04-20-2026
Monica Gordon
Cook County Clerk

ACKNOWLEDGED:
Thomas Dart
Cook County CCSO

APPROVED BY THE BOARD OF
COOK COUNTY COMMISSIONERS
APR 16 2026
COM

Approved as to form:
Brian Tracy
Assistant State's Attorney

VILLAGE OF STONE PARK EXECUTION: The undersigned, on behalf of the Village of Stone Park, a body politic and corporate of the State of Illinois, hereby accept the foregoing Intergovernmental Agreement:

Beniamino Mazzulla Dated: 2/11/2026
Beniamino Mazzulla, Mayor
Village of Stone Park

ATTEST:
Laura Cassidy-Hatchet Dated: 2/11/2026
Laura Cassidy-Hatchet
Village Clerk

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
Resolution No. 26-0710-01

RESOLUTION TO ACCEPT THE VILLAGE OF MELROSE PARK INTO THE COOK COUNTY 9-1-1 SYSTEM

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Melrose Park has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Melrose Park into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Melrose Park, the ETSB hereby approves the inclusion of the Village of Melrose Park within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Melrose Park.

The above Resolution is hereby APPROVED AND ADOPTED this 10th day of July, 2026.

Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

COOK COUNTY EMERGENCY TELEPHONE SYSTEM BOARD
Resolution No. 26-0710-02

RESOLUTION TO ACCEPT THE VILLAGE OF STONE PARK INTO THE COOK COUNTY 9-1-1 SYSTEM

WHEREAS, the State of Illinois has enacted the Emergency Telephone System Act, 50 ILCS 750/0.01 et seq. ("Act") which enables a county to impose a surcharge on billed subscribers of network connections provided by telecommunications carriers at a rate per network connection in order to implement and maintain a 911 Emergency Telephone System; and

WHEREAS, pursuant to Section 26-79 of Ordinance Number 01-O-35 of the Cook County Code of Ordinances ("Ordinance"), the Cook County Emergency Telephone System Board ("ETSB") has the authority to plan and implement a 9-1-1 system and receive monies from the surcharge imposed under the Ordinance; and

WHEREAS, pursuant to 50 ILCS 15.4(a)(2), the Village of Stone Park has requested that it be included in the Cook County 9-1-1 System and has agreed to the payment of the surcharge for such 9-1-1 services as established by the State of Illinois; and

WHEREAS, the ETSB has agreed to accept the Village of Stone Park into the Cook County 9-1-1 System subject to approval by the Illinois State Police.

NOW, THEREFORE BE IT RESOLVED, that pursuant to a request by the Village of Stone Park, the ETSB hereby approves the inclusion of the Village of Stone Park within the Cook County 9-1-1 System to commence upon the approval of the Statewide 9-1-1 Administrator of the Illinois State Police. Upon such approval, all telecommunications carriers shall be notified to impose the applicable surcharge rate for such 9-1-1 services as established by the State of Illinois upon all customers located within the Village of Stone Park.

The above Resolution is hereby APPROVED AND ADOPTED this 10th day of July, 2026.

Martin Bennett
Executive Director
Cook County Emergency Telephone System Board

MELROSE PARK POLICE DEPARTMENT

Anthony G. Greco ♦ Chief of Police

October 14, 2026

Martin Bennett, ENP

Executive Director, Emergency Communications/ 9-1-1 Center

Cook County Sheriff's Police

To whom it may concern

This letter authorizes the Executive Director of the Emergency Communications/ 9-1-1 Center Cook County Sheriff's Police, Martin Bennett, to discuss and make changes regarding AT&T, specifically information on traffic studies and capacities for calls to their 9-1-1 Center.

Respectfully,

Anthony G. Greco

Chief of Police

Melrose Park Police Department

STONE PARK POLICE DEPARTMENT

VILLAGE OF STONE PARK

1629 North Mannheim Road
Stone Park, Illinois 60165
Phone: 708-450-3215 • Fax: 708-345-5564

13 October 2026

Martin Bennett, ENP
Executive Director, Emergency Communications/9-1-1 Center
Cook County Sheriff's Police

To whom it may concern,

This letter authorizes the Executive Director of the Emergency Communications/9-1-1 Center Cook County Sheriff's Police, Martin Bennett, to discuss and make changes regarding AT&T, specifically information on traffic studies and capacities for calls to their 9-1-1 Dispatch Center.

