

ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator



State of Illinois

Application for
9-1-1 Consolidation Plan

VERIFICATION

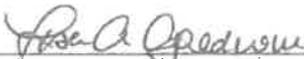
I, Brent Reynolds, first being duly sworn upon oath, depose and say that I am Director, of Glenview; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.



Brent Reynolds

Subscribed and sworn to before me

this 2nd day of January, 20 25.


NOTARY PUBLIC, ILLINOIS



9-1-1 SYSTEM PROVIDER LETTER OF INTENT

11/25/2025

(Date)

Joshua Folta

(9-1-1 System Provider Company Representative)

AT&T

(9-1-1 System Provider Company Name)

10 S. Canal St. 25th Floor

(Street Address)

Chicago, IL 60606

(City, State, Zip Code)

Dear Joshua _____ :

This letter is to confirm our intent to consolidate our Glenview Public Safety South 9-1-1 System with Wilmette Police Department. Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,



Brent Reynolds

Director of Public Safety Support Services

enclosure: Consolidation Plan

Brent Reynolds

From: Brent Reynolds
Sent: Tuesday, December 10, 2024 1:26 PM
To: SAMPSON, MICHELLE R; Chris Gerbi; Eric Deloy; petersone@wilmette.com; BATTERSHELL, DAVID J; FOLTA, JOSHUA M; MERTKA, WILLIAM L
Cc: Barbera-Brelle, Cindy
Subject: RE: Wilmette/Glenview Consolidation | State of IL | PRJ0020749
Attachments: Wilmette Consolidation Plan 2024 AT&T Notification.pdf

Josh and David please see attached.

Thank you,
Brent

—Original Appointment—

From: SAMPSON, MICHELLE R <ms948c@att.com>
Sent: Monday, December 9, 2024 4:10 PM
To: SAMPSON, MICHELLE R; Chris Gerbi; Brent Reynolds; Eric Deloy; petersone@wilmette.com; BATTERSHELL, DAVID J; FOLTA, JOSHUA M; MERTKA, WILLIAM L
Subject: Wilmette/Glenview Consolidation | State of IL | PRJ0020749
When: Tuesday, December 10, 2024 1:00 PM-2:00 PM (UTC-06:00) Central Time (US & Canada).
Where: Microsoft Teams Meeting

Team,

Please plan to join the call to discuss the Wilmette consolidation. If there any additional members of your team you would like to join, feel free to forward this invite to them.

Thank you,

Michelle R. Sampson

Michelle Sampson
Senior Client Services Project Mgmt

Global Public Sector Solutions & Operations
AT&T Services, Inc.
405 N Broadway, 8th Floor, Oklahoma City, OK 73102
o 405.246.2532 | ms948c@att.com

Microsoft Teams [Need help?](#)

[Join the meeting now](#)

Meeting ID: 227 934 699 736

Passcode: QL9Qo2U3

Dial in by phone

[+1 346-200-6580,259024817#](#) United States, Houston

[Find a local number](#)

Phone conference ID: 259 024 817#

Join on a video conferencing device

Tenant key: [att@m.webex.com](#)

Video ID: 111 152 857 3

[More info](#)

For organizers: [Meeting options](#) [Reset dial-in PIN](#)

[Org help](#)

PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
2.	Type of Radio/Telecommunications systems compatible with participating and adjacent agencies. STARCOMM21 and Conventional VHF	<input type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input checked="" type="checkbox"/> Other, explain below
3.	Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
4.	Have you included maps to show the territory covered by the system?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
5.	Have you included a listing of all telephone companies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
6.	Have you included a copy of the Intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
7.	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
8.	Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No Plans submitted without this documentation will be rejected.
9.	Public education. <input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.	
10.	Training. <input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
11.	Use of TTY's and Training <input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	

12. Have you included call handling and aid outside jurisdictional boundary agreements?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13. Have you included a new system diagram?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
13a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
14. Have or will all areas within the 9-1-1 system be addressed for the database? If no, please explain.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
14a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc. The existing databas is updated weekly if not daily. This is backed up onsite as well as in the cloud.		
15. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination. GPSDC is on the ESInet provided by AT&T		

(Please include additional pages if needed.)

Plan Narrative Statement:

- 1) The certified 9-1-1 system provider is AT&T.
- 2) Glenview Public Safety Dispatch Centers (GPSDC), in addition to its own Standard Operation Procedures, follows the National Emergency Number Association's Call-Answering standard, which is measured monthly. GPSDC utilizes Priority Dispatch's ProQA protocols for Emergency Medical Dispatch. All national standards, protocols, and procedures will remain in place with the addition of Wilmette.
- 3) In July of 2024 GPSDC transitioned both of its PSAP's to the Carbyne APEX, cloud based, call handling solution. To accomplish this goal, Carbyne in cooperation with AT&T and Intrado changed the way they deliver ESInet into Glenview's PSAP by replacing the traditional solution, where AT&T/Intrado have physical routers in place at Glenview that deliver ESInet and connect it to their current call handling system. The Carbyne solution will replace this architecture with two Points of Interconnect (POIs) in place of the physical, on-premises routers. These POIs are located in geographically diverse locations, in data centers located in Dallas, TX and Ashburn, VA. These POIs then connect to Carbyne's cloud infrastructure in the AWS GOV Cloud, East and West. Glenview's redundant connections go from two up to four connections. In addition to the move from on premise call handling equipment Glenview also transitioned its geo-diverse redundant computer aided dispatch on-premise solution to a cloud based solution providing for greatly reduced downtime and a more secure network.
- 4) With the exception of the Wilmette 9-1-1 exchanges being added to the call handling equipment, no other changes to the phone system will occur
- 5) Split exchanges will be routed by the 9-1-1 provider, AT&T, One-button transfers will be programmed on the phone system for efficiency, in the event a call is routed incorrectly.
- 6) There are no changes to how the databases are maintained, which is an ongoing and daily process. Changes are submitted by the users directly through the phone system, as they occur, such as MSAG changes.
- 7) Glenview has two employees that are primarily responsible for overseeing, maintaining, and updating the data, one works Monday through Friday and the other on a rotating day off schedule. Should these two primaries not be available there are two administrative staff members to back up the others.
- 8) There will be no change to the existing system as it relates to the security of the network and equipment.

Glenview Public Safety Dispatch Center

Glenview Public Safety Dispatch Center was created in 2007 and is under the management of the Village of Glenview.

Background

Glenview Public Safety Dispatch Center is responsible for receiving 9-1-1 calls, dispatching appropriate police and fire units to calls for service and answering general non-emergency calls. Glenview operates two police and fire 911 public safety answering points (PSAP's); one located in Glenview and the other in Highland Park.

Member Communities

The Glenview Public Safety Dispatch Center serves fourteen (14) communities and nineteen (19) agencies across Cook and Lake Counties through intergovernmental agreements. These services include dispatching for both police and fire departments in some instances, and police-only

dispatching in others. To enhance public safety and reduce call transfers, Glenview prefers to provide both police and fire dispatching services to any new member communities, aiming to minimize fractionalized dispatching and improve overall efficiency. Attachment 1 includes a map of communities serviced by Glenview.

Police	Police and Fire
Hainesville	Glencoe
Kenilworth	Glenview
Lindenhurst	Grayslake
Morton Grove	Highland Park
Niles	Highwood
Northfield	Lake Bluff
Winnetka	Lake Forest

The Glenview Public Safety Dispatch Center is primarily funded through intergovernmental agreements, Glenview 9-1-1 surcharge, and general fund. The Joint ETSB Board, established a separate Joint ETSB Fund (the "Fund"), and established a process for the collection and disbursement of 9-1-1 surcharges to the respective municipalities, and maintains that the Dispatch Service Agreements remain in full force and effect. 9-1-1 surcharge revenues for each ETSB member municipality are received monthly from the Illinois State Police and deposited and accounted for in the Fund by the respective party. 9-1-1 surcharge revenues will not be released from the Fund except by approval of the Joint ETSB. The Joint ETSB IGA established an agreed upon process by which a member municipality can submit 9-1-1 eligible expenditures to the Joint ETSB for disbursement of its respective surcharge revenues.

As noted above, the Glenview Public Safety Dispatch Center operates on a contractual service agreement model; meaning that the Village of Glenview serves as the service provider and any contracted agency serves as a customer. What this means is that there is no cost sharing. The customer agency is only responsible for paying the annual fee provided for in their service agreement. Any cost overruns, unanticipated expenses, or budget shortfalls are the responsibility of the Village of Glenview.

Various factors are considered by Glenview when determining the annual fee for each customer agency including, calls for service, types of calls, population served, high service land uses, proximity to existing agencies, among other things.

Technology

- Cloud Native Next-Gen Carbyne APEX 9-1-1 Phone Solution
- Motorola MCC 7500 Radio system
- Tyler New World Public Safety E-CAD, MSP, Mobile, and Field Reporting solution that has full geo-diverse disaster recovery.
- Includes Socrata (Tyler - New World Public Safety Reporting)
- ESO/Image Trend Interface for Fire Department (RMS)
- Other add-on licensed items and interfaces
- Existing regional data sharing that will be expanded to include other Tyler/New World communities in Northern IL
- GIS Data coordination through MGP
- Active partner/customer with Tyler/New World since 2007
- ICN Connection for LEADS/NCIC
- RAVE Alert for Outgoing phone call, text, email, and app notifications

The dispatchers 2024 wage information is provided in the table below.

	Starting Wage	Top Wage
Glenview Dispatchers	\$61,407	\$88,538

Service and Performance Measurement

Call Data

Glenview Public Safety Dispatch Center has handled an average of 315,976 incoming phone calls annually over the past five years.

Emergency Call Volume					
	2019	2020	2021	2022	2023
9-1-1 Calls	83,514	76,655	84,836	84,183	94,557
10-Digit Emergency Call	131,034	115,310	110,149	113,185	116,608
Total Incoming Emergency Calls	214,548	191,965	194,985	197,368	211,165

Call Answering Below are the call answering percentages for Glenview Public Safety Dispatch Center.

Call Answering Percentages					
	2019	2020	2021	2022	2023
911 Total Calls	83,514	76,655	84,836	84,183	94,557
Answers <=12 seconds	82,727	75,991	83,884	83,146	94,138
Percentage	99%	99%	99%	99%	99%
Answers <=18 seconds	83,227	76,301	84,381	83,678	95,209
Percentage	99%	99%	99%	99%	99%
Emergency & Non-Emergency Total Calls	233,157	213,757	212,515	234,617	262,078
Answers <=12 seconds	228,362	210,227	208,768	230,101	256,050
Percentage	98%	99%	98%	98%	98%
Answers <=18 seconds	231,422	212,145	211,205	233,086	259,029
Percentage	99%	99%	99%	99%	99%
All 911 and 10-Digit Calls	316,671	290,422	297,354	318,800	356,635
Answers <=12 seconds	311,089	286,218	292,655	313,247	350,188
Percentage	98%	99%	99%	98%	98%
Answers <=18 seconds	314,585	228,446	295,589	316,764	354,238
Percentage	99%	99%	99%	99%	99%

FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved	Total Reserves to be transferred to the Joint ETSB
Wilmette approximately	\$ 150,000.00
	\$

Dispatch Staff and Positions

- 19 Number of answering positions prior to the consolidation (total for all entities)
- 17 Number of answering positions in the consolidated system
- 43 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)
- 41 Number of full time dispatchers/call takers in the consolidated system
- 5 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)
- 5 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

\$ 1,237,758.00 72 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

\$ 6,978,300.00 44 %

9-1-1 Network Cost (per year)

- a) Total network cost for each entity prior to the consolidation \$ 15,000.00
- b) Total network cost of consolidated system \$ 154,500.00
- c) Net change in network costs: \$ 139,500.00

If no cost savings in network please explain:

FINANCIAL INFORMATION

Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

Network Cost	Estimated Amount (per year)
Wilmette	\$ 15,000.00
Glenview	\$ 154,500.00
_____	\$ _____
_____	\$ _____
_____	\$ _____

Other Consolidation Cost

PSAP, CPE, CAD Equipment, logging recorders	\$ 22,217.96
MSAG and Mapping Development or changes	\$ 2,500.00
Radio Consoles	\$ 41,585.04
Construction or Remodel of PSAP	\$ 970.00
Personnel	\$ 697,830.00
Other (Please place total amount in the blank at the right and explain below).	\$ 32,931.45
Furniture include dispatch console and chair - \$26,856 EMD License - \$6,075	

Recurring and Nonrecurring Cost (per year)

Estimated nonrecurring cost for consolidation	\$ 100,204.45
a) Recurring costs prior to consolidations (all entities)	\$ 1,712,680.00
b) Proposed recurring cost for consolidated system	\$ 1,022,830.00
c) Net change in recurring costs: a - b = c	\$ 689,850.00
 Revenue (per year)	
Projected surcharge revenue	\$ 600,000.00
Projected revenue from local governments	\$ 172,625.55
Projected revenue from other sources (grants)	\$ 100,204.45
Revenue in reserves	\$ 150,000.00
Total Revenue	\$ 1,022,830.00

