**System Name: Proviso-Leyden JETSB**
**Case # 26-M-425**
**Date Filed: 10/28/2026**

**Illinois State Police (ISP) Review of Plan Modification**

| Requirement | | Information Included | Staff Comment |
|---|---|---|---|
| **Contact and 9-1-1 System information** | | Yes ☒ No ☐ | Corinne Swiatek<br>2600 N. Mannheim Rd.<br>Franklin Park, IL 60131<br>630-903-2482 (o) 708-657-8048 (c)<br>cswiatek@norcomm911.com |
| **Verification** | | Yes ☒ No ☐ | |
| **Letter of Intent** | | Yes ☒ No ☐ | |
| **Narrative Statement** | | Yes ☒ No ☐ | |
| **1.** | Explain the reason for submitting the modification and provide the name and contact information for your certified 9-1-1 system, NGCS, and NOC/SOC provider | Yes ☒ No ☐ N/A ☐ | With this modification, the Villages of Melrose Park and Stone Park are requesting to opt out of the Proviso-Leyden JETSB. The Cook County ETSB's 911 System has also filed a modification plan requesting to opt in the Villages of Melrose Park and Stone Park.<br><br>Proviso-Leyden JETSB and the NorComm PSAP are anticipated to be dissolved as a functional PSAP and ETSB by the 2nd quarter of 2027.<br><br>AT&T – Joshua Folta |
| **2.** | Explain the national standards, protocols and/or operating measures that will be followed. | Yes ☒ No ☐ N/A ☐ | The NORCOMM PSAP and Proviso-Leyden Joint ETSB will continue to follow all previously established local protocols and operational measures until the dissolution of the PLJETSB. The PSAP also will continue to follow the International Academies of Emergency Dispatch (IAED) evidence-based medical protocols, MPDS, through the ProQA software. |
| **3.** | Explain what measures have been taken to create a robust, dependable, and | Yes ☒ No ☐ N/A ☐ | Not applicable / responsibility of both Cook County ETSB and West Suburban Consolidated ESTB |

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| | diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment. | | |
| **4.** | Explain what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it. | Yes ☒ No ☐ N/A ☐ | There will be no changes to already established and approved security measures. |
| **5.** | Identify the backup PSAP. (Name and Address) | Yes ☒ No ☐ N/A ☐ | Cicero Consolidated Dispatch Center, 5303 W. 25th Street, Cicero IL |
| **6.** | Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none. | Yes ☐ No ☐ N/A ☒ | None |
| **7.** | Explain how split exchanges will be managed. | Yes ☐ No ☐ N/A ☒ | Will become the responsibility of Cook County ETSB and West Suburban Consolidated ETSB. |
| **8.** | Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis. | Yes ☒ No ☐ N/A ☐ | Until dissolution, data will continue to be submitted and updated to the State GIS Hub. Data maintenance will then become the responsibility of Cook County ETSB and West Suburban Consolidated ETSB. |
| **9.** | Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and | Yes ☒ No ☐ N/A ☐ | PLJETSB has utilized Referral Group LLC. and Cloudpoint GIS for GIS services. All information for agencies will be available in the State GIS portal meeting current State requirements, and data ownership will be shared with new ETSBs. Data maintenance will become the responsibility of Cook County ETSB and West Suburban Consolidated ETSB at the above listed transition dates. |

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| | whenever an updated version of the workflow tool is released. | | |
| **Financial Information** | | | |
| | Annual recurring 9-1-1 network costs prior to modification | Yes ☒ No ☐ | $2,769,050.00 |
| | Projected annual recurring 9-1-1 network costs after modification | Yes ☒ No ☐ | $0.00 |
| | Installation cost of the project | Yes ☒ No ☐ | $0.00 |
| | Anticipated recurring costs as a result of the modification – Explanation Below | Yes ☒ No ☐ | $0.00 |
| | Summary of anticipated implementation costs and annual operating costs of the modified 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues. Include the email request and Administrator's approval that support your network costs. | | Current annual network costs are shared by all Proviso-Leyden Joint ETSB member Villages. Annual 9-1-1 Network costs will become the responsibility of the Cook County ETSB and West Suburban Consolidated ETSB once the Proviso-Leyden Joint ETSB membership dissolves. Estimated project costs will be the responsibility of both the Cook County ETSB and West Suburban Consolidated ETSBs. |
| **Communities Served** | | Yes ☐ No ☐ N/A ☒ | |
| **Participating Agencies** | | Yes ☒ No ☐ | |
| **Adjacent 911 Authorities** | | Yes ☒ No ☐ | |
| **Originating Service Providers (OSP)** | | Yes ☒ No ☐ | |
| **Test Plan** | | Yes ☒ No ☐ N/A ☐ | Testing will be covered under the Cook County ETSB and West Suburban Consolidated ETSB modification plans. |

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| **Zip Codes** | | Yes ☒ No ☐ | No communities are being added. |
| **Attachments** | | If applicable | |
| | Back-Up PSAP agreement | Yes ☐ No ☒ | |
| | Call Handling Agreements | Yes ☐ No ☒ | |
| | Contracts | Yes ☐ No ☒ | |
| | Network Diagram | Yes ☒ No ☐ | |

**Conclusions:**
With this modification, the Villages of Melrose Park and Stone Park are requesting to opt out of the Proviso-Leyden JETSB. The Cook County ETSB's 911 System has also filed a modification plan requesting to opt in the Villages of Melrose Park and Stone Park.

Proviso-Leyden JETSB and the NorComm PSAP are anticipated to be dissolved as a functional PSAP and ETSB by the 2nd quarter of 2027.

The ISP has completed its review of the modified plans and has determined that it meets the requirements for a modified plan filing under 83 Ill. Admin. Code Part 1325.205.

**ISP Reviewed by:** Catherine Tanner
**Date:** 10/28/2026

**ICC Reviewed by:** Calvin Monson
**Date:** 11/04/2026