STATE OF ILLINOIS DEPARTMENT OF STATE POLICE

Madison County ETSB

Case No. 19-C-254

Application for 9-1-1 Consolidation Plan

AMENDED ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On August 30, 2019, the Madison County ETSB ("Applicant") filed a Short Form Consolidation Application ("Application") with the Department of the Illinois State Police ("Department") pursuant to the Emergency Telephone System Act ("ETSA") 50 ILCS 750/, 83 Ill. Admin. Code 1324 "Consolidation of 9-1-1 Emergency Systems" ("Part 1324"). The Applicant seeks authorization to consolidate by purportedly reducing the number of PSAP's from 16 to 8 within their Enhanced 9-1-1 System;

The Madison County ETSB supported the Application with documentary materials, including a narrative statement explaining the purpose for modifying the Applicant's existing 9-1-1 plan.

The Application was filed pursuant to the Emergency Telephone System Act ("ETSA"), 50 ILCS 750, et seq. under Section 750/15.4a(a)(1) and 83 III. Admin. Code Section 1324.200(c)(3).

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Rules regarding consolidation and standards of service applicable to 9-1-1 emergency systems, as adopted by the Department, are set forth in 83 III. Adm. Code Part 1324 and 1325, respectively.

The Administrator issued a final administrative decision on November 20, 2019, denying the Application. Applicant sought judicial review of that decision, and on January 17, 2024, the Circuit Court of the Third Judicial Circuit, Madison County, issued an opinion concluding that the Administrator erred in doing so. The parties subsequently entered into a settlement agreement resolving the litigation, and Applicant filed an amendment to its 2019 application detailing its progress toward meeting the statutory consolidation requirements.

II. Purpose of Amended Order

The purpose of this amended order is to apply the statutory standards set out in 50 ILCS 750/1 *et seq.* to Applicant's amended consolidation application, as required by the Settlement Agreement and General Release for case No. 5-24-0021 in the Appellate Court of Illinois Fifth Judicial Circuit, made and entered into by and between the Madison County Emergency Telephone System Board and Cindy Barbera-Brelle, Statewide 9-1-1 Administrator, in her official capacity; the Office of the Statewide 9-1-1 Administrator; and the Illinois State Police.

Applicant's amended consolidation application provides as follows:

- 1. The Madison County ETSB will close an additional public safety answering point, Pontoon Beach, within Madison County, as required by 50 ILCS 750/15.4a(a) (2022) no later than October 1, 2024, and comply with the requirement that PSAPs "direct dispatch" emergency calls under 50 ILCS 750/6 (2022).
- 2. The Madison County ETSB shall continue to utilize the Wood River Training Facility ("MADCOM") as an "unmanned backup answering point" and as a training facility. A SIP:URI connection to allow MADCOM to be connected to the ESInet will be provided; however, consistent with state law, all initial and ongoing costs will be the sole responsibility of the ETSB.

III. Description of Applicant and Current Filing History

Applicant operates the 9-1-1 Authority in Madison County, Illinois. The Illinois Commerce Commission ("Commission") approved Applicant's 9-1-1 system in Docket No. 91-0268. The system became operational in June 1992 and operates on a countywide basis with 15 Public Safety Answering Points, located at: 1) Alton Police Dept.; 2) Collinsville Police Dept.; 3) Edwardsville Police Dept.; 4) Glen Carbon Police Dept.; 5) Granite City Police Dept.; 6) Madison County Sheriff Dept.; 7) Pontoon Beach Police Dept.; 8) Wood River Police Dept.; 9) Troy Police Dept.; 10) Highland Police Dept.; 11) East Alton Police Dept; 12) Bethalto Police Dept.; 13) SIUE Police Dept.; 14) Venice Police Dept.; 15) Madison City Police Dept. Additionally, the Applicant has an unmanned backup at its Wood River Training Facility, which is commonly known as MADCOM. The 9-1-1 System dispatches police, fire, and ambulance services.

Pursuant to 1324.200(c)(3), because the Applicant was only reducing the number of PSAPs to comply with the ETSA, it was not required to formally submit a consolidation plan but rather was required to make written notification documenting its proposed changes. On June 14, 2019, the Applicant made such written notification. On or about July 9, 2019, the Applicant was notified of concerns regarding its application for short form

consolidation and advised it could not implement such changes until the matter is heard before the Statewide 9-1-1 Advisory Board. Subsequently, the Applicant withdrew its June 14th application and filed a new Application on August 30, 2019.

The Administrator issued an order on November 20, 2019, rejecting the Application. The Administrator found that the Application did not meet the statutory consolidation requirements because (a) Applicant proposed to count an unmanned backup PSAP toward the consolidation requirement, contrary to statute; and (b) Applicant's proposed method of dispatch did not comply with the statutory "direct dispatch" requirement.

Applicant has now filed an amended application that addresses both issues, proposing to close an additional PSAP and detailing its compliance with the direct dispatch requirement.

NOW THEREFORE, the Administrator orders the following:

IT IS HEREBY ORDERED that based upon a review of all of the information available, Madison County's amended consolidation plan is in compliance with the requirements of 50 ILCS 750/15.4a and 83 III. Adm. Code 1324.200.

IT IS FURTHER ORDERED that the Madison County ETSB will be required to file a Progress Report on or before May 1, 2024, and every month thereafter until the consolidation is completed that details the steps that have been taken and the progress that has been made toward completing its consolidation to the Office of the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle Statewide 9-1-1 Administrator Illinois State Police 801 South Seventh Street, Suite 300-A Springfield, Illinois 62703

Other Parties of Record:

Office of the Statewide 9-1-1 Administrator Illinois State Police 801 South Seventh Street, Suite 300-S Springfield, Illinois 62703

Illinois Department of State Police c/o Illinois State Police Legal Office 801 South Seventh Street, Suite 1000-S Springfield, Illinois 62703 AMENDED: This 10th day of April 2024.

Cindy Barbera-Brelle

Statewide 9-1-∜ Administrator

Office of the Statewide 9-1-1 Administrator

Illinois State Police

CERTIFICATE OF SERVICE

I hereby certify that copies of the foregoing document were served upon all parties listed below by electronic mail on April 10, 2024.

Cindy Barbera-Brelle

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Statewide 9-1-1 Administrator

SERVICE LIST

Arron M. Weber, 911 Coordinator Madison County 9-1-1 System 101 East Edwardsville Road Wood River, IL 62095 (618) 296-5913 arweber@madisoncountyil.gov

F. Elizabeth Lepic, Assistant Deputy Chief Counsel Illinois State Police 801 South Seventh Street, Suite 1000 Springfield, Illinois 62703 Elizabeth.lepic@illinois.gov

Assistant Deputy Director Michael Yokley, Chair Statewide 9-1-1 Advisory Board 801 South Seventh Street, Suite 300 Springfield, Illinois 62703 Michael. Yokley@illinois.gov

Lisa Wirtanen
AT&T
Professional – Technical Service Management
Customer Service & Operations
10 South Canal Street – 25th Floor
Chicago, Illinois 60601
lb9261@att.com

Office of the Statewide 9-1-1 Administrator 801 South Seventh Street, Suite 300-S Springfield, Illinois 62703
ISP.911Admin@illinois.gov
ISP.911Tech@illinois.gov