

System Name: Central Dispatch Center
Case # 25-M-409
Date Filed: 10/24/2025

ISP Review of Plan Modification

Requirement		Information Included	Staff Comment
Contact and 9-1-1 System information		Yes ☒ No ☐	Ronald R. Robertson 1234 E. Sibley Blvd. Dolton, IL 60419 708-201-3240 (o) 708-259-4815 (c) rrobertson@cms911.org
Verification		Yes ☒ No ☐	
Letter of Intent		Yes ☒ No ☐	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)		Yes ☒ No ☐	
1	Explanation of the reason for submitting the modification plan.	Yes ☒ No ☐ N/A ☐	Central Dispatch Center 911 System is changing its backup PSAP from the E-COM 911 Dispatch Center PSAP to the Calumet City Police Department PSAP (also known as Calumet City 911.)
2	Explanation of the national standards, protocols and/or operating measures that will be followed	Yes ☒ No ☐ N/A ☐	The purpose of this modification of the original petition is to eliminate ECOM dispatch PSAP from serving as primary backup for Central Dispatch and to now make the Calumet City Police Department, also known as Calumet City 911, primary backup for the Central Dispatch Center.
3	Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment	Yes ☒ No ☐ N/A ☐	An intergovernmental agreement has been agreed to by Central Dispatch Center ETSB and the Calumet City Police Department, also known as Calumet City 911.
4	Explanation of what security measures will be placed on the PSAP's IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to	Yes ☒ No ☐ N/A ☐	These mutually beneficial agreements are possible since both Central Dispatch and the Calumet City Police Department, also known as Calumet City 911, are served by AT&T as the 9-1-1 provider.

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	the system operation and what level of confidentiality will be placed on the system in order to unauthorized individuals from accessing it.		
5	Identify the backup PSAP. (Name and Address)	Yes ☒ No ☐ N/A ☐	Calumet City Police Dispatch, 1200 Pulaski, Calumet City, IL, 60409
6	Indicate the PSAP Name(s) and Address(es) for your predetermined alternate route(s) or specify if none.	Yes ☐ No ☐ N/A ☒	
7	Explain how split exchanges will be managed.	Yes ☐ No ☐ N/A ☒	
8	Explain how the GIS database will be maintained and how boundary, address point, and street center line errors will be corrected and updated on a continuing basis.	Yes ☒ No ☐ N/A ☐	GIS updated via information each city and the dispatch center and from County GIS resources and uploaded to Next Gen portal by our vender Crossroads GIS solutions.
9	Indicate who will be responsible for updating and maintaining the data. Updates are required whenever there is a change to the Road Centerline layer that includes a new or changed road name(s) or a database change, or annexation that modifies the Law, Fire, or EMS Boundary Layer, and whenever an updated version of the workflow tool is released.	Yes ☒ No ☐ N/A ☐	Crossroads GIS solution maintains Central Dispatch Data base
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes ☒ No ☐	\$0.00

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	Projected annual recurring 9-1-1 network costs after modification	Yes ☒ No ☐	\$0.00
	Installation cost of the project	Yes ☒ No ☐	\$0.00
	Anticipated annual revenues	Yes ☒ No ☐	\$0.00
Communities Served		Yes ☒ No ☐	
Participating Agencies		Yes ☒ No ☐	
Adjacent 9-1-1 Authorities		Yes ☒ No ☐	
Originating Service Providers (OSP)		Yes ☒ No ☐	
Zip Codes		Yes ☒ No ☐	
Test Plan		Yes ☒ No ☐	
Attachments		If changes necessitate new versions	
	Contracts	Yes ☐ No ☒	
	Back-up PSAP Agreement	Yes ☒ No ☐	An agreement for backup services has been established between the Central Dispatch JETSB and the Calumet City ETSB.
	Network Diagram	Yes ☒ No ☐	

Conclusions: Central Dispatch Center 911 System is changing its backup PSAP from the E-COM 911 Dispatch Center PSAP to the Calumet City Police Department PSAP (also known as Calumet City 911.) The Calumet City Police Department PSAP meets all the requirements for a backup PSAP as prescribed in Section 1325.415(i) of IL Admin. Code Part 1325. This plan modification meets the requirements for a Modified Plan as prescribed in Section 1325.205.

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ISP Reviewed by: Catherine Tanner
Date: 11/03/2025
ICC Reviewed by: George Light
Date: 11/03/2025