

System Name: CalComm Regional 911
Case # 26-M-415
Date Filed: 05/29/2026

Illinois State Police (ISP) Review of Plan Modification

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Bryan Rouson 12419 S. Ashland Avenue Calumet Park, IL 60827 (708) 926-7343 (o) (708) 969-9615(c) brouson@calcomm911.org
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Narrative Statement	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
1. Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	With this modification, the CalComm Regional 911 system is requesting to opt out the City of Markham. The Ecom/SouthCom JETSB 911 System has also filed a modification requesting to opt in the City of Markham. AT&T
2. Explain the national standards, protocols and/or operating measures that will be followed.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	As directed and required APCO protocols and standards
3. Explain what measures have been taken to create a robust, dependable, and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
4. Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.		
5.	Identify the backup PSAP. (Name and Address)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	Tinley Park PSAP - 17355 S. 68th Court, Tinley Park, IL 60477
6.	Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
7.	Explain how split exchanges will be managed.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
8.	Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	GIS database will be available through a contracted vendor who maintains the current system
9.	Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> N/A <input type="checkbox"/>	Crossroads GIS Solutions
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$348,571.00

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	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$348,571.00
	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated recurring costs as a result of the modification – Explanation Below	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs.		CalComm will realize a loss of \$501,573.48 revenue annually with the opt out of Markham.
	Communities Served	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Participating Agencies	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Adjacent 911 Authorities	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Originating Service Providers (OSP)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Test Plan	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>911 calls will be routed to one of two PSAPs. If the 911 call is unanswered within 6 rings, the 911 overflow call rolls over to the next PSAP</p> <p>911 calls for Calumet Park, Dixmoor, Midlothian, Posen and Sauk Village will roll over to Tinley Park PSAP</p> <p>Automatic call control is handled by AT&T 911 resolution center, overflow and circuit failures will roll over to the back-up PSAPs above with a manual transfer switch that allows authorized emergency call</p>

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		<p>transfers to the back-up PSAPs when CalComm 911 needs to route the calls outside the facility</p> <p>Incoming ANI is processed with Daula Redundant circuits to two intrado's off-site ALI databases. Both Tinley Park back-up PSAP also have dual redundant circuits to the same Intrado's off-site ALI databases</p> <p>No new testing of circuits will be required as in--coming to CalComm</p>
Zip Codes	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	60827, 60426 (Dixmoor), 60445, 60469, 60411, 60472
Attachments	If applicable	
Back-Up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Call Handling Agreements	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

With this modification, the CalComm Regional 911 system is requesting to opt out the City of Markham. The Ecom/SouthCom JETSB 911 System has also filed a modification requesting to opt in the City of Markham. The ISP has completed its review of the modified plans and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

ISP reviewed by: Catherine Tanner
Date: 06/10/2026
ICC reviewed by: George Light
Date: 06/17/2026