Item Type	Name	Description	Direct Cost	Narrative
Direct Cost Calculation	APEX Starcom Consolettes		\$18,810.58	Purchase of 2 Motorola APEX Consolettes for supporting Wilmette Police and Fire Dispatch operations.
Direct Cost Calculation	cables and connectors		\$198.26	several different power cables, adaptors, usb cables, headphone splitters, extenders, and speakers for Desk addition for Wilmette.
Direct Cost Calculation	Carbyne APEX 911 Position		\$10,808.00	Addition of one phone answering position.
Direct Cost Calculation	Chair		\$2,256.36	Heavy duty use chair purchase. Two quotes received with lowest quote selected. Chair to be used at new dispatch position added for Wilmette.
Direct Cost Calculation	Computers		\$5,029.97	3 computers purchased in two different purchases for use at the Wilmette Position added to the dispatch center.
Direct Cost Calculation	Desk - Furniture		\$24,600.09	Watson Mercury Pro desk
Direct Cost Calculation	Dispatch Radio Position		\$3,000.00	Purchase of used MCC7500 radio position from City of Evanston. Purchasing used because new MCC7500 positions are not compatible with our current system which was purchased around 2014. If the used systems were unavailable we would have to replace all dispatch positions. Attached is an IGA form Evanston to purchase 3 MCC7500s. One will be allocated to the Wilmette Consolidation.
Direct Cost Calculation	Monitors for dispatch position		\$3,770.00	Monitors purchase for the added position for Wilmette. 3 invoices - 6 monitors purchased
Direct Cost Calculation	streamdeck		\$249.99	Device used with 911 phone system to preset speed dials, answering, and dialing, making the call take more efficient. Two Streamdecks purchased. One being requested for reimbursement for used at Wilmette Desk addition. All positions in our center utilized streamdecks.
Non Personnel	ASAP to PSAP set up	Contractor work to coordinate Alarm Company geo-verification for ASAP to PSAP programming of Outdoor Weather Alerts, MCC7500 Radio Installation, APEX Programming, antenna installation, and installation of Status lights at the new dispatch position for Wilmette addition.	\$2,500.00	Contractor will coordinate between GPSD and Alarm Companies to verify addresses and jurisdictions for Wilmette. All other communities in GPSD are set up with ASAP to PSAP.
Non Personnel	Chicago Communications Services		\$19,576.20	programming of Outdoor Weather Alerts, MCC7500 Radio Installation, APEX Programming, antenna installation, and installation of Status lights at the new dispatch position for Wilmette addition.
Non Personnel	Digicom Station Alerting	Programming for Station Alerting	\$2,360.00	Programming of Wilmette US Digital Design Station Alert from Glenview to Wilmette PD Stations.
Non Personnel	Electrical Work	Krause Electrical work	\$970.00	GPSD was built with room for expansion. Electrical was roughed in when center was constructed in 2014. This cost is to finalize install with construction of new dispatch desk/position.
			\$94,129.45	Electrician was needed to finish installation of high and low voltage electrical.

FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

See IGABased on Glenview's 10-year proposal, Staff projects a cost savings related to dispatch operations of \$5.89 million. This figure includes estimated offsets for upfront capital costs necessary to transition dispatch services and staff time to monitor overnight prisoners and provide front desk support to customers. Attachment #2 provides a 10-year cost analysis. The GPSDC cost structure is inclusive of long-term investments in the latest technology and equipment. This limits the Village's future exposure on major capital investments related to the phone or radio systems. Because the Glenview service model is clientbased, there is no cost sharing for capital investments, lower than expected revenues, etc., as there is with intergovernmental operations like RED Center. With Glenview, the customer agency is only responsible for paying the annual fee provided for in the service agreement. Any cost overruns, unanticipated expenses, or budget shortfalls are the responsibility of GPSDC.

Next Steps & Timeline

The proposed service agreement with Glenview is anticipated to start on January 1, 2025 for police dispatching services. For fire dispatching services, RED Center by-laws require a one-year notice period, therefore, fire operations will transfer to GPSDC in the first quarter of 2026. This staggered approach allows the Village to effectively transition each departments dispatching operations.

Administratively, the Village will work to finalize the service agreement with Glenview, provide its one-year notice to RED Center, which can only be submitted at the first fiscal meeting of each calendar year, this is likely to be the first meeting of 2025 which should be held in January; and work towards the consolidation of Wilmette's Emergency Telephone Systems Board (ETSB) into the Glenview joint ETSB.

During the transition period, the Village will need to determine how best to shift various ancillary dispatch responsibilities such as after-hours front desk support (this will include a recommendation to transition from being open to the public 24/7 to more regular business hours), how best to process and monitor overnight prisoners and other internal support services that communications staff currently provides to the Police Department.

Page 10 of 10

In addition to police operations, the fire transition will require an assessment of technology, equipment, and radio needs; operational evaluation including records management, equipment, and protocol updates. The Fire Department will form an employee transition committee to work cooperatively with GPSDC and Red Center throughout 2025.

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Glencoe Public Safety	325 Hazel Ave, Glencoe		X		
Glenview Fire Dept.	1225 Waukegan Rd, Glenview 60025		X		
Glenview Police Dept.	2500 East Lake Ave, Glenview 60026		X		
Grayslake Fire Protection Dist.	160 Hawley St, Grayslake 60030		X		
Grayslake Police Dept.	10 S Seymour Ave, Grayslake 60030		X		
Highland Park Fire Dept.	1130 Central Ave, Highland Park 60035		X		
Highland Park Police Dept.	1677 Old Deerfield Rd, Highland Park 60035		X		
Highwood Police Dept.	130 Highwood Ave, Highwood 60040		X		
Kenilworth Police Dept.	419 Richmond Rd, Kenilworth 60043		X		
Lake Bluff Fire Dept.	45 E Center Ave, Lake Bluff 60044		X		
Lake Bluff Police Dept.	45 E Center Ave, Lake Bluff 60044		X		
Lake Forest Fire Dept.	255 W Deerpath, Lake Forest 60045		X		
Lake Forest Police Dept.	255 W Deerpath, Lake Forest 60045		X		
Lindenhurst Police Dept	2300 E Grand Ave, Lindenhurst, IL 60046		X		
Morton Grove Fire Dept.	8954 Shemer Rd, Morton Grove 60053			X	
Morton Grove Police Dept.	6101 Capulina Ave, Morton Grove 60053		X		
Niles Fire Dept.	8360 W Dempster St, Niles 60714			X	
Nile Police Dept.	7000 W Touhy Ave Niles 60714		X		
Northfield Fire Dept.	1800 Winnetka Ave, Northfield 60093			X	
Northfield Police Dept.	350 Walnut Ave, Northfield 60093		X		
Wilmette Fire Dept.	1304 Lake Ave Ave, Wilmette 60091			X	
Wilmette Police Department	710 Ridge Rd, Wilmette 60091		X		
Winnetka Kenilworth Fire Dept.	428 Green Bay Rd, Winnetka 60093			X	
Winnetka Police Dept.	410 Green Bay Rd, Winnetka, IL 60093		X		

CARRIER LISTING

(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

(USE ADDITIONAL SHEETS AS NECESSARY)

CARRIERS	STREET ADDRESS, CITY, ZIP CODE	TELEPHONE NUMBER
AT&T	308 S. Akard St., Ste. 100, Dallas, TX 75202	(210) 821-4105
Frontier	Norwalk, CT	(800) 821-8101
CBeyond	320 Interstate N. Parkway SE, Atlanta, GA 30339	(888) 424-5544
CIMCO	1701 JFK Boulevard, Philadelphia, PA 19103	(215) 288-1700
FOCAL	200 N LaSalle St., Ste 1100, Chicago, IL 60601	(312) 895-8400
GLOBALCOM	17000 Preston Rd., Ste 320, Dallas, TX 75248	(256) 432-2885
LEVEL 3	100 Centurylink Dr., Monroe, LA 71203	(318) 388-9000
MCLEOD	1770 Boyson Rd., Hlawatha, IA 52233	(319) 790-7000
MFS	2470 N. 150th, Omaha, NE 68116	(888) 638-6866
PAETEC	200 W. Adams St., Ste 1110, Chicago, IL 60608	(312) 824-9300
SPRINT	6100 Sprint Pkwy, Overland Park, KS 66251	(800) 829-0966
TDS METROCOM	525 Junction Rd., Ste. 8000, Madison, WI 53717	(608) 664-4000
XO COMM	13865 Sunrise Valley Dr., Hamdon, VA 20171	(703) 547-2000
MCI	22001 Loudoun County Pkwy, Ashburn, VA	(888) 444-3333
WORLDCOM	Same as MCI	
Comcast	1701 JFK Boulevard, Philadelphia, PA 19103	(215) 288-1700
Metronet	3701 Communications Way, Evansville, IN 47715	(844) 684-0215
Verizon Wireless	1095 Avenue, New York, NY 10036	(212) 395-1000
T-Mobile	12820 SE 38th St., WA 98006	(425) 378-4000
AT&T Mobility	P.O. Box 97061, Redmond, WA 98073-9761	(800) 331-0500

TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

See attached

2) List wireline exchanges to be tested.

3) List of wireless and VoIP Carriers to be tested.

ATP v 5.13  Carbyne APEX Acceptance Tests				Site Name: APEX Version: APEX Site Confluence Page Link:	Site Level	911-glenview	911-hpark	Text2911	Dal-In	Lobby	Admin	All Stations
				Test Once	(708) 401-6986	(708) 540-2709		(708) 401-9238	(708) 401-6650	(708) 401-6856	Verify on all stations	
#	Feature	User Test	User Result	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	Result (Pass/Fail) [Fail-Comment reason]	
1	PC Requirements	Verify PC minimum requirements for installing APEX	PC should match the minimal requirements according to our " APEX minimal requirements " document.									
2	!Mandatory!	Site Public IP(s) white listed	Make sure that the public and static Ip address(s) provided by the customer are whitelisted for the CCS services. If not whitelisted, APEX will not be able to log in.									
3	!Mandatory!	Verify PC Power Saving settings	Verify and make sure all the PC Power saving settings are according to linked guide .									
4	!Mandatory!	Verify Windows audio devices are configured correctly	Verify Windows audio devices are correctly configured and appearing(Speakers, Headset, Etc.)									
5	User Assignment Across Agencies	Verify all licenses configured and reachable via PC	Verify the User Assignment Across Agencies feature login works correctly per each license shortcut configurations.									
6	!Mandatory!	Login to APEX	Login Success, Call taker screen appears [Verify Login with Call Taker, Trainer and Admin user role users]									Pass
7	SSO	Carbyne Single Sign On feature	If customer integrated his "User management system" with Carbyne SSO, Create your test users with the integration, and verify the CART functionality with the integrated SSO users. Verify also the integration does not affecting non SSO users from logging in to the system regularly.									
8	!Mandatory!	Duplicate Login with same user	Verify that when login with same user to 2 stations, the 1st station will be logged out automatically.									
9	!Mandatory!	Set station to not ready	Make sure new incoming call doesn't ring the station [2 online stations needed]									
10	Not Ready Reason Status	Verify "Not Ready Reason Status" are configured	Switch between the different "NR - Reason" statuses configured for the site, verify they are all appearing and functional.									
11	SkillSet	User Skill Set verification	Make Sure your Test CT user has its required default skill set configured, and all other skill sets are listed. [Skill sets are configured per customer requirements]									
12	ACD Skill Set	User Skill Set Switch verification	Verify you can switch between the different user skill sets [Skill Set user roles selection appears on APEX client Screen] Test the switch with an incoming call to the skill set queue, and verify the operator is ringing.									
13	ACD Skill Set	User Skill Set Switch verification	Switch back to your default skill set.									
14	!Mandatory!	Set station back to ready	Make sure station is available again.									
15	!Mandatory!	Disconnect the audio headset	Verify that an Error message appears on APEX UI.									
16	!Mandatory!	Connect back the audio headset	Verify that the Error message disappears on APEX UI, and station is functional.									
17	Raise Hand	Verify the Raise Hand feature button	Click and Verify the Raise hand button is working and functional.									
18	!Mandatory!	List other logged in Apex Users	Under Agent Status tab, verify other logged in users on different stations are appearing correctly in the list. [2 online stations needed]									
19	!Mandatory!	Make outgoing call	Call is answered, two-way audio can be heard?									
20	Long Distance call	Make a long distance outgoing call	If enabled for site, Call is answered, two-way audio can be heard?									
21	Audio Input	Audio Input Verification	Make sure the relevant Audio is going In and Out via the correct equipment, according to Customer requirement.									
22	Audio Input	Audio level Verification	Make Sure the Sound level of the call is according to Customer requirement. [Default is 0.5]									
23	!Mandatory!	End Outgoing Call from APEX Side	Call is ended on both apex and mobile device?									
24	!Mandatory!	DTMF on call	When on the call, switch to the APEX dialpad tab and press required digits to generate DTMF (minimum: inbound 911, inbound non-emergency, and outbound)									
25	!Mandatory!	Make another outgoing call, answer and END it from caller side	Call is ended on both apex and mobile device?									
26	!Mandatory!	Make a new call from local mobile smart phone	Verify an in coming call to the queue.									
27	Queue Ringtone	Verify the Queue Ringtone	If configured- Verify the Queue rings according to the customer selected ringtone									
28	RAN (In queue)	Verify the RAN (Recorded Announcement) feature for In-queue	Verify the In-queue RAN for the relevant queue to customer audio, on caller side while call ringing.									