Respectfully,

Christopher Pavini
Director of Public Safety

PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority") and Melrose Park Police Department (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING
("9-1-1 Authority") Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: METRO CENTRAL NORTH (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	ANTHONY G. GRECO
9-1-1 Authority Name	Public Safety Agency Name
Signature	Signature
Title Executive Director	Title CHIEF OF POLICE
Date 10/13/2026	Date 10/13/2026

PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority") and Melrose Park Fire Department (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING
("9-1-1 Authority") Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: CCFD 2 (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: IFERN (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	Melrose Park Fire Dept.
9-1-1 Authority Name	Public Safety Agency Name
Signature	Signature Rick Beltrame
Title Executive Director	Title Fire Chief
Date 10/13/2026	Date 10-13-26

PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority") and Melrose Park Fire Department (for Stone Park) (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING
("9-1-1 Authority") Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: CCFD 2 (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: IFERN (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	Melrose Park Fire Dept. (For Stone PK)
9-1-1 Authority Name	Public Safety Agency Name
Signature	Signature Rick Beltrame
Title Executive Director	Title Fire Chief
Date 10/13/2026	Date 10-13-26

PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Cook County ETSB ("9-1-1 Authority") and Stone Park Police Department (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

("9-1-1 Authority") Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: METRO CENTRAL NORTH (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: CK INTEROP 1 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	Stone Park Police Dept
9-1-1 Authority Name	Public Safety Agency Name
Signature	Signature Chris Pavini
Title Executive Director	Title Director of Public Safety
Date 10/13/2026	Date 10-13-26

ADJACENT 9-1-1 AUTHORITIES CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and Eisenhower "IKE" ETSB ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

1) Broadview	6)
2) Maywood	7)
3)	8)
4)	9)
5)	10)

CALL HANDLING
(9-1-1 Authority PSAP Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@brvwilem1.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-343-2134 (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	Charlotte Powell
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature	Signature Charlotte Powell
Title Executive Director	Title Executive Director
Date 10/8/2026	Date 10/14/2026

ADJACENT 9-1-1 AUTHORITIES CALL HANDLING & AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between Cook County ETSB ("9-1-1 Authority"), and West Suburban Consolidated Dispatch Center ("Adjacent 9-1-1 Authority"), that dispatches the following "Public Safety Agencies" whose boundaries are adjacent to this 9-1-1 Authority for the purpose of effective handling and routing of 9-1-1 Emergency Calls:

1) Elmwood Park
2) Forest Park
3) Oak Park
4) River Forest
5) Rosemont
6)
7)
8)
9)
10)

CALL HANDLING

(9-1-1 Authority PSAP Name) Cook County ETSB receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@wctrilcm1.cook.il.us (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: 708-386-2131 (state specific procedures - if radio frequency-identify frequency etc.)

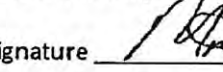
AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

Martin Bennett	Brian Staunton
9-1-1 Authority Name	Adjacent 9-1-1 Authority Name
Signature 	Signature 
Title Executive Director	Title Executive Director
Date 10/8/2026	Date 10-14-2026

EMERGENCY TELEPHONE SYSTEM BOARD

Enhanced 9-1-1 Emergency Service for Cook County

John Cornier
Board Member

Timothy Doherty
Board Member

Thomas Fleming
Board Member

Tom Gadomski
Board Member

Arthur Jackson
Board Member

Michael Kuryla
Board Member

John Matthews
Board Member

Arturo Robles
Board Member

Kevin Sisk
Board Member

Martin Bennett
Executive Director

Matthew Carlson
Director of Support Services

Megan Kinsella
Director of Operations

Chris Lienhardt
Director Fire Operations

Valerie Rhodes
Director of Administration

Carl Campbell
CAD Administrator

Patricia Duffy
CAD Administrator

D'Vantae Thomas
CAD Administrator

2026 CALL HANDLING AID OUTSIDE JURISDICITIONAL BOUNDARIES

Dear Public Safety Member,

In accordance with the Emergency Telephone System Act (50 ILCS 750/14, 750/15), our agency is required to annually certify the continuation of a Call Handling – Aid Outside Jurisdictional Boundaries Agreements, as filed in our Authority to Operate a 9-1-1 System; IL Docket 960575.

