

System Name: Madison County
Case #19-C-254
Date Filed: 8/30/19

Department Review of Consolidation
(Consolidation of PSAPs within an ETSB)

Requirement	Information Included	Staff Comment																
9-1-1 General Information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Dana Burris 101 E. Edwardsville Road Wood River, IL 62095 (618) 296-5913 dlburris@co.madison.il.us																
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>																	
Plan Narrative statement that explains which PSAP is closing, the date of closure and to which PSAP within their system those 9-1-1 calls will be rerouted.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>The Madison County consolidation plan states that it currently has 16 PSAPs and they are decommissioning or closing 8 PSAPs. The following is a summary detailing the PSAPs remaining after consolidation and a summary of the PSAPs that will be decommissioned or closed and which remaining PSAPs will absorb 9-1-1 call handling for the decommissioned or closed PSAPs:</p> <p><u>Remaining Consolidated PSAPS</u></p> <ol style="list-style-type: none"> 1) Alton Police Dept. 2) Collinsville Police Dept. 3) Edwardsville Police Dept. 4) Glen Carbon Police Dept. 5) Granite City Police Dept. 6) Madison County Sheriff Dept. 7) Pontoon Beach Police Dept. 8) Wood River Police Dept. <table border="0" style="width: 100%;"> <tr> <td style="vertical-align: top; width: 50%;"><u>Decommissioned or Closed PSAPs</u></td> <td style="vertical-align: top; width: 50%;"><u>Absorbing PSAP</u></td> </tr> <tr> <td>1) Troy Police Dept. - Decommissioned</td> <td>Madison County Sheriff.</td> </tr> <tr> <td>2) Highland Police Dept. - Decommissioned</td> <td>Collinsville Police Dept.</td> </tr> <tr> <td>3) East Alton Police Dept. - Closed</td> <td>Wood River Police Dept.</td> </tr> <tr> <td>4) Bethalto Police Dept. - Decommissioned</td> <td>Wood River Police Dept.</td> </tr> <tr> <td>5) SIUE Police Dept. - Decommissioned</td> <td>Edwardsville Police Dept.</td> </tr> <tr> <td>6) Venice Police Dept. - Decommissioned</td> <td>Pontoon Beach Police Dept.</td> </tr> <tr> <td>7) Madison City Police Dept. - Decommissioned</td> <td>Pontoon Beach Police Dept.</td> </tr> </table>	<u>Decommissioned or Closed PSAPs</u>	<u>Absorbing PSAP</u>	1) Troy Police Dept. - Decommissioned	Madison County Sheriff.	2) Highland Police Dept. - Decommissioned	Collinsville Police Dept.	3) East Alton Police Dept. - Closed	Wood River Police Dept.	4) Bethalto Police Dept. - Decommissioned	Wood River Police Dept.	5) SIUE Police Dept. - Decommissioned	Edwardsville Police Dept.	6) Venice Police Dept. - Decommissioned	Pontoon Beach Police Dept.	7) Madison City Police Dept. - Decommissioned	Pontoon Beach Police Dept.
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		<p>8) MADCOM (unmanned backup) - Decommissioned Madison County sheriff</p> <p>The 2018 Network Diagram of Madison County, which was provided by AT&T, reflects that there are 15 PSAPs. The diagram includes the following PSAPs and does not include MADCOM as a PSAP:</p> <ol style="list-style-type: none"> 1) Alton 2) Bethalto 3) Collinsville 4) East Alton 5) Edwardsville 6) Glen Carbon 7) Granite City 8) Highland 9) Madison City 10) Madison County Sheriff 11) Pontoon Beach 12) Southern Illinois University Edwardsville 13) Troy 14) Wood River Police 15) Venice <p>MADCOM is an unmanned emergency roll-over/backup PSAP and training facility. MADCOM does not receive 9-1-1 calls as an initial answering location. This information was confirmed with the 9-1-1 Coordinator, Dana Burris. Therefore, the correct number of PSAPS subject to consolidation in Madison County is 15 not 16. The number of PSAPS required to close or decommission is 8, and MADCOM cannot be counted toward that number.</p>
<p>Revised Network Diagram and call handling agreements</p>	<p>Yes <input checked="" type="checkbox"/> No <input type="checkbox"/></p>	<p>All documents were provided; however, there were several call handling agreements that were not compliant with 83 Ill. Adm. Code Part 1324, Section 1324.200, 3). This section requires the remaining PSAPs in a consolidated system to directly dispatch all emergency calls. The specific agreements not in compliance are listed below in the conclusions.</p>

Conclusions:

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The Emergency Telephone System Act (ETSA) [50 ILCS 750], Section 15.4a, (4) states, in any county with a population of less than 250,000 that has a single Emergency Telephone System Board or qualified governmental entity and more than 2 PSAPs, the 9-1-1 Authority shall reduce the number of PSAPs by at least 50% or to 2 PSAPs, whichever is greater. The Madison County Consolidation Plan does not meet the technical requirements for consolidation set forth in ETSA or the Illinois Admin Code.

Specifically, the plan has two technical flaws:

1. MADCOM is not a PSAP as defined by 83 Ill Adm. Code Part 1324, which defines PSAP to mean ***“the initial answering location of an emergency call.”*** An unmanned backup is defined as ***“a public safety answering point that serves as an alternate to the PSAP for enhanced systems and is at a different location and operates independently from the PSAP. A back up PSAP may accept overflow calls from the PSAP or be activated in the event that the PSAP is disabled.”*** Based upon a review of the information provided by Madison County and confirmed by the 9-1-1 Coordinator, MADCOM is an unmanned backup.

Therefore, Madison County’s 9-1-1 Authority consists of 15 PSAPs rather than 16 which agrees with the network diagram provided by AT&T. Accordingly, Madison County cannot count the decommissioning of MADCOM toward its required PSAP consolidations. As previously stated, the ETSA requires the 9-1-1 Authority to reduce the number of PSAPS by at least 50%. Since the total number of PSAPs is 15, Madison County is required to consolidate a total of 8 PSAPs in order to meet the requirement in Section 15.4a (4) of the ETSA; however, Madison County has only proposed to consolidate 7 PSAPs. Accordingly, it will need to consolidate an additional PSAP - Alton Police Dept., Collinsville Police Dept., Edwardsville Police Dept., Glen Carbon Police Dept., Granite City Police Dept., Madison County Sheriff Dept., Pontoon Beach Police Dept., or Wood River Police Dept.

2. Further, 83 Ill. Adm. Code 1324, Section 1324.200, 3) specifically states that, ***“The authorized PSAPs remaining after consolidation shall directly dispatch all emergency calls and shall not transfer or relay those calls to an unauthorized entity.”*** The following call handling agreements are in conflict with this rule.
 - Call handling agreement between Madison County Sheriff PSAP and the St. Jacob Police Department indicates the primary dispatch method is a transfer to a telephone number rather than direct dispatch.
 - Call handling agreement between Madison County ETSB and Troy EMS indicates that the primary dispatch method “Troy” and the secondary method as “Madison County”. A specific method (i.e. radio frequency, etc.) must be identified for the primary and secondary method. The primary method must be a form of direct dispatch and not a telephone number which results in a transfer.

Reviewed by: Marci Elliott
Date: 9/19/19