RESOLUTION NO. ETSB-2025-R-1

A RESOLUTION APPROVING AN AGREEMENT RELATING TO THE TRANSFER AND REPORTING OF SURCHARGE FUNDS ATTRIBUTABLE TO THE VILLAGE OF WILMETTE BETWEEN THE VILLAGE OF WILMETTE AND THE GLENVIEW JOINT EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, the Emergency Telephone System Board of the Village of Wilmette, Cook County, Illinois finds that the Village of Wilmette is a home rule unit of government under the provisions of Article VII of the 1970 Constitution of the State of Illinois, and pursuant thereto may exercise any power and perform any function pertaining to its governance and affairs, including the power to tax as permitted by law and to incur debt; and,

WHEREAS, the Emergency Telephone System Board further finds that the State of Illinois has enacted into law Public Act 99-006. (hereinafter the "Act"), superseding prior municipal ordinances, including Village of Wilmette Ordinance No. 2002-O-57, and providing for the imposition of surcharges on telephone connections for the purpose of funding local 911 Emergency Telephone System, (hereinafter "E-911 System"), and distribution of those funds to Emergency Telephone System Fund accounts with local E-911 Systems to be utilized for purposes permitted under the Act; and,

WHEREAS, the Emergency Telephone System Board further finds that the Village of Wilmette currently operates an E-911 System and receives these surcharge funds from the State, which are deposited into the Village of Wilmette's Emergency Telephone System Fund (hereinafter "Fund"); and,

WHEREAS, the Emergency Telephone System Board finds that it is necessary, convenient and in the best interests of the residents of the Village of Wilmette to enter into an Agreement relating to the transfer and reporting of surcharge funds by and between the Village of Wilmette and the Glenview Joint Emergency Telephone System Board; a copy of which is attached hereto

as Exhibit A;

NOW, THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Wilmette as follows:

SECTION 1: The above recitals are incorporated into this section one as if fully set forth.

SECTION 2: The Agreement relating to the transfer and reporting of surcharge funds attached as Exhibit A is hereby approved.

SECTION 3: The Village Manager is authorized to execute the Agreement. Prior to executing the Agreement, the Village Manager is authorized to make changes to the form of the Agreement at his discretion.

SECTION 4: The Village Manager is authorized to take any action necessary to carry out the purpose of this Resolution and this Resolution shall be in full force and effect from and after its passage.

SECTION 5: This Resolution shall be in full force and effect from and after its passage.

ADOPTED by the Emergency Telephone System Board of the Village of Wilmette, Illinois on **March 11, 2025**, pursuant to the following roll call vote:

AYES: Trustees Giaja, Leonard, Smith and President Plunkett.

NAYS: None.

ABSTAIN: None.

ABSENT: None.



Chairperson, Emergency Telephone System Board
Village of Wilmette, Cook County, IL

EXHIBIT A

**Agreement Relating to the Transfer and Reporting of Surcharge Funds Attributable to the
Village of Wilmette**

**AGREEMENT RELATING TO TRANSFER AND REPORTING OF SURCHARGE
FUNDS ATTRIBUTABLE TO THE VILLAGE OF WILMETTE, ILLINOIS**

THIS AGREEMENT (the "*Agreement*") is made and entered into as of the 11 day of March 2025, (the "*Effective Date*") by and between the Village of Wilmette ("Wilmette") and the Glenview Joint Emergency Telephone System Board ("Glenview JETSB") for the purpose of providing for the transfer of and reporting relating to certain surcharge funds attributable to the Village of Wilmette, Illinois.

WITNESSETH:

WHEREAS, Section 15.4a of the Emergency Telephone System Act, 50 ILCS 750/1 *et seq.* (the "*Act*"), requires any 9-1-1 Authority, as defined by the Act, in a county with a population of at least 250,000 to consolidate such that no 9-1-1 Authority in the county serves a population of less than 25,000; and,

WHEREAS, in accordance with the Act, Glenview JETSB, a Joint ETSB, as defined by the Act, was created with its initial participating member municipalities being the Village of Grayslake, City of Highland Park, City of Highwood, Village of Lake Bluff, City of Lake Forest, Village of Morton Grove, and the Village of Niles and,

WHEREAS, the Village of Glencoe, Village of Kenilworth, Village of Northfield, and the Village of Winnetka joined the Glenview JETSB as subsequent parties; and

WHEREAS, Glenview JETSB, a Joint ETSB exists to meet the Act's consolidation requirements with its member municipalities being the Village of Grayslake, City of Highland Park, City of Highwood, Village of Lake Bluff, City of Lake Forest, Village of Morton Grove, the Village of Niles, the Village of Glencoe, Village of Kenilworth, Village of Northfield, and the Village of Winnetka; and,

WHEREAS, in accordance with the bylaws adopted by Wilmette, Wilmette has terminated its Emergency Telephone System Board ("Wilmette ETSB") and intends to join the Glenview JETSB and,

WHEREAS, to facilitate Wilmette's transition from the Wilmette ETSB to Glenview JETSB, the parties desire to enter into this Agreement to confirm their understanding that Wilmette will cease to be a member of the Wilmette ETSB and become a member of Glenview JETSB; that thereafter the boundaries for

wireless emergency calls of each party will change such that wireless emergency calls originating in Wilmette will be handled by Glenview JETSB; and, to provide for the transfer to Glenview JETSB of any funds held by Wilmette attributable to Wilmette, including any surcharge funds (such as those funds commonly known as wireline and hold harmless surcharge funds) collected pursuant to the Act or any other applicable statute or ordinance (the "Funds"); and,

NOW, THEREFORE, in consideration of the promises and mutual covenants hereafter set forth, the Parties agree as follows:

Section 1. Incorporation of Recitals. The foregoing preambles are hereby incorporated into this Agreement, as if fully restated in this Section 1.

Section 2. Opt-Out Wilmette has provided the notice required under applicable bylaws to terminate its status as a member the Wilmette ETSB and that upon approval of Glenview JETSB's consolidation plan by the State of Illinois' Office of the Statewide 9-1-1 Administrator, the Village of Wilmette shall become a member of Glenview JETSB

Section 3. Wireless Call Boundaries. Upon Wilmette becoming a Glenview JETSB member municipality, the wireless call boundaries of Wilmette and Glenview JETSB shall change such that all wireless 9-1-1 calls originating in Wilmette shall no longer be handled by Wilmette 9-1-1 and instead shall be handled by Glenview JETSB.

Section 4. Transfer of Funds. Upon the date that Glenview JETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator, all Funds attributable to Wilmette that are currently held by Wilmette in accordance with its bylaws and those thereafter coming due shall be transferred to Glenview JETSB in accordance with Section 30(d) of the Act.

Section 5. Financial Reporting of Funds. The Village of Wilmette shall be responsible for all required financial reporting relating to the Funds, including the financial report required by Section 40 of the Act, up to and including the date that Glenview JETSB's consolidation plan is approved by the State of Illinois' Office of the Statewide 9-1-1 Administrator. Thereafter, Glenview JETSB shall be responsible for all such reporting.

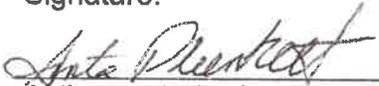
Section 6. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed to be an original and both of which shall constitute one and the same Agreement.

Section 7. Severability. If any part of this Agreement shall be held invalid for any reason, the remainder of this Agreement shall remain valid to the maximum extent possible.

Section 8. Governing Law. This Agreement shall be governed by the laws of the State of Illinois without giving consideration to the principals of conflict of laws.

Section 9. Entire Agreement This Agreement represents the entire agreement between the parties and there are no other promises or conditions in any other agreement whether oral or written.

Signature:



Acting on Behalf of
Wilmette 9-1-1 Authority

Date:

3/11/25

Notary Signature:



Date:

3/11/25



Signature:



Acting on Behalf of
Glenview JETSB

Date:

3/14/25

Notary Signature:



Date:

3-14-25



RESOLUTION NO. 24-115

WHEREAS, the Village of Glenview ("the Village") is a home-rule municipality located in Cook County, Illinois; and

WHEREAS, Glenview operates a consolidated police and fire public safety dispatch center providing dispatch services to municipal customers; and

WHEREAS, Wilmette desires to obtain dispatch services from Glenview and to enter into a 10-year intergovernmental agreement with Glenview for the provision of public safety dispatch services; and

WHEREAS, the Corporate Authorities have reviewed and discussed an agreement ("Agreement") between Glenview and Wilmette to provide dispatch services and finds it to be in the best interest to approve the Agreement; and

NOW, THEREFORE, BE IT RESOLVED, by the President and Board of Trustees of the Village of Glenview, as follows:

The Village Board approves and authorizes the Glenview Village Manager to execute the Agreement with Wilmette for Glenview to provide dispatch services to Wilmette, as set forth in that Agreement attached to this Resolution as Exhibit A.

PASSED this 1st day of October, 2024

AYES: Bland Cooper Jones Sidoti

NAYS: None

ABSENT: DeBoni Doron

APPROVED by me this 1st day of October, 2024



**Michael B. Jenny, President of the
Village of Glenview, Cook County, Illinois**

ATTEST:



**Matthew J. Formica, Village Clerk of the
Village of Glenview, Cook County, Illinois**

**DISPATCH SERVICES AGREEMENT BETWEEN
THE VILLAGE OF GLENVIEW AND THE VILLAGE OF WILMETTE**

THIS AGREEMENT is made as of October 1, 2024, by and between the **VILLAGE OF GLENVIEW**, an Illinois home rule municipal corporation ("**Glenview**") and the **VILLAGE OF WILMETTE**, an Illinois home rule municipal corporation ("**Wilmette**"). In consideration of the mutual promises of the Parties hereto made each to the other and other good and valuable consideration, Glenview and Wilmette hereby agree as follows:

Section 1 Background

- A. Article VII, Section 10 of the Illinois Constitution of 1970 provides for Intergovernmental cooperation between units of local government such as Glenview and Wilmette, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine or transfer any power or function in any manner not prohibited by law or by ordinance, and to use their credit, revenues, and other resources to pay costs related to Intergovernmental activities. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et. seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.
- B. Glenview and Wilmette (sometimes referred to herein individually as a "**Party**" and collectively as the "**Parties**") are units of local government and Illinois home rule municipal corporations.
- C. Glenview operates full service dispatch centers at 2500 East Lake Avenue, Glenview, Illinois (the "**Glenview Facility**") and 1677 Old Deerfield Road, Highland Park, Illinois (the "**Highland Park Facility**"), and will continue to operate a primary dispatch center and secondary dispatch center for redundancy, known collectively as the "**Full Service Dispatch Center**". Glenview currently provides 9-1-1 call answering and dispatch services to a number of surrounding communities through the Full Service Dispatch Center.
- D. Wilmette is seeking to have unified police, fire, and EMS 9-1-1 call answering and dispatch services performed by Glenview from the Full Service Dispatch Center, on behalf of its Police Department, Fire Department and Public Works Department and other ancillary services (collectively the "**Dispatch Services**") as those Dispatch Services are more fully described in Section 2.A of this Agreement.
- E. Glenview concurrently provides services similar to the Dispatch Services from the Full Service Dispatch Center to the following additional municipalities: Village of Kenilworth, Village of Northfield, and Village of Winnetka ("**Additional Agencies**").
- F. Glenview and Wilmette have determined that it is in the best interests of each party to this Agreement and the public health, safety and welfare of persons and property within Glenview and Wilmette to enter into this Agreement for Glenview to provide Dispatch Services to Wilmette.