This correspondence shall serve as notice of our intention to continue to operate under the terms of the Call Handling – Aid Outside Jurisdictional Boundaries Agreement between our agencies.

This agreement is made between the Cook County ETSB on behalf of its Public Safety Agencies: Bellwood, Berkeley, Blue Island, Cook County Forest Preserve Police, Cook County Sheriff's Police, Chicago Heights, Crestwood, Des Plaines, Franklin Park, Ford Heights, Golf, Harvey, Hometown, Indian Head Park, Leyden FPD, Lyons, Melrose Park, Merrionette Park, Metra Police, Northlake FPD, Northlake PD, Olympia Fields, Palos Park, Park Ridge, Phoenix, River Grove, Riverdale, Robbins, Stone Park and Worth, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Calls received in Cook County jurisdiction below should be routed as follows:

ESInet to ESInet
Primary 911 Transfer sip:sos@cookilso1.cook.il.us
Manual Transfer On Net 8471194014

Off-Net to On-Net
Primary 911 Transfer 708-911-6120 or 847-911-6134

Berkeley PD
Secondary 708-449-8224

Bellwood PD
Secondary224-580-2830

Bellwood FD
Secondary 224-580-2831

Blue Island PD
Secondary 708-385-1313

Chicago Heights PD
Secondary 708-754-2121

Cook County Forest Preserve Police, Cook County Sheriff's Police, Ford Heights, Golf, and Northlake PD
Secondary 708-458-1000
Tertiary ISPERN or Cook County INTEROP1

9511 W. Harrison Des Plaines, IL 60016 (847) 294-4742 Fax (847) 294-4745

Crestwood PD
Secondary 708-385-5131 or 224-580-2867

Des Plaines PD
Secondary 224-580-2868

Des Plaines FD
Secondary 224-580-2876

Franklin Park PD
Secondary 224-580-2826

Franklin Park FD
Secondary224-580-2827

Harvey PD
Secondary 708-331-2131

Hometown PD
Secondary 224-580-2856

Indian Head Park PD
Secondary 708-246-3161

Leyden FPD
224-580-2828

Lyons PD
Secondary 708-442-4405

Melrose Park PD
Secondary 224-580-2833

Melrose Park FD
Secondary 224-580-2834

Merrionette Park PD
Secondary 708-396-3172

Metra Police
Secondary 312-322-2800

Northlake FPD
Secondary 224-580-2829

Olympia Fields PD
Secondary 224-580-2840

Palos Park PD
Secondary 708-448-2191

Park Ridge PD
Secondary 224-580-2860

Phoenix PD
Secondary 708-331-2191

River Grove PD
Secondary 224-580-2824

River Grove FD
Secondary 224-580-2825

Riverdale PD
Secondary 224-580-2876

Robbins PD
Secondary 224-580-2862

Stone Park PD
Secondary 224-580-2832

Worth PD
Secondary 708-448-2151 or 224-580-2869

The Cook County PSAP receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary Telephone transfer via your agency's primary routing number as identified by AT&T. Secondary via your agency's 10-digit emergency number Tertiary ISPERN or point to point radio.

Cook County ETSB moved to the ESInet as of February of 2024.

Aid Outside Jurisdiction Boundaries
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of call and the disposition of each call.

There is no need to respond to this notification unless it is your desire to modify this agreement or withdraw from it. Unless we hear from you within ten (10) days, we will assume that agreement remains in full effect. If you have any questions regarding this matter, please feel free to contact Valerie Rhodes (847) 294-4742.

Sincerely,

Martin F. Bennett

Martin F. Bennett
Executive Director ETSB
Cook County 911 System