

System Name: West Suburban Consolidated Dispatch
Case # 21-M-287
Date Filed: 4/01/21

Department Review of Plan Modification

| Requirement | Information Included | Staff Comment |
|--|--|---|
| Contact and 9-1-1 System information | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | Brian Staunton 400 Park Avenue River Forest, IL 60305 Office – (708) 771-9110 Cell – (630) 877-5058 bstaunton@wscdc.org |
| Verification | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Letter of Intent | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Plan Narrative (if incorporating an NG9-1-1 solution, narrative must include the following:) | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | With this modification, West Suburban Consolidated Dispatch Center (WSCDC) Joint ETSB is requesting to opt out the Village of Elmwood Park to the Proviso Leyden Joint ETSB who uses Norcomm Dispatch for 9-1-1 dispatch services. Proviso Leyden Joint ETSB has also filed a modification requesting to opt in the Village of Elmwood Park from the WSCDC 9-1-1 System. The effective end date for the Village of Elmwood Park’s membership is June 1, 2021. |
| Name of certified 9-1-1 system provider | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| Explanation of the national standards, protocols and/or operating measures that will be followed | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| Explanation of measures taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| Explanation of how the existing 9-1-1 traditional legacy wireline, | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |

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| | wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system | | |
| | Explanation of how split exchanges will be handled | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| | Explanation of how the databases will be maintained and how address errors will be corrected and updated on a continuing basis | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| | Explanation of who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| | Explanation of security measures placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it | Yes <input type="checkbox"/> No <input type="checkbox"/> N/A <input checked="" type="checkbox"/> | |
| Financial Information | | | |
| | Annual recurring 9-1-1 network costs prior to modification | Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/> | \$114,448.55 |
| | Projected annual recurring 9-1-1 network costs after modification | Yes <input checked="" type="checkbox"/> No <input checked="" type="checkbox"/> | \$114,448.55 |
| | Installation cost of the project | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | \$0.00 |
| | Anticipated annual revenues | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | \$3,443,375.00 |

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| Five Year Strategic Plan | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | Remains the same. |
| Communities Served | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Participating Agencies | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Adjacent Agencies | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Carrier Listing | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |
| Attachments | If changes necessitate new versions | |
| Ordinances | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | Ordinances from the Village of Elmwood Park withdrawing from WSCDC 9-1-1 System and an agreement related to the transfer and reporting of surcharge funds to Proviso Leyden were included. |
| Intergovernmental agreement(s) | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | An intergovernmental agreement (IGA) has been signed between WSCDC and Proviso Leyden Joint ETSB whereby the Village of Elmwood Park will no longer be a part of the WSCDC or WSCDC Joint ETSB and will be joining the Proviso Leyden Joint ETSB. All 9-1-1 calls for Elmwood Park will be directed to Norcomm which is Proviso Leyden's dispatch center for 9-1-1 services. Any funds held by WSCDC Joint ETSB attributable to Elmwood Park will be transferred to the Proviso Leyden Joint ETSB including any surcharge funds collected after Elmwood Park ceases to be a member of the WSCDC Joint ETSB and joins the Proviso Leyden Joint ETSB. |
| Contracts | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | |
| Back-up PSAP agreement | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | No change |
| Network Diagram | Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | |

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| | Call-Handling and Aid outside jurisdictional boundaries agreements | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | No changes |
| Test Plan | | Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> | Testing will be done by Proviso Leyden/Norcomm. |

Conclusions:

This plan modification opts the Village of Elmwood Park out of the WSCDC 911 System into the Proviso Leyden Joint ETSB 9-1-1 System. Proviso Leyden Joint ETSB has also filed a plan modification requesting to opt the Village of Elmwood Park into its 9-1-1 System.

Reviewed by: Marci Elliott

Date: April 20, 2021