Section 2 Provision of Dispatch Services by Glenview and Corresponding Obligations of Wilmette

- A. **Operation of Full Service Dispatch Center and Provision of Dispatch Services by**

Glenview. Glenview shall continue to directly operate the Full Service Dispatch Center to provide Dispatch Services to Wilmette throughout the Initial Term and any Renewal Term pursuant to the terms of this Agreement commencing at midnight on January 1, 2025 through 11:59 p.m. on December 31, 2034 ("**Term**"). Dispatch Services to be provided by Glenview to Wilmette shall include, without limitation, the following, and shall be equal to the service level provided to Glenview's residents and customers:

1. Provide 24-hour a day answering of all emergency 9-1-1 and police/fire/EMS non-emergency calls; maintain updated telephone lists of Wilmette staff and employees; implement and utilize call-out procedures for emergencies and non-emergencies, and forward messages, utilizing reasonable telephone answering procedures adopted by Glenview and approved by Wilmette. All calls (emergency and non-emergency) shall be answered within ten (10) seconds at least ninety-five percent (95%) of the time, and a log of all calls shall be provided to Wilmette by Glenview on a quarterly basis or as otherwise reasonably requested by Wilmette. Said log shall be made available to Wilmette upon request within a reasonable time period of no greater than seven (7) days. Recordings of all aspects of each call received for Wilmette (including the incoming phone call, internal dispatch center conversations related to the call, out bound phone calls and any and all radio traffic related to the call) shall be made available as soon as a qualified person is available to provide recordings, unless an emergency exists, to Wilmette upon request for such recording by Wilmette. Additionally, Glenview shall provide Wilmette with call answering performance metrics for Glenview and all other agencies contracting with Glenview for services similar to the Dispatch Services on an annual basis or as otherwise requested in writing by Wilmette, such requests to occur no more than quarterly. In addition, Glenview will, at all times, comply with the requirements of Part 1325 of Chapter IV of Title 83 of the Illinois Administrative Code regarding the maintenance of a backup PSAP for the Full Service Dispatch Center and maintain a secondary location to serve as the Primary PSAP for the Village in the event that the Glenview Facility goes offline;
2. Provide 24-hour a day dispatching for all Wilmette Public Safety police/fire/EMS and after-hours' and emergency notification of Wilmette Public Works as requested by Wilmette. The "Performance Standard" for call handling will be procedurally and operationally consistent with contemporary industry recognized standards; as determined by the Association of Public Safety Communications Officials (APCO) or National Emergency Number association (NENA). Glenview agrees to proactively review and take reasonable steps to correct any operational practices in the Dispatch Center that increase average dispatch times to levels exceeding industry standards, or standards previously agreed to by the Parties, and provide notice of the issue and corrective actions taken to the Wilmette Director of Public Safety or his designee. Glenview shall provide reporting to Wilmette demonstrating compliance with the Performance Standard described above no less frequently than monthly;
3. Maintain and operate radio and computer communications with Wilmette for all Public Safety police/fire/EMS and Wilmette Public Works, utilizing dispatching procedures adopted and agreed upon by the Parties. Any proposed changes or additions to the radio channel or talk group used by Wilmette and the Additional Agencies shall be discussed and agreed upon by the Parties;
4. Glenview will use best efforts to maintain the following minimum employee staffing levels to provide the Dispatch Services. In the Full Service Dispatch Center, staff at least one (1) telecommunicator per radio channel to provide the Dispatch Services

at all times; provided, however, in the event that temporary staffing difficulties caused by an emergency situation that is beyond Glenview's reasonable control prevent such minimum staffing, then Glenview shall notify the Wilmette Village Manager of any circumstances when such minimum staffing level will not be met and the expected duration of any such circumstance. The Parties shall mutually agree upon which facility will serve as the primary PSAP from which the Dispatch Services will be provided;

Glenview agrees to hire any and all current full-time Wilmette dispatch employees as full time Glenview employees providing Dispatch Services at a salary and under the same working conditions that it would hire any other new employee. Wilmette acknowledges that, upon hire by Glenview, these employees become Glenview employees and Wilmette will have no ability to make any personnel-related decisions concerning those employees.

5. Provide and continuously update training to all Glenview employees providing the Dispatch Services in the operation of Glenview's Tyler Technologies New World System for Wilmette, as further described in Section 2.B and 2.C of this Agreement, and other necessary skills including but not limited to Emergency Medical Dispatch (E.M.D.). Documentation and evidence of such training shall be provided by Glenview to Wilmette upon request;
6. Perform supervised transfers of 9-1-1 fire rescue calls to the appropriate Fire/EMS rescue agency as required by ICC 9-1-1 regulations. The transfer of calls will be consistent with industry recognized standards; NENA 56-005 and NFPA 1221;
7. Pursuant to informational materials provided by Wilmette, provide general information to, and answer questions from, callers related to Wilmette public health and safety issues (i.e. boil orders or street closures) and general information related to Police, Fire/EMS, Public Works and other Wilmette services; provided, however, that Glenview will only answer non-emergency calls from Wilmette outside of regular Wilmette business hours as advertised by the Village on its website and posted on its facilities, as well as on weekends and designated holidays by Wilmette. Glenview shall not under any circumstances accept payment of any costs, fees, fines or other amounts on behalf of Wilmette;
8. No more than seven (7) days following the final day of any month, or upon written request by Wilmette, provide copies of reports regarding service performance metrics, call volume, LEADS reports, officer time usage and any other requested reports;
9. Provide warning notifications to the Wilmette community and residents, including without limitation activating community warning sirens and reverse notification calls (e.g. Rave Alert), as requested by Wilmette and in accordance with Wilmette's policies and procedures and only at the direction of Wilmette's Village Manager, or his/her designee; however, Wilmette shall be responsible for providing the exact wording of the emergency message to be delivered, and for all costs associated with the purchase and installation, maintenance and/or relocation of any equipment necessary to activate Wilmette's community warning sirens;
10. Maintain a call logging and recording system of all emergency and non-emergency calls and, upon request, provide copies to Wilmette Police, Fire/EMS, and Public Works Departments;

11. **Maintain and operate Wilmette's senior citizen check-in program;**
12. **Provide Wilmette passive electronic remote control monitoring for the Wilmette Police Station, Fire Stations, and Public Works Facility, security system and other Village-controlled facilities as designated by Wilmette, including monitoring the entry to the Wilmette Police Station; provided, however, that Wilmette shall provide the necessary equipment and connections at Wilmette's cost to enable Glenview to accomplish this monitoring. This monitoring will include both video and audio, two-way communications;**
13. **Assist Wilmette in any manner necessary, including cooperating with representatives and assessors with Police and Fire/EMS performance metrics, and taking any other appropriate action, to ensure that Wilmette receives any information necessary to satisfy the applicable agencies' professional accreditation or certification processes. It is understood, however, that Glenview's obligations in this regard are related solely to the telecommunications requirements of such accreditations, and not to any other aspects of Police/Public Safety activities undertaken by Wilmette, as the case may be. Any extraordinary compliance measures undertaken by Glenview in furtherance of this Paragraph 2.A.12 at the request of Wilmette will be done at Wilmette's expense;**
14. **Subject to the obligations of Wilmette described in Section 2.B herein, operate, maintain and manage the Law Enforcement Data System program ("LEADS") and the National Crime Information Center program ("NCIC"), including without limitation the following activities:**
 - a. **Assist and cooperate with all audits of the LEADS and NCIC program files and operations;**
 - b. **Enter into the LEADS or NCIC system information as requested by Wilmette, including without limitation warrants and sex offenders;**
 - c. **Maintain and manage hot files;**
 - d. **Maintain and manage all LEADS and NCIC files;**
 - e. **Remove from the LEADS and NCIC files information and data that is no longer current; and**
 - f. **Update and validate, on a regular basis, LEADS and NCIC data and files, with information provided by Wilmette;**
 - g. **Ensure all dispatchers operate in compliance with LEAD standards;**
15. **Maintain and operate mutual aid dispatch services for Wilmette in accordance with the emergency response plans and programs established by the Northern Illinois Police Alarm System ("NIPAS"), the Illinois Law Enforcement Alarm System ("ILEAS"), the Mutual Aid Box Alarm System ("MABAS"), the North Regional Major Crimes Task Force ("NORTAF"), the Major Crash Assistance Team ("MCAT"), and the Illinois Public Works Mutual Aid Network ("IPWMAN"), as well as any other applicable public safety organizations; provided, however, that Glenview's obligations in this regard are limited to monitoring, dispatching, documenting and**

updating of system information, based upon data provided by Wilmette;

16. Participate in special events, special assignments, reasonable periodic training exercise programs and scenarios conducted by Wilmette, including the provision of dispatch services employees to participate in the programs and scenarios, provided that adequate notice is given and staffing limitations permit such participation. Costs associated with the attendance of dispatch service employees (including supervisory staff) at special assignments or special events will be borne by Wilmette;
 17. To encourage mutual personnel interactions, Glenview agrees that its dispatch personnel will accompany Wilmette Police officers and/or Wilmette Firefighters/EMS personnel on "ride-alongs" to become familiar with local geography and Wilmette Police and Fire/EMS Department procedures. Such "ride-alongs" will be conducted on no less than a semi-annual basis during the first year of the Initial Term (defined herein) and, thereafter, no less than an annual basis, at no additional charge to Wilmette. Periodic attendance at Wilmette Police Department and Wilmette Fire Department meetings and other mutually agreed upon events is encouraged throughout the term of this Agreement;
 18. Monitor Wilmette's Automatic License Plate Reader information in accordance with Glenview's standard operating guidelines;
 19. Cooperate with Wilmette in the preparation of responses to any subpoenas and/or Freedom of Information Act requests concerning the Dispatch Services, including without limitation identifying and providing copies of responsive records (including documents, call logs, call recordings, video recordings). Wilmette will be responsible for completing and transmitting final responses to such subpoenas FOIA requests; and
 20. Cooperate with Wilmette in the event that any litigation arises out of or is related to the services provided under this Agreement, including providing records and making employees available for depositions and testimony in accordance with service of legal process, provided that Glenview does not become adverse to Wilmette in any such litigation. For purposes of this section, Glenview shall cooperate with Wilmette in any litigation or lawsuit filed as a criminal or civil matter in a court of any jurisdiction. This provision shall also apply to any United States, Illinois, County or municipal administrative or quasi-judicial matter.
- B. Obligations of Wilmette. Wilmette agrees to perform the following in order to enable Glenview to efficiently and properly fulfill its obligations under this Agreement:**
1. Provide timely updated telephone lists, call out procedures, and suggested telephone answering procedures;
 2. Provide timely notification of a Wilmette designee for receiving notice in the absence of the Director of Public Safety;
 3. Provide informational materials on public safety, civic and utility issues for dissemination to residents of Wilmette;
 4. Provide the list of names and contact information of Wilmette residents that participate in the senior citizen check-in program;

5. Provide proper equipment and connections to enable Glenview to monitor designated security video feeds at Village-controlled facilities;
6. Provide reasonable cooperation in assisting Glenview to achieve accreditation as desired by Glenview;
7. Provide timely reports and other data needed for Glenview to comply with LEADS requirements and current MABAS box cards;
8. Provide work schedules, on-call schedules, training exercises and reasonable notification thereof;
9. Enter and manage warrants through New World RMS (defined as New World Records Management System), or other subsequently-implemented records management system; and
10. Maintain fire run cards in New World RMS, or other subsequently-implemented records management system, with any changes thereto provided to Glenview.

C. Party Obligations Relating to Tyler Technologies New World System.

1. Glenview will execute with Tyler Technologies an Additional Software License Agreement and any other required documentation to add the necessary licenses for Wilmette to join Glenview's New World System.
2. The parties acknowledge and mutually agree that Glenview shall be responsible for all IT costs and services related to maintaining the New World Computer Aided Dispatch, New World Records Management System, New World Mobile and Field Reporting Systems, and all other software/hardware components, New World or otherwise, integrated with the New World software solution (collectively, the "New World System"), to the extent that those components are physically located at the Full Service Dispatch Center. In addition, Glenview agrees to schedule, perform, and complete, in coordination with Wilmette, any and all upgrades to the New World System servers.
3. Wilmette shall be responsible for the procurement of all third party software, including updates, upgrades, and service/maintenance packs, and hardware prerequisites required for New World System upgrades to be implemented properly on all Wilmette hardware, including the mobile clients.
4. The parties mutually agree that either party may elect to add New World System components, or third party components, to the New World System. Such new components added by either party shall be at the sole cost (including, but not limited to, implementation costs, software license/maintenance costs, and any necessary software or hardware components to the servers that house the New World System) of that same party. The parties may mutually agree, in writing, to share the cost of such new components. If at a later date the non-implementing party wishes to utilize a component paid by the implementing party, then the non-implementing party will agree to reimburse the implementing party for a portion of the implementing costs as agreed to by the respective parties. Any individual mobile unit/terminal software license or maintenance costs shall be the responsibility of the party where the unit is located.

