

System Name: Consolidated Emergency Response Center of Cook County (CERCCC)

Case # 22-M-335

Date Filed: 12/06/22

Department Review of Plan Modification

Requirement	Information Included	Staff Comment
Contact and 9-1-1 System information	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Delores Temes 5303 W. 25 th St. Cicero, IL 60804 Office (708) 656-2130 Cell (630) 291-4189 dtemes@thetownofcicero.com
Verification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Letter of Intent	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>The Village of Forest View is currently a member of South West Cook County Consolidated Dispatch Joint ETSB and receives dispatching services from the Village of Justice. With this modification, Consolidated Emergency Response Center of Cook County (CERCCC) is requesting to opt-in the Village of Forest View from Southwest Cook County. The South West Cook County ETSB has also filed a modification requesting to opt out the Village of Forest View to CERCCC.</p> <p>Cicero Consolidated Dispatch (CCD), CCD began receiving 9-1-1 calls and dispatching Forest View Police and Fire Departments on December 6, 2022.</p>
Name of certified 9-1-1 system provider	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of the national standards, protocols and/or operating measures that will be followed	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Explanation of measures taken to create a robust, reliable and diverse/redundant network and	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	

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	whether other 9-1-1 Authorities will be sharing the equipment		
	Explanation of how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how split exchanges will be handled	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
	Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it	Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/>	
Financial Information			
	Annual recurring 9-1-1 network costs prior to modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$21,600.00
	Projected annual recurring 9-1-1 network costs after modification	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$1,950.00

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	Installation cost of the project	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$0.00
	Anticipated annual revenues	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	\$1,200,000.00
Five Year Strategic Plan		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Communities Served		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Participating Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Adjacent Agencies		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Carrier Listing		Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
Attachments		If changes necessitate new versions	
	Ordinances	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Intergovernmental agreement(s)	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	<p>The Village of Forest View has entered into an Intergovernmental Agreement with the Town of Cicero and the CERCCC ETSB and will no longer be a part of the South West Cook County Consolidated Dispatch Joint ETSB. All 9-1-1 calls for the Village of Forest View will now be directed to the CERCCC PSAP.</p> <p>At this time, the CERCCC Joint ETSB and South West Cook County have not submitted an agreement regarding the transfer and reporting of surcharge funds attributable to the Village of Forest View.</p> <p>Since the Village of Forest View previously had its own ETSB, any hold harmless funds attributable to Forest View should be transferred to CERCCC once the transfer of surcharge agreement is filed with the ISP. Wireless surcharge will be transferred to CERCCC once a wireless plan adding Forest View is filed and approved by the Statewide 9-1-1 Administrator.</p>

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	Contracts	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Back-up PSAP agreement	Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>	
	Network Diagram	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	
	Call-Handling and Aid outside jurisdictional boundaries agreements	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	New call-handling agreements were included for the Forest View Police and Fire Departments.
	Test Plan	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	

Conclusions:

This plan modification opts the Village of Forest View into CERCCC from the South West Cook County ETSB. The South West Cook County ETSB has also filed a plan modification requesting to opt the Village of Forest View out of its 9-1-1 system to CERCCC. Both CERCCC's and South West Cook County ETSB's service populations will remain above 25,000 in their respective 9-1-1 systems, therefore meeting the requirement to serve a minimum population of at least 25,000 pursuant to Section 15.4a, 2) of the ETSA. This plan modification also meets the requirements for a modified plan filing under Illinois Administrative Code Part 1325.205. The hold harmless amount attributable to the Village of Forest View should not be transferred to CERCCC until the transfer of surcharge agreement is filed with the ISP. The wireless surcharge attributable to Forest View should be transferred to CERCCC once a wireless plan adding Forest View is filed and approved by the Statewide 9-1-1 Administrator.

Reviewed by: Catherine Dailey

Date: December 19, 2022