

STATE OF ILLINOIS

ILLINOIS STATE POLICE

Randolph County ETSB

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:

Case No. 25-M-402

Application for 9-1-1 Modification Plan

ORDER OF THE STATEWIDE 9-1-1 ADMINISTRATOR

I. Introduction

On March 31, 2025, Randolph County ETSB (“Applicant”) filed a Modification Plan with the Illinois State Police (“Agency”) pursuant to 83 Ill. Admin. Code 1325 “Standards of Service Applicable to 9-1-1 Emergency Systems” (“Part 1325”). Applicant seeks authorization to modify its network configuration.

The Randolph County ETSB supported the Plan with documentary materials, including a narrative statement explaining the purpose for modifying the Petitioner’s existing 9-1-1 plan and a network diagram.

The Office of the 9-1-1 Administrator is authorized to coordinate the implementation of systems established under the ETSA. In order to secure compliance with the technical and operational standards for the development of local agency systems, the ETSA empowers the Statewide 9-1-1 Administrator to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Agency, are set forth in 83 Ill. Adm. Code Part 1325.

II. Description of Applicant

Applicant operates the 9-1-1 emergency services program for Randolph County. The Illinois Commerce Commission (“Commission”) approved Applicant’s 9-1-1 system in Docket No. 93-0094.

The system became operational in October 1994 and operates with two primary Public Safety Answering Points located at 200 West Buena Vista Street, Chester, Illinois 62233 and 112 West Jackson Street, Sparta, Illinois 62286. The 9-1-1 system dispatches police, fire, and emergency medical services.

III. Purpose and Description of Proposed Modification

Applicant is requesting to modify its 9-1-1 system, relocating an INdigital Solacom server from Washington County to the Sparta Police Department.

The Randolph County Sheriff PSAP and the Sparta Police Department PSAP will continue to back each other up. The PSAPs accept text 9-1-1 using Comtech as their Text Control Center.

On March 28, 2025, Catherine Dailey, 911 Analyst, Statewide 9-1-1 Bureau filed a Technical Review of the Application. The Technical Review met the requirements of 83 Illinois Administrative Code Part 1325.

Staff recommends the following conditions:

- a. The NG9-1-1 and Recording Systems must be capable of processing all types of emergency calls, including voice, text, data, and multimedia information.
- b. In accordance with 725.405 i) 26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider by transitioning system information and participating in bi-weekly implementation conference calls with all parties; applicant, involved originating service providers (OSPs) and Aggregators, involved 9-1-1 system providers (INdigital), Illinois Commerce Commission Telecommunications Staff and Agency Staff;
- c. Submission of the Methods of Procedure (MOP) and the conversion schedule for cutting over to the new server are to be provided to the Statewide 9-1-1 Administrator, Statewide 9-1-1 Bureau; and
- d. Any other reporting as deemed necessary.

IV. Findings and Ordering Paragraphs

WHEREAS, the Administrator, having considered the Applicant's Modification Plan and Agency Staff Review, is of the opinion and finds that:

- (1) Applicant operates the 9-1-1 emergency services program for Randolph County, Illinois under the ETSA;
- (2) Applicant and INdigital seek to relocate a Solacom Server;
- (3) The Administrator has jurisdiction over Applicant and the subject matter herein;
- (4) The record reflects that Applicant's proposed 9-1-1 System modifications comply with Code Part 1325 and applicable laws; and
- (5) Applicant's proposed 9-1-1 System modification should be approved subject to the following conditions:
 - a. The NG9-1-1 and Recording Systems must be capable of processing all types of emergency calls, including voice, text, data, and multimedia information.
 - b. In accordance with 725.405 i) 26) 9-1-1 system providers are required to cooperate with other 9-1-1 system providers in the installation of a new 9-1-1 system or migration of a system from another 9-1-1 system provider by transitioning system information

- and participating in bi-weekly implementation conference calls with all parties; applicant, involved originating service providers (OSPs) and Aggregators, involved 9-1-1 system providers (INdigital), Illinois Commerce Commission Telecommunications Staff and Agency Staff;
- c. Submission of the Methods of Procedure (MOP) and the conversion schedule for cutting over to the new server are to be provided to the Statewide 9-1-1 Administrator, Statewide 9-1-1 Bureau; and
 - d. Any other reporting as deemed necessary.

IT IS THEREFORE ORDERED by the Statewide 9-1-1 Administrator that pursuant to the Findings of Fact that Randolph County's request to relocate its NG9-1-1 System server pursuant to paragraph 1325.205 of 83 Illinois Administrative Code Parts is hereby approved.

IT IS FURTHER ORDERED that the authorization herein granted is subject to the conditions set forth in Findings No. 5 above.

This Order is a final administrative decision of the Statewide 9-1-1 Administrator subject to review under the Administrative Review Law, 735 ILCS 5/3-101. In the event you wish to seek review of or appeal this Order, you are advised:

1. Every action seeking review of such final decision shall be commenced by the filing of a Complaint and the issuance of Summons in the Circuit Court within 35 days from the date a copy of the decision was served upon the parties.
2. In your action seeking review you must name in the Complaint, and issue a Summons for each party of record to the case other than yourself.
3. Attached below is a list of all parties of record to this case, including the name and address of the agency or officer entering the Order, and the addresses of each party where the parties may be served with pleadings, notices, or service of process for any review or further proceedings.
4. You are not required to file any motion or request for reconsideration with the Agency or the Statewide 9-1-1 Administrator before filing your action for review in the Circuit Court. The administrative rules of the Agency do not require or allow for any further proceedings before the Statewide 9-1-1 Administrator.

Name of Officer who entered the final Order:

Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703

Other Parties of Record:

Illinois State Police
c/o Office of the Division of Statewide 9-1-1
801 South Seventh Street, Suite 300-S
Springfield, Illinois 62703

Illinois State Police
c/o Illinois State Police Legal Office
801 South Seventh Street, Suite 1000-S
Springfield, Illinois 62703

ENTERED: This 11th day of April 2025.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator
Illinois State Police
Office of the Statewide 9-1-1 Administrator

CERTIFICATE OF SERVICE

The undersigned certifies that a copy of the foregoing ORDER was served upon the parties of record to the above Modification by electronic mail on April 11, 2025, addressed to such parties as shown below. The original was filed with the 9-1-1 Bureau, Office of the 9-1-1 Administrator, Illinois State Police as a part of the permanent file.



Cindy Barbera-Brelle
Statewide 9-1-1 Administrator

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