Section 3 Determination and Payment of Costs by Wilmette

- A. **Quarterly Fee for Dispatch Services.** Wilmette agrees to pay to Glenview a fee for Dispatch Services in the amounts set forth in the attached *Exhibit A ("Quarterly Fee")*, attached hereto and incorporated by reference herein. The parties acknowledge and agree that the Quarterly Fee includes ongoing expenses to upgrade, improve and enhance the Dispatch Services and the equipment and facilities relating thereto. The Quarterly Fee shall be paid to Glenview each quarter, beginning on the Commencement Date. The provisions of the Local Government Prompt Pay Act will apply to all payments due under this Agreement.
- B. **Additional Expenses.** To the extent that this Agreement provides for Wilmette to bear other expenses relating to the Dispatch Services, such other expenses mutually agreed upon shall be due and payable thirty (30) days after Glenview delivers an invoice for such expenses to Wilmette.
- C. **Credits Upon Termination.** To the extent that this agreement terminates other than upon its expiration, under section 8.a (excepting termination due to a default of Wilmette) any Quarterly Fee covering a period after the termination date shall be refunded to Wilmette, on a pro rata basis within 60 days.
- D. **Capital Charges.** The fees set forth in *Exhibit A* reflect certain capital expenses relating to the transition costs for providing Dispatch Services to Wilmette which shall be paid to Glenview no later than February 1, 2025. Except as otherwise expressly provided in this Agreement, Wilmette shall not be responsible for any future capital expense by Glenview or any other entity related to the provision of the Dispatch Services to Wilmette.
- E. **New Recipients of Dispatch Services.** Glenview may enter into agreements with other municipalities or fire protection districts to provide services similar to the Dispatch Services. Glenview agrees to consult with Wilmette prior to executing any agreement for such services. Under any and all circumstances, Glenview represents and warrants that the standards of performance for the Dispatch Services provided to Wilmette shall not diminish in any manner following any extension of similar services by Glenview to other municipalities or fire protection districts.
- F. **Participation of Additional Agencies.** The parties agree and acknowledge that the business model underlying the Agreement is based upon the involvement of the Additional Agencies. In the event that any of the Additional Agencies: (i) do not enter into an agreement with Glenview for dispatch services; or (ii) terminate any such agreement, then, and in such event, the Parties hereto agree to enter into good-faith negotiations concerning pricing and operations hereunder.

Section 4 Insurance

- A. **Coverage Provided.** Glenview agrees to provide the following insurance coverages for the Dispatch Services:
1. Commercial General Liability;
 2. Business Liability for any equipment used in the provision of the Dispatch Services under this Agreement;
 3. First Party Property;

4. **Workers' Compensation; and**
5. **Employers' Liability for employees of Glenview who perform the Dispatch Services under this Agreement.**

Such coverages shall be in amounts no less than what Glenview maintains for itself in its normal course of business.

B. Indemnification.

1. To the fullest extent permitted by law, Glenview does hereby agree to defend, indemnify and hold Wilmette, its officials, employees and agents harmless from and against any and all claims, demands, losses, causes of action or liabilities of any nature whatsoever, including reasonable attorney's fees and expenses, arising out of, in whole or in part, or in connection with or in consequence of any act or omission on the part of Glenview, its officials, employees or agents, in the performance of or with relation to any of the work or services to be performed or furnished by Glenview under this Agreement, except to the extent caused by the negligence or willful misconduct of Wilmette.
2. To the fullest extent permitted by law, Wilmette does hereby agree to defend, indemnify and hold Glenview, its officials, employees and agents harmless from and against any and all claims, demands, losses, causes of action or liabilities of any nature whatsoever, including reasonable attorney's fees and expenses, which may arise out of, in whole or in part, or in connection with or in consequence of any act or omission on the part of Wilmette, its officials, employees or agents, in the performance of or with relation to the provision of police and fire services or the work or services to be performed or furnished by Wilmette under this Agreement, except to the extent caused by the negligence or willful misconduct of Glenview.
3. Nothing herein shall be deemed to diminish or waive any immunity or defenses available to the Parties under any applicable statute or rule of law.

C. Proof of Coverage by Glenview. Glenview agrees to furnish to Wilmette certificate of coverage detailing the self-insurance or commercial insurance as provided by its insurer. The certificate shall be delivered to Wilmette within thirty (30) days after the effective date of this Agreement, and shall name Wilmette as an additional insured on all certificates memorializing the coverages set forth in Section 4.A.

D. Termination of Coverage. If Glenview's coverage as provided by its insurer, is terminated for any reason:

1. Glenview shall promptly notify Wilmette of receipt of any such notice; and
2. Glenview agrees to use its best efforts to provide comparable coverage either through membership in a joint risk management association or through commercial insurance carriers.

E. Coverage by Wilmette. Wilmette agrees to maintain commercial general liability coverage, workers' compensation and employer's liability coverage for its operations. Upon request, Wilmette will provide proof of this insurance to Glenview. Any insurance required to be carried by Wilmette hereunder shall be primary and not excess to any other coverage carried by Glenview in connection with any act or omission on the part of Wilmette in the performance of the obligations of Wilmette under this Agreement, or any obligation related to the provision of police and/or public works services by Wilmette.

Section 5 Promotion of Interaction and Communication

The parties agree that they desire to establish a variety of means to enhance and promote communication and cooperation between Glenview and Wilmette. In addition to those matters otherwise addressed in this Agreement, the Parties also wish to establish the following:

- A. **Access to Information about Service Delivery.** Wilmette shall have access to records pertaining to the Dispatch Services provided to them for the purposes of inspection by any authorized representatives of Wilmette (during regular business hours, upon reasonable notice), to the same extent as such records are available for inspection by any authorized representatives of Glenview.
- B. **Complaint Procedure.** Glenview shall establish a procedure for logging in and responding to complaints concerning the provision of the Dispatch Services. Glenview agrees to inform Wilmette when specific complaints are brought by their respective residents or customers, including without limitation the date and time of the call, complainant's contact information, and a description of the complaint. In addition, Glenview agrees to inform Wilmette of the actions taken by Glenview to resolve the complaint.
- C. **Regular Meetings.** The parties agree that representatives of each of the Parties shall meet initially to consider the implementation of operational rules and procedures for the provision of the Dispatch Services pursuant to this Agreement. The parties further agree that their representatives shall meet on a regular basis, at a minimum of a quarterly basis, to discuss this Agreement and the Dispatch Services provided pursuant to this Agreement, including without limitation, issues relating to the operation of the Dispatch Services and the complaint procedures described in Subsection 5.B of this Agreement.

Section 6 Records

Glenview shall establish and keep a file and record system for all data relative to the Dispatch Services. The parties shall provide and exchange records in accordance with the provisions and limitations of the Health Insurance Portability Accountability Act, the provisions of which shall supersede any conflicting requirement of this Section, and as necessary to respond to requests pursuant to the Illinois Freedom of Information Act or to subpoenas issued by a court of competent jurisdiction. All public records will be kept in accordance with the Illinois Local Records Act.

Section 7 Dispute Resolution

- A. **Negotiation.** The parties desire to avoid and settle without litigation any future disputes that may arise between them relative to this Agreement. Accordingly, the Parties agree to engage in good faith negotiations to resolve any such dispute. If any party has a dispute about a violation, interpretation, or application of a provision of this Agreement or a dispute regarding a party's failure to comply with this Agreement, then that party may serve on the other party written notice, delivered as provided in Section 10 of this Agreement, setting forth in detail the dispute, the provisions of this Agreement to which the dispute is related, and all facts and circumstances pertinent to the dispute. The parties then, within seven (7) days, shall schedule a date certain for representatives of the Parties to meet in a conference to resolve the dispute. Such conference shall be conducted within thirty (30) days after notice of the dispute has been delivered as provided herein. If a resolution is not reached within such 30 (thirty) day period (or such longer period to which the Parties may mutually agree), then either party may pursue remedies available under this Agreement, including termination.

- B. Continuation of Services and Payments.** During all negotiation proceedings and any subsequent proceedings provided for in this Section 7, Glenview and Wilmette shall continue to fulfill the terms of this Agreement to the fullest extent possible. Glenview shall continue to provide Dispatch Services to Wilmette as provided by this Agreement. Wilmette shall continue to make all payments to Glenview for the Dispatch Services as provided by this Agreement, including all payments about which there may be a dispute.
- C. Remedies.** Provided that the Parties have met their obligations under Section 7.A., the Parties shall be entitled to pursue such remedies as may be available in law and equity, including without limitation an action to secure the performance of the covenants, agreements, conditions, and obligations contained herein. The parties agree that any such action must be brought in the Circuit Court of Cook County, Illinois. The requirements of Section 7.A. shall be waived in the event of either significant risk of irreparable harm or significant jeopardy to public health and safety.

Section 8 Term; Termination

- A. Term.** The term of this Agreement shall be for ten (10) years following the Commencement Date, terminating on December 31, 2034. The parties may agree to renew or extend such term upon such terms and conditions as are mutually agreeable.
- B. Termination.** This Agreement may be terminated pursuant to one of the following procedures:
- 1. By written amendment to this Agreement duly authorized by the appropriate legislative action of each of the parties; or**
 - 2. In the event of a material default under this Agreement, and provided that the parties have failed to resolve matters pursuant to the provisions of Section 7, the non-defaulting party may notify a defaulting party in writing setting forth the nature of the default and the requested remedy of such default. The defaulting party shall thereafter have ten (10) days to correct the default prior to the non-defaulting party's terminating this Agreement; provided that said 10-day period shall be extended, for a reasonable time not exceeding ninety (90) days, if said default cannot reasonably be cured within said 10-day period. If a defaulting party fails to cure the default within the cure period provided in this Section, the non-defaulting party shall have the right to terminate this Agreement by written notice of termination to the defaulting party, which termination will be effective immediately (or by such other date, not beyond the term of this Agreement, as the non-defaulting party may determine). A party that terminates this Agreement pursuant to Section 8.B.2 shall retain its rights to pursue any and all other remedies that may be available, either in law or in equity under this Agreement; or**
 - 3. In the event Glenview merges its dispatch services with any other dispatch center, Glenview shall notify Wilmette not less than two hundred seventy (270) days prior to the date of such merger, and at that time, Wilmette may terminate the Agreement.**

Section 9 Unfunded Mandates

The parties acknowledge that significant changes have occurred in legal requirements of Dispatch Services over the past decade and are likely to occur in the future. In the event unfunded mandates arise which impose dispatch service obligations on Glenview over and above current obligations, then the Parties agree to negotiate a sharing of the costs incurred to comply with said

mandates.

Section 10 Effective Date

This Agreement shall be effective as of the date it is signed by both parties, and Glenview will begin providing the Dispatch Services on the Commencement Date.

Section 11 General Provisions

- A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid, or (iv) by email. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt or the date of confirmed fax transmission. By notice complying with the requirements of Section 10.A, each party to this Agreement shall have the right to change the address or the addressee, or both, for all future notices and communications to them, but no notice of a change of addressee or address shall be effective until actually received.

Notices and communications to Glenview shall be addressed to, and delivered at, the following address:

Village of Glenview 2500
East Lake Avenue
Glenview, Illinois 60026
Fax: (847) 724-1518
Attention: Village Manager
Email: mformica@glenview.il.us

with a copy to:

Julie Tappendorf
Ancel Glink, P.C.
140 South Dearborn Street, 6th Floor
Chicago, Illinois 60643
Email: jtappendorf@ancelglink.com

Notices and communications to Wilmette shall be addressed to, and delivered at, the following address:

Village of Wilmette
1200 Wilmette Ave
Wilmette, IL 60091
Attention: Village Manager
Email: BraimanM@Wilmette.com

- B. **Time of the Essence.** Time is of the essence in the performance of this Agreement.
- C. **Rights Cumulative.** Unless expressly provided to the contrary in this Agreement, each and every one of the rights, remedies, and benefits provided by this Agreement shall be

cumulative and shall not be exclusive of any other rights, remedies, and benefits allowed by law.

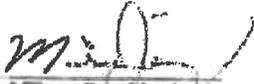
- D. **Non-Waiver.** No party shall be under any obligation to exercise any of the rights granted to it in this Agreement. The failure of any party to exercise at any time any right granted to such party shall not be deemed or construed to be a waiver of that right, nor shall the failure void or affect the party's right to enforce that right or any other right.
- E. **Ownership and Capital Costs.** Glenview will own the entire dispatch system, except the radio infrastructure equipment installed in Wilmette and the antennae, which shall be owned and maintained by Wilmette, unless otherwise agreed to in writing by both parties.
- F. **Consents.** Unless otherwise provided in this Agreement, whenever the consent, permission, authorization, approval, acknowledgement, or similar indication of assent of any party to this Agreement, or of any duty authorized officer, employee, agent, or representative of any party to this Agreement, is required in this Agreement, the consent, permission, authorization, approval, acknowledgement, or similar indication of assent shall be in writing.
- G. **Governing Law.** This Agreement shall be governed by, and enforced in accordance with, the internal laws, but not the conflicts of laws rules, of the State of Illinois.
- H. **Severability.** It is hereby expressed to be the intent of the Parties to this Agreement that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement and the validity, enforceability, and application to any person or property shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by applicable law.
- I. **Entire Agreement.** This Agreement constitutes the entire agreement between the Parties and supersedes any and all prior agreements and negotiations between the Parties, whether written or oral, relating to the subject matter of this Agreement.
- J. **Interpretation.** This Agreement shall be construed without regard to the identity of the party who drafted the various provisions of this Agreement. Moreover, each and every provision of this Agreement shall be construed as though all parties to this Agreement participated equally in the drafting of this Agreement. As a result of the foregoing, any rule or construction that a document is to be construed against the drafting party shall not be applicable to this Agreement.
- K. **Exhibit.** Exhibit A attached to this Agreement is, by this reference, incorporated in, and made a part of this Agreement. In the event of a conflict between an exhibit and the text of this Agreement, the text of this Agreement shall control.
- L. **Amendments and Modifications.** No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all parties to this Agreement in accordance with applicable law.
- M. **Changes in Laws.** Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.

