

System Name: Randolph County ETSB
Case # 25-M-402
Date Filed: 03/21/2025

Illinois State Police (ISP) Review of Plan Modification

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Cindy Wagner 1 Taylor Street, Room 103 Chester, IL 62233 618-826-5000, ext. 167 (o) 618-615-2860 (c) randolph911@yahoo.com
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Randolph County ETSB is requesting to modify its 9-1-1 system by relocating the INdigital, Solacom Server now located in Washington County. The server will be moved to the Sparta Police Department which is a primary PSAP in Randolph County. This modification is due to Washington County ETSB severing the shared equipment agreement. Randolph County ETSB currently accepts text to 9-1-1 using Comtech as its Text Control Center.
Provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	INdigital. Jodi Moomaw, Market Manager
Explain the national standards, protocols and/or operating measures that will be followed.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	State of Illinois Office of 911 Administrator protocols followed for standards of 911 law are followed. NENA 13 and State of Illinois 911 Admin standards of service for NG 911, GIS are followed.
Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	NG 911 Solacom answering system are currently housed at all Randolph County 911 Answering Points. INdigital has redundant network in place. Refer to network diagram for routing measures followed.

System Name: Randolph County ETSB

Case # 25-M-402

Date Filed: 03/21/2025

whether other 9-1-1 Authorities will be sharing the equipment.		This modification is due to Washington County ETSB severing the shared equipment agreement. The server will be moved to Sparta Police Department which has been a primary answering point in Randolph County over the years.
Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	All INdigital safety measures for monitoring PSAP IP network are followed. The Randolph County Solacom Answering servers are located in a locked, air-controlled environment. The Randolph County 911 System has been audited by a cybersecurity team and given a report. They administrative office and PSAPS were in good condition per the evaluation.
Identify the backup PSAP. (Name and Address)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	Randolph County Sheriff's Office PSAP, 200 W. Buena Vista, Chester, IL 62233 and Sparta Police Department PSAP, 112 W Jackson St., Sparta IL 62286 will continue to back each other up.
Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	No alternate route was indicated in the plan.
Explain how split exchanges will be managed.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	As they are today with transfer options between counties.
Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	As they are today. Follow guidelines and protocol of the Statewide 911 Administrators Office Complete each task and forward to the State 911 portal.
Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and		Sherry Craig, 911 Administrative Assistant. Peter Hubbard, Hubtech, INC. GIS Specialist (contracted)

System Name: Randolph County ETSB

Case # 25-M-402

Date Filed: 03/21/2025

	whenever an updated version of the workflow tool is released.		
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$73,584.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$73,584.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$5,776.27
	Anticipated recurring costs as a result of the modification – Explanation Below	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator’s approval that support your network costs.		The Randolph County Emergency Telephone Systems Board will be modifying the location of side B INdigital/Solacom controller. The controller will be located at the Sparta Police Department which is currently the RCETSB Primary PSAP 2.
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent 911 Authorities		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Originating Service Providers (OSP)		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Test Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Will conduct testing upon relocation of Solacom B server to ensure proper routing of 911 calls.

System Name: Randolph County ETSB

Case # 25-M-402

Date Filed: 03/21/2025

Zip Codes	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments	If applicable	
Call Handling Agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

Randolph County ETSB is requesting to modify its 9-1-1 system by relocating the INdigital, Solacom Server now located in Washington County. The server will be moved to the Sparta Police Department (Randolph County Primary PSAP). This modification is due to Washington County ETSB severing the shared equipment agreement.

The ISP has completed its review of the modified plans and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

Reviewed by: Catherine Dailey

Date: 03/28/2025