- N. Authority to Execute. Each party hereby warrants and represents to the other parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such party.
- O. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against Glenview and Wilmette.
- P. Status of Employees. The Glenview employees providing the Dispatch Services under this Agreement shall remain employees of Glenview and nothing herein shall be deemed to create any employer-employee relationship between Wilmette and such employees.
- Q. Counterparts. This Agreement may be executed in counterparts, each of which being an original, and all of which together constituting one and the same instrument.

[SIGNATURE PAGE FOLLOWS]

IN WITNESS WHEREOF, Glenview and Wilmette, respectively, have caused this Agreement to be executed by their respective Village President and attested by their respective Village Clerk as of the day and year first above written.

VILLAGE OF GLENVIEW

By 
Village President

Attest 
Village Clerk

VILLAGE OF WILMETTE

By 
Village Manager

Attest 
Deputy Village Clerk

EXHIBIT A
PAYMENT SCHEDULE – WILMETTE

OPERATING PAYMENTS

		Annual Total	Quarter 1	Quarter 2	Quarter 3	Quarter 4
		<i>Period:</i>	<i>(Jan-Feb-Mar)</i>	<i>(Apr-May-Jun)</i>	<i>(Jul-Aug-Sep)</i>	<i>(Oct-Nov-Dec)</i>
		<i>Invoiced:</i>	<i>Jan 1</i>	<i>Apr 1</i>	<i>Jul 1</i>	<i>Oct 1</i>
		<i>Due:</i>	<i>Feb 15</i>	<i>May 15</i>	<i>Aug 15</i>	<i>Nov 15</i>
Year 1	2025	697,830	174,458	174,458	174,458	174,456
Year 2	2026	1,063,743	265,936	265,936	265,936	265,935
Year 3	2027	1,106,293	276,574	276,573	276,573	276,573
Year 4	2028	1,147,779	286,945	286,945	286,945	286,944
Year 5	2029	1,190,821	297,706	297,705	297,705	297,705
Year 6	2030	1,235,477	308,870	308,869	308,869	308,869
Year 7	2031	1,281,807	320,452	320,452	320,452	320,451
Year 8	2032	1,329,875	332,469	332,469	332,469	332,468
Year 9	2033	1,379,745	344,937	344,936	344,936	344,936
Year 10	2034	1,431,486	357,872	357,872	357,872	357,870
10-Year Total		\$11,864,856				

ORDINANCE NO. 2024-01 _____

AN ORDINANCE APPROVING THE ENTRY OF THE VILLAGE OF WILMETTE IN THE GLENVIEW JOINT EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, the Village of Glenview is a home-rule municipality located in Cook County, Illinois; and

WHEREAS, the Village of Glenview operates a full service dispatch center and pursuant to the Emergency Telephone Systems Act, 50 ILCS 750/0.01, et seq., entered into intergovernmental agreements (“IGA”) with the Village of Grayslake, City of Highland Park, City of Highwood, Village of Lake Bluff, City of Lake Forest, Village of Morton Grove, and the Village of Niles to consolidate their respective dispatch services to form the Glenview Joint Emergency Telephone System Board (“Glenview JETSB”); and

WHEREAS, the Village of Glencoe, Village of Kenilworth, Village of Northfield, and the Village of Winnetka joined the Glenview JETSB as subsequent parties; and

WHEREAS, the Village of Wilmette is an Illinois municipal corporation organized and operated under the laws of the State of Illinois; and

WHEREAS, the Village of Wilmette currently provides its own dispatch services via the Wilmette Emergency Telephone System Board; and

WHEREAS, the Village of Wilmette desires to have Glenview provide dispatch services pursuant to an intergovernmental agreement approved by both Wilmette and Glenview and also to dissolve its Emergency Telephone System Board in its entirety and join the Glenview JETSB; and

WHEREAS, on November 26, 2024, pursuant to Section 8 of the Glenview JETSB IGA, the Village of Wilmette passed Ordinance 2024-O-86, a copy of which is attached hereto as Exhibit A, which authorized the Village of Wilmette to dissolve its Emergency Telephone System Board and approving its entry in the Glenview JETSB; and

WHEREAS, Section 8 of the Glenview JETSB IGA further requires the Glenview JETSB Board Members to approve, by vote of a simple majority, whether to admit the applying Village of Wilmette as a subsequent party to the JETSB.

NOW, THEREFORE, BE IT ORDAINED, by the Chair and Board Members of the Glenview JETSB, as follows:

SECTION 1. RECITALS. The recitals set forth above are incorporated in this Section as if fully set forth herein.

SECTION 2. ENTRY APPROVED. The Village of Wilmette’s application to join the Glenview JETSB is hereby approved, subject to (i) the Illinois State Police’s approval of the consolidation plan for dispatch services and (ii) the Village of Wilmette entering into an intergovernmental agreement with the Glenview JETSB, a copy of which is attached hereto and

made a part thereof as Exhibit B. The Glenview JETSB Chair and Secretary are authorized to take all actions necessary to implement and enforce the Village of Wilmette's entry in the Glenview JETSB.

SECTION 3. REPEALER. All ordinances or parts of ordinances in conflict herewith are hereby repealed.

SECTION 4. EFFECTIVE DATE. This ordinance shall be in full force and effect from and after its passage and approval according to law.

PASSED this 19 day of December 2024.

AYES: Irvin, Reynolds, Loughran, Neukirch, Wentz, Carlson, Siebert + O'Connell

NAYS: _____

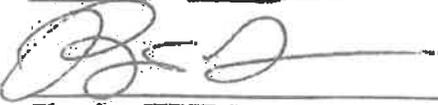
ABSENT: Grzeslake, Northfield, Niles, + Hartungrove

APPROVED by me this 19th day of 2024
2024.



Glenview JETSB Chair

ATTESTED and FILED in my office this
19th day of December 2024.



Glenview JETSB Secretary

EXHIBIT A

Village of Wilmette Ordinance 2024-O-86

[Attached]

ORDINANCE NO. 2024-O-86

**AN ORDINANCE DISSOLVING THE EMERGENCY TELEPHONE SYSTEM BOARD
(Chapter 2)**

WHEREAS, the Village of Wilmette, Cook County, Illinois, (hereinafter the "Village") is a home rule municipal corporation as provided in Article VII, Section 6 of the 1970 Constitution of the State of Illinois and, pursuant to said constitutional authority, may exercise any power and perform any function pertaining to its government and affairs; and

WHEREAS, the Village President and Board of Trustees (collectively "Village Board") recently determined to consolidate dispatching services with the Village of Glenview and approved an Intergovernmental Agreement authorizing such action; and

WHEREAS, as part of that consolidation, the Village Board must become part of the Joint Emergency Telephone System Board, and the Village must dissolve its Emergency Telephone System Board; and

WHEREAS, the Village Board finds that the provisions of this Ordinance promote the health, safety and welfare of the public and further the consolidation previously authorized.

NOW, THEREFORE, BE IT ORDAINED BY THE PRESIDENT AND BOARD OF TRUSTEES of the Village of Wilmette, Cook County, Illinois, in the exercise of its home rule power as follows:

SECTION 1: The foregoing findings and recitals are hereby made a part of this Ordinance and are incorporated by reference as if set forth verbatim herein.

SECTION 2: The Wilmette Village Code, as amended, is further amended in Chapter 2, Article XXXIX "Emergency Telephone System Board" by deleting text of said Chapter 2, Article XXXIX in the manner shown in strikethrough type below and inserting such new text in the manner shown in underlined bold type below, so that said Chapter 2, Article XXXIX shall hereafter provide

as follows:

~~Sec. 2-1090. Creation; composition; terms of office.~~

~~(a) There is hereby created an Emergency Telephone System Board.~~

~~(b) The Emergency Telephone System Board shall consist of seven members, who shall be the Police Chief, Fire Chief, Village Manager, Village President, and the three Trustees who are members of the standing committee on Public Safety as provided in section 2-92. The members of the Emergency Telephone System Board shall hold their offices for an indefinite term even with that of their offices as Police Chief, Fire Chief, Village Manager, Village President and Trustee, respectively.~~

~~(c) The Village President shall be the Chairperson on the Emergency Telephone System Board.~~

~~(d) A majority of the members of the Emergency Telephone System Board shall constitute a quorum to do business.~~

~~Sec. 2-1091. Powers and duties.~~

~~The Emergency Telephone System Board shall have such duties and powers as may be provided for or required under ILCS ch. 50, act 750, § 0.01 et seq., as amended, including, but not limited to, the power to:~~

~~(1) Plan the village's 911 emergency telephone system.~~

~~(2) Coordinate and supervise the implementation, improvement, upgrading, or maintenance of the 911 emergency telephone system, including the establishment of equipment specifications and coding systems.~~

~~(3) Authorize all disbursements from the 911 Emergency Telephone System Surcharge Fund, as provided for in article XX of this chapter.~~

~~Secs. 2-10902—2-1120. Reserved.~~

SECTION 3: The Wilmette Village Code, as amended, is further amended in Chapter 28, Article II, "911 Emergency Telephone System Surcharge" by deleting text of said Chapter 28, Article II in the manner shown in strikethrough type below and inserting such new text in the manner shown in underlined bold type below, so that said Chapter 28, Article II shall hereafter provide as follows:

Sec. 28-37. Authority.

The provisions of this Chapter 28, Article II shall remain in effect to the extent necessary for the Village to continue to provide emergency 911 services, collect any surcharge as indicated below, whether performed by the Village directly, or performed by another governmental entity performing such emergency 911 services on behalf of the Village.

This article, and all subsections thereof, is enacted pursuant to the home rule authority of the village granted under article VII of the 1970 Constitution of the State, and additionally, pursuant to the powers granted in ILCS ch. 50, act 750, § 0.01 et seq., and pursuant to approval of same by referendum on November 5, 2002 authorized by Ordinance No. 2002-O-57.

Sec. 28-38. Emergency Telephone System Surcharge imposed.

- (a) In order to provide for funding of a 911 Emergency Telephone System in the village, in addition to any other Telecommunications Tax imposed by the village, including, but not limited to, a tax levied pursuant to ILCS ch. 65, act 5, § 8-11-2, a Telecommunications Infrastructure Maintenance Fee, or a simplified Telecommunications Tax as may be enacted pursuant to Public Act 92-526 of the State, a monthly surcharge is hereby imposed on all billed subscribers of network connections provided by telecommunication carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of the village at the rate per network connection of \$1.50 per month, provided, however:
- (1) That where multiple voice grade communications channels are connected between the subscriber's premises and a public switched network through private branch exchange (PBX) or Centrex-type service, five such surcharges shall be imposed per network connection, as determined in accordance with ILCS ch. 50, act 750, § 12.2(a) and (d), now or hereafter amended; and
 - (2) That for mobile telecommunications services, the surcharge shall be imposed based upon the municipality or county that encompasses the customer's place of primary use as defined in ILCS ch. 35, act 638 § 1 et seq., now or hereafter amended.
- (b) For the purposes of computing the surcharge imposed:
- (1) The network connections to which the surcharge shall apply shall be those in-service network connections, other than those network connections assigned to the village, where the service address for each such network connection or connections is located within the corporate limits of the village.
 - (2) Except for mobile telecommunication services, the term "service address" means the location of the primary use of the network connection or connections. For mobile telecommunication services, the term "service address" means the customer's place of primary use as defined in ILCS ch. 35, act 638, § 1 et seq.
 - (3) With respect to network connections provided for use with pay telephone services for which there is no billed subscriber, the telecommunications carrier providing the network connection shall be deemed to be its own billed subscriber for the purposes of applying the surcharge.
 - (4) The definition of the term "network connection" shall be as provided in ILCS ch. 50, act 750, § 2.12, now or hereafter amended.
 - (5) The definition of the term "transmitting messages" shall be as provided in ILCS

ch. 50, act 750, § 2.13, now or hereafter amended.

Sec. 28-39. Emergency Telephone System Surcharge.

- (a) The surcharge shall be collected from the subscriber by the telecommunications carrier providing the subscriber the network connection as a separately stated item on the subscriber's bill. The amount of surcharge collected by the telecommunications carrier shall be paid to the village not later than 30 days after the surcharge is collected by the telecommunications carrier, net of any network or other 911 or sophisticated 911 system charges then due the particular telecommunications carrier, as shown on an itemized bill. The telecommunications carrier collecting the surcharge shall also be entitled to deduct three percent of the gross amount of surcharge collected to reimburse the telecommunications carrier for the expense of accounting and collecting the surcharge.
- (b) The Village Clerk shall provide any telecommunications carrier subject to the surcharge with a certified list of those network connections assigned to the village to be exempt from imposition of said surcharge. The certified list may be revised by the municipality on 60 days prior written notice provided to the telecommunication carriers.
- (c) The surcharge shall be imposed on the first day of the month following the expiration of 90 days from the date the Village Clerk certifies to any of the telecommunication carriers that they are subject to the surcharge.
- (d) Simultaneously with the remittance subscribed in subsection (a) of this section, each telecommunication carrier shall submit a return to the Finance Director for the period to which the remittance applies, stating as follows:
 - (1) The name of the telecommunication carrier.
 - (2) The telecommunication carrier's principal place of business.
 - (3) The number of network connections to which the surcharge applies.
 - (4) The amount of surcharge due.
 - (5) Such other reasonable and related information as the Finance Director may require.

Sec. 28-40. Refunds; limitations.

- (a) If it shall appear that an amount of surcharge has been paid which was not due under the provision of this article, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this article from the telecommunication carrier who made the erroneous payments; provided that no amount erroneously paid more than three years prior to the filing of a claim therefore shall be so credited.

- (b) No action to recover any amount of surcharge due under the provisions of this article shall be commenced more than three years after the due date of such amount.

Sec. 28-41. Trust created for surcharge collections.

As provided in ILCS ch. 50, act 750, § 15.3(k), any surcharge collected by or imposed on a telecommunications carrier pursuant to this article shall be held to be a special fund in trust for the village, and except for the three percent deduction provided in section 28-39, said special fund shall not be subject to the claims of creditors of the telecommunication carrier.

Sec. 28-42. Expenditure of surcharge collections.

All monies received by the village pursuant to the surcharge imposed under this article shall be deposited into a separate interest-bearing Emergency Telephone System Fund account, which shall be subject to the jurisdiction of the Emergency Telephone System Board established in chapter 2. The treasurer of the village shall be custodian of the Fund. All interest accruing on the Fund shall remain in the Fund. No expenditures may be made from such Fund except upon the direction of the Board by resolution passed by a majority of all members of the Board. Expenditures may be made only to pay for the costs associated with the following:

- (1) The design of the Emergency Telephone System.
- (2) The coding of an initial Master Street Address Guide data base, and update and maintenance thereof.
- (3) The repayment of any monies advanced for the implementation of the system.
- (4) The charges for Automatic Number Identification and Automatic Location Identification equipment, a computer aided dispatch system that records, maintains, and integrates information, mobile data transmitters equipped with automatic vehicle locators, and maintenance, replacement and update thereof to increase operational efficiency and improve the provision of emergency services.
- (5) The non-recurring charges related to installation of the Emergency Telephone System and the ongoing network charges.
- (6) The acquisition and installation, or the reimbursement of costs therefor to other governmental bodies that have incurred those costs, of road or street signs that are essential to the implementation of the emergency telephone system and that are not duplicative of signs that are the responsibility of the jurisdiction charged with maintaining road and street signs.
- (7) Other products and services necessary for the implementation, upgrade, and maintenance of the system and any other purpose related to the operation of the system, including costs attributable directly to the construction, leasing, or maintenance of any buildings or facilities or costs of personnel attributable directly to the operation of the system. Costs attributable directly to the operation of an emergency telephone system do not include the costs of public safety agency personnel who are and equipment that is dispatched in response to an emergency call.

Secs. 28-43 — 28-72. Reserved.

SECTION 4: Joint Emergency Telephone System Board. Pursuant to Public Act 99-0006, the Village Board shall become part of a joint emergency telephone system board with the Village of Glenview and other municipalities. Upon the State of Illinois' approval of the Village of Wilmette consolidation of its ETSB and upon acceptance of Wilmette into a joint emergency telephone system board, the ETSB shall be dissolved and the provisions of the Wilmette Village Code shall be modified as indicated in Sections 2 and 3 of this Ordinance.

SECTION 5: Codifier's Authority. The Village's codifier is authorized and hereby directed, to adjust section and paragraph numbering as may be necessary to render this Ordinance consistent with the numbering of the Village Code as well adjust any cross-references to the numbering changes in any other sections of the Village Code.

SECTION 6: This Ordinance shall be in full force upon the later of December 15, 2024 or the State of Illinois' approval of the consolidation plan. This Ordinance shall be published in pamphlet form.

PASSED by the President and Board of Trustees of the Village of Wilmette, Illinois, on this 26th day of November 2024 according to the following roll call vote:

AYES: Trustees Dodd, Sheperd, Smith, Leonard and President Plunkett.

NAYS: None.

ABSTAIN: None.

ABSENT: Trustees Gja ja and Kennedy.


Clerk of the Village of Wilmette, IL

APPROVED by the President of the Village of Wilmette, Illinois, this 26th day of November 2024.


President of the Village of Wilmette, IL

ATTEST:

A handwritten signature in black ink, appearing to be 'J.P.', written over a horizontal line.

Clerk of the Village of Wilmette, IL

Published in Pamphlet Form on November 27, 2024.

EXHIBIT B

**VILLAGE OF WILMETTE JOINDER IN INTERGOVERNMENTAL AGREEMENT
ESTABLISHING A JOINT EMERGENCY TELEPHONE SYSTEMS BOARD**

Pursuant to Section 8 of that certain *Intergovernmental Agreement Establishing a Joint Emergency Telephone Systems Board* dated June 14, 2016 (the "IGA"), on November 26, 2024, the corporate authorities of the Village of Wilmette ("Wilmette") passed and approved *An Ordinance Dissolving The Emergency Telephone System Board (Chapter 2)* (Ordinance No. 2024-O-86), thereby dissolving its Emergency Telephone System Board and approving its entry in the Glenview JETSB and authorizing Wilmette to enter into a Dispatch Services Agreement with the Village of Glenview JETSB.

On December __19__, 2024, the JETSB passed and approved *An Ordinance Approving the Entry of the Village of Wilmette in The Glenview Joint Emergency Telephone System* (Ordinance No. 2024-01__), thereby approving the addition of Wilmette as a Subsequent Party to the IGA and member of the JETSB, effective upon approval by the Illinois State Police of the 91-1 authorities consolidation plan.

As a Subsequent Party to the IGA, Wilmette agrees to abide by all provisions and assume all obligations and responsibilities of the IGA, and in return shall have the same rights and privileges as all original parties to the IGA.

Pursuant to Section 4 of the IGA, Wilmette hereby appoints Finance Manager (VILLAGE ROLE) as its Board Member and Village Manager (VILLAGE ROLE) as its Alternate.

Pursuant to Section 10 of the IGA, notices to Wilmette shall be delivered to:

Village of Wilmette
Attn: Village Manager
1200 Wilmette Avenue
Wilmette, IL 60091

With a Copy to:

[Signature page follows]

VILLAGE OF WILMETTE

By 
Village President

Attest 
Village Clerk

Date 1/21/2024

GLENVIEW JETSB

By 
JETSB Chair

Attest 
JETSB Secretary

Date 12/19/2024

**INTERGOVERNMENTAL AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEMS BOARD**

THIS INTERGOVERNMENTAL AGREEMENT (the "Agreement") is made and entered into as of June 14, 2016 (the "Effective Date"), by and between the Village of Glenview, an Illinois home rule municipal corporation ("Glenview"), the Village of Grayslake, an Illinois municipal corporation ("Grayslake"), the City of Highland Park, an Illinois home rule municipal corporation ("Highland Park"), the City of Highwood, an Illinois home rule municipal corporation ("Highwood"), the Village of Lake Bluff, an Illinois home rule municipal corporation ("Lake Bluff"), the City of Lake Forest, an Illinois home rule municipal corporation ("Lake Forest"), the Village of Morton Grove, an Illinois home rule municipal corporation ("Morton Grove"), and the Village of Niles, an Illinois home rule municipal corporation ("Niles"). (For convenience, Glenview, Grayslake, Highland Park, Highwood, Lake Bluff, Lake Forest, Morton Grove, and Niles may be referred to individually as a "Party" and collectively as the "Parties.")

RECITALS

A. Glenview operates a full service dispatch center from two facilities, one being located at 2500 East Lake Avenue, Glenview, Illinois (the "Glenview PSSS South Center"), and the other being located at 1677 Old Deerfield Road, Highland Park, Illinois (the "Glenview PSSS North Center" and, collectively with the Glenview PSSS South Center, the "Dispatch Center").

B. The Glenview PSSS South Center and the Glenview PSSS North Center are both public safety answering points ("PSAPs"), as defined in the Emergency Telephone Systems Act, 50 ILCS 750/0.01, *et seq.* (the "Act").

C. Glenview operates the Glenview PSSS North Center pursuant to a certain Facility Use Agreement dated April 28, 2014 between Glenview and Highland Park.

D. Grayslake, Highland Park, Highwood, Lake Bluff, Lake Forest, Morton Grove, and Niles have each entered into intergovernmental agreements with Glenview (collectively, the "Dispatch Service Agreements"), pursuant to which Glenview provides dispatch services to each of those Parties.

E. Each of the Parties has an emergency telephone systems board, as defined in the Act, appointed by its corporate authorities.

F. The Act authorizes any two or more municipalities, counties, or combinations thereof, to establish by intergovernmental agreement a joint emergency telephone system board, as defined therein.

G. Moreover, Section 15.4a of the Act sets forth certain consolidation requirements to ensure, among other things, that no 9-1-1 Authority, as defined in the Act, serves a population of less than 25,000, and that any 9-1-1 Authority without a PSAP in its jurisdiction be consolidated through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to create a joint emergency telephone systems board.

H. Article VII, Section 10 of the Illinois Constitution of 1970 provides for intergovernmental cooperation between units of local government, including the power to contract or otherwise associate among themselves to obtain or share services and to exercise, combine, or transfer any power or function in any manner not prohibited by law or by ordinance.

I. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 *et seq.*, provides that any power or powers, privileges or authority exercised or which may be exercised by a unit of local government may be exercised and enjoyed jointly with any other unit of local government.

J. The Parties are units of local government.

K. All Parties desire to dissolve their individual emergency telephone system boards and establish a joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

L. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

M. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective January 1, 2017 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth herein. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement shall be represented by one member of the Board (each, a "Board Member"). Each Party's Board Member shall be the Chief Administrative Officer, or his/her designee with substantial management responsibility and experience, of that Party.

B. Each Board Member may designate an alternate (each, an "Alternate") to attend regular and special Board meetings on his/her behalf, with the same voting power as the Board Member. Each Alternate shall possess the same qualifications as prescribed in Section 4.A for Chief Administrative Officer designees.

C. At the first meeting of the Board in each calendar year, the Board shall elect a Chairman from among its members, who shall preside over all Board meetings. The term of the Chairman shall be one year. In the absence of the Chairman at any meeting, the Board shall

elect a temporary chair to preside over the meeting.

D. At the first meeting of the Board in each calendar year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board's records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

E. At the first meeting of the Board in each calendar year, the Board may elect a Finance Liaison ("Finance Liaison") from among its Members, who will consult with Glenview in Glenview's role as treasurer and Custodian as defined herein.

F. The JETSB's fiscal year shall be from January 1 to December 31.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

- A. Maintaining control over the Fund, defined in Section 7 hereof, including:
1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and
 2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.
- B. Planning and maintaining the System, defined herein. On behalf of the Board, Glenview shall exercise these powers pursuant to the Dispatch Service Agreements, including:
1. Planning a 9-1-1 system (the "System");
 2. Coordinating and supervising the implementation, upgrading, or maintenance of the System, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;
 3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;
 4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and
 5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.
- C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings.

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by any three Board Members.

C. A majority of the Board Members shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. The JETSB shall adopt rules allowing Board Members to attend and participate in Board meetings by means other than physical presence, in accordance with Section 7 of the OMA.

I. The Board may adopt bylaws and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date and subject to the Statewide 9-1-1 Administrator's approval of the Consolidation Plan, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds as of the Commencement Date received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed annually, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. The Glenview Village Manager, as *ex officio* Glenview Treasurer, shall act as the treasurer and custodian of the Fund (the "Custodian").

C. No expenditures may be made from the Fund except upon direction of the Board by resolution passed by a simple majority of all Board Members. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

D. The Parties have agreed that the preparation of resolutions and distributions made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in accordance with the Act and any applicable administrative rules;

2. 9-1-1 surcharge revenues will be accounted for according to each Party's jurisdiction where the revenue was collected based on the funding level set forth in the Act, as the Act may be amended from time to time;
 3. The Custodian shall account for and report 9-1-1 surcharge revenues collected by the Board and attributed to each Party;
 4. At any meeting of the Board, a Party may request disbursements from the Fund to be used in satisfaction of allowable expenditures under the Act ("Allowable Expenditures") for which the requesting Party has legally obligated itself as of the date of the disbursement request. No later than 10 days prior to the Board meeting, a requesting Party shall submit to the Custodian a certified statement detailing the nature and amounts of such Allowable Expenditures for which disbursement is sought, together with supporting documentation concerning such Allowable Expenditures ("Supporting Documentation"), the sufficiency of which shall be determined by the Custodian. Such Supporting Documentation may include, without limitation, approved and executed contracts and/or purchase orders, and shall expressly include the requesting Party's Dispatch Service Agreement. The Board shall consider and act upon all such requests properly submitted.
 5. At its first meeting during any fiscal year, the Board may adopt resolutions approving disbursements to each Party for Allowable Expenditures that constitute the applicable percentage of that year's annual amounts due under each Party's Dispatch Service Agreement. Such resolutions shall authorize the Custodian to disburse said amounts to each Party as surcharge revenues attributable to that Party are received and deposited in the Fund, without further action by the Board during that fiscal year, subject to Section 7.D.6, below.
 6. No Party shall be entitled to receive any disbursement in excess of the balance held in the Fund that is attributable to that Party at the time of its request for disbursement.
 7. Upon approval of a resolution by the Board, the Custodian shall execute approved disbursements from the Fund to each Party within 10 business days.
 8. Moneys other than 9-1-1 surcharge revenues that are related to the operation of the System and properly received by the Board, including, but not limited to grant funds, shall be placed in the Fund and disbursed pursuant to resolution of the Board.
- E. As of the Commencement Date, if a Party has a reserve balance of 9-1-1 surcharge revenues, or if that Party receives additional 9-1-1 surcharge revenues directly from the State of Illinois, that Party shall transfer such revenues into the Fund and such revenues will be recorded as attributable to that Party.
- F. Each Party shall have the right to review the records and conduct, at its sole expense, an independent audit of the deposits into and expenditures from the Fund by the Board upon ten business days' notice. The Custodian will take all commercially reasonable steps to cooperate and assist any Party seeking to conduct such a review or audit.
- G. The Custodian shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and the use of those funds in accordance with applicable law and generally accepted accounting principles. The Custodian shall maintain such

books and records for a minimum of five years. All such books and records shall be available for review or audit by the Department of State Police, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and during normal business hours. The Custodian and the Board shall cooperate fully with any such review or audit.

Section 8. Entry and Termination.

A. Each municipality or county that becomes a party to this Agreement after the Effective Date hereof (each, a "Subsequent Party") shall be entitled to representation on the Board in the same manner as described in Section 4.A. of this Agreement. Each Subsequent Party shall rescind its ordinance or ordinances creating its individual emergency telephone system board, and shall eliminate such emergency telephone system board, upon becoming a Subsequent Party.

B. Any municipality or county wishing to become a Subsequent Party may make application for such status (each, a "Subsequent Party Application") to the JETSB. Any Subsequent Party Application shall include a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party and approving the same, subject to the approval of the JETSB. The JETSB shall review any Subsequent Party Application and determine, by vote of a simple majority of all Board Members, whether to admit the applying entity as a Subsequent Party. Each Party and Subsequent Party delegates to its respective Board Member the express authority to act on behalf of that Party or Subsequent Party in accordance with the provisions of this Section 8.

C. As a condition to becoming a Subsequent Party, each Subsequent Party must enter into an agreement pursuant to which Glenview shall provide dispatch services to that Subsequent Party, similar in form and scope to the Dispatch Service Agreements.

D. Any Party or Subsequent Party may terminate its status as such and withdraw from the Board by providing at least three hundred sixty-five (365) days written notice to the Custodian stating its effective withdrawal date and identifying the joint emergency telephone system board that such Party or Subsequent Party will join upon termination and withdrawal from the Board. Notwithstanding the foregoing, if applicable law is amended such that the Parties' participation in a joint emergency telephone systems board is no longer required, then any Party may terminate its status as a Party and withdraw from the Board upon thirty (30) days written notice to the Custodian, and without the need to identify any other joint emergency telephone systems board that it intends to join.

E. Any Party or Subsequent Party that terminates its status and withdraws from the Board, shall, after the effective date of the withdrawal, receive a final distribution from the Fund in proportion to its remaining balance of funds in the Fund. Such distribution shall be made in accordance with Section 7 of this Agreement and any other Board rules and procedures with respect to Fund expenditures.

F. Upon expiration or termination of any Party's Dispatch Service Agreement with Glenview, the Board may, in its discretion and upon passage of a resolution, terminate that Party's participation in the JETSB. In that event, the termination of that Party's participation in the JETSB shall be effective upon 120 days written notice by the JETSB.

Section 9. 9-1-1 Authority. The Parties acknowledge that Title 83, Chapter IV of the Illinois Administrative Code (the "Rules") sets forth standards of service applicable to 9-1-1 emergency systems and standards of service applicable to wireless 9-1-1 emergency systems in

Parts 1325 and 1328, respectively, thereof. The Parties further acknowledge and agree that Glenview shall perform the functions of the "9-1-1 Authority" described in Parts 1325 and 1328 of the Rules. For all other purposes, the Board shall serve as, and perform the functions of, the "9-1-1 Authority" as referenced elsewhere in the Rules.

Section 10. General Provisions.

A. **Notice.** Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (c) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. Notices to the Parties and to the Custodian shall be addressed as follows:

Parties:

<p>Village of Glenview 2500 E Lake Avenue Glenview, IL 60026 Attention: Village Manager</p> <p>With a copy to: Robbins, Salomon & Patt, Ltd. 2222 Chestnut Avenue, Suite 101 Glenview, IL 60026</p>	<p>Village of Grayslake 10 South Seymour Drive Grayslake, IL 60030 Attention: Village Manager</p> <p>With a copy to: Victor P. Filippini, Jr. Filippini Law Firm, LLP 990 Grove Street, Suite 220 Evanston, IL 60201</p>
<p>City of Highland Park 1707 St. Johns Avenue Highland Park, IL 60035 Attn: City Manager</p> <p>With a copy to: Steven M. Elrod Holland & Knight LLP 131 S. Dearborn Street, 30th Floor Chicago, IL 60603</p>	<p>City of Highwood 17 Highwood Avenue Highwood, IL 60040 Attn: City Manager</p> <p>With a copy to: James Ferolo Klein, Thorpe & Jenkins Ltd 20 N. Wacker Drive, Suite 1660 Chicago, IL 60606</p>
<p>Village of Lake Bluff 40 East Center Avenue Lake Bluff, IL 60044 Attn: Village Administrator</p> <p>With a copy to: Peter Friedman Holland & Knight LLP 131 S. Dearborn Street, 30th Floor Chicago, IL 60603</p>	<p>City of Lake Forest 220 E. Deerpath Lake Forest, IL 60045 Attn: City Manager</p> <p>With a copy to: Filippini Law Firm LLP 990 Grove Street, Suite 220 Evanston, IL 60201</p>
<p>Village of Morton Grove 6101 Capulina Avenue</p>	<p>Village of Niles 1000 Civic Center Drive</p>

<p>Morton Grove, IL 60053 Attn: Village Administrator</p> <p>With a copy to: Teresa Hoffman Liston 6101 Capullna Avenue Morton Grove, IL 60053 Attn: Corporate Counsel</p>	<p>Niles, IL 60714 Attn: Village Manager</p> <p>With a copy to: Joseph J. Annunzio Village Attorney Village of Niles 1000 Civic Center Drive Niles, IL 60714</p>
--	--

Custodian:
Village of Glenview
2500 E Lake Avenue
Glenview, IL 60026
Attn: Village Manager

- B. Time of the Essence. Time is of the essence in the performance of this Agreement.
- C. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the laws of the State of Illinois. Venue for any disputes arising under this Agreement shall lie exclusively in the Circuit Court of Cook County, Illinois.
- D. Severability. It is hereby expressed to be the intent of the Parties that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by law.
- E. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all Parties.
- F. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future.
- G. Authority to Execute. Each Party hereby warrants and represents to the other Parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such Party.
- H. No Third Party Beneficiaries. No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against the Parties.
- I. Counterparts. This Agreement may be executed in counterparts, each of which shall be deemed an original and all of which together shall be deemed one and the same instrument.
- J. Effective Date. The Effective Date of this Agreement shall be the last date on

which it is executed by any of the Parties.

[Signature page follows.]

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By James R. Patterson Jr.
Village President
Attest [Signature]
Village Clerk
Date 6/14/2016

VILLAGE OF GRAYSLAKE

By _____
Village President
Attest _____
Village Clerk
Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President
Attest _____
Village Clerk
Date _____

VILLAGE OF MORTON GROVE

By _____
Village President
Attest _____
Village Clerk
Date _____

VILLAGE OF NILES

By _____
Village President
Attest _____
Village Clerk
Date _____

CITY OF HIGHLAND PARK

By _____
Mayor
Attest _____
City Clerk
Date _____

CITY OF HIGHWOOD

By _____
Mayor
Attest _____
City Clerk
Date _____

CITY OF LAKE FOREST

By _____
Mayor
Attest _____
City Clerk
Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

VILLAGE OF GRAYSLAKE

By [Signature]
Village President

Attest [Signature]
deputy Village Clerk

Date 6-7-2016



VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date 5/13/16

VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF MORTON GROVE

By _____
Village President

Attest *Connie Davis*
Village Clerk

Date *05/10/2010*

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By *[Signature]*
Village President

Attest *Maureen J. Vistorone*
Village Clerk

Date *May 24, 2016*

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By Travis R. Kelly
Mayor

Attest Shirley A. Clark
City Clerk

Date 14 June 2016

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF HIGHWOOD

By [Signature]
Mayor

Attest [Signature]
City Clerk

Date 5/17/2010

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
City Clerk

Date _____

IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF GLENVIEW

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF GRAYSLAKE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF LAKE BLUFF

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF MORTON GROVE

By _____
Village President

Attest _____
Village Clerk

Date _____

VILLAGE OF NILES

By _____
Village President

Attest _____
Village Clerk

Date _____

CITY OF HIGHLAND PARK

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF HIGHWOOD

By _____
Mayor

Attest _____
City Clerk

Date _____

CITY OF LAKE FOREST

By _____
Mayor

Attest _____
Deputy City Clerk

Date 6.6.16

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Glenview Public Safety Dispatch ("9-1-1 Authority")
and Wilmette Fire Department (Participating "Public Safety Agency") for the
purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Glenview Public Safety Dispatch
("9-1-1 Authority") receiving a call for emergency services in
your jurisdiction shall dispatch the call in the following manner:

Primary: sip:sos@rdctilcc1.cook.il.us (state specific procedures - if radio frequency-
identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: USDD Station Alerting VIA PW Freq (state specific procedures - if radio frequency-
identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall
render its service to the requesting party without regard to whether the unit is operating outside its
normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an
administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all
participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each
call received. All agreements, management, records, and service will be the responsibility of the 9-1-1
Authority.

Glenview Public Safety Dispatch - Brer Wilmette Fire - Brian Lambel

9-1-1 Authority Name

Public Safety Agency Name

Signature



Signature



Title Director of Public Safety Support Services

Title Chief

Date 01/29/2025

Date 1-29-25

**PARTICIPATING AGENCY CALL HANDLING &
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT**

9-1-1 EMERGENCY CALL HANDLING DISPATCH PROCEDURES:

This agreement is made between the Glenview Public Safety Dispatch ("9-1-1 Authority") and Wilmette Police (Participating "Public Safety Agency") for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING Glenview Public Safety Dispatch ("9-1-1 Authority") receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: GKNWW STARCOM (state specific procedures - if radio frequency-identify frequency number, if talk group-identify name, if telephone-identity telephone number)

Secondary: GKNWW Secondary STARCOM (state specific procedures - if radio frequency-identify frequency etc.)

AID OUTSIDE JURISDICTION BOUNDARIES:

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or nonemergency nature shall be referred to your agency's published telephone number.

The PSAP agrees to keep all records, times, and the location of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received. All agreements, management, records, and service will be the responsibility of the 9-1-1 Authority.

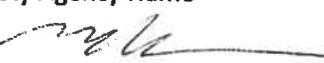
Glenview Public Safety Dispatch

Wilmette Police

9-1-1 Authority Name

Public Safety Agency Name

Signature 

Signature 

Title Director of Public Safety Support Services

Title Police Chief

Date 01/29/2025

Date 01/29/2025