

**Statewide 9-1-1 Advisory Board
Open Meeting
June 15, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Butler, Heather
Ferraro, John
Swiatek, Corinne
Zerwin, Linda

Board Members Present by Phone/WebEx

Piscola, Debra

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Daley, Laura
Guerrero-Cuellar, Rep. Angelica
Hightower, Tim
Isla, Anthony
Perdiou, Deno
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the June 1, 2026, Open Meeting Minutes

On a motion by Ralph Caldwell, and a second by Linda Zerwin the June 1, 2026, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Financial Update

- **Monthly Financial Reports**

- The Fiscal Year 2026 revenue and expenditures financial document and the statement of revenue by month through 05/31/2026 were provided to the Board for review.
- The Illinois State Police (ISP) will have a new breakdown on page 3 of the financial report starting in FY27. A preview of what that breakdown will look like will be available on the next financial report.
- The Statewide 9-1-1 Bureau Chief (BC), Sheila Bartlett, presented information concerning the May surcharge check that was slightly less than expected. ISP looked into the variances and explained the decrease to the Board. ISP will continue to monitor the patterns and share the information with the Board.
- ISP saw a decrease in the carrier receipts for the month of May which contributed to the decrease in May's monthly check. ISP submitted follow up inquiries to the carriers for more information to explain this and asked IT to run zip code subscriber information. If any ETSB wants their zip codes and receipts specifically run, please send a request to the Chairman.
- The BC stated that there has also been a decline in prepaid revenue. Prepaid is not a significant source of 9-1-1 revenue but years 2023-2026 did see a decreasing pattern in prepaid revenue. Reminder that the prepaid revenue is collected and reported to ISP by the Department of Revenue.
- Other states are reporting that they are seeing a decline in prepaid revenue, and they are seeing a decline in their surcharge revenue, as well. ISP sent inquiries out to those states (Nebraska, Idaho, North and South Dakota and Colorado) for more information.
- ISP pays approximately 45 different carriers for Legacy, NG911, text to 911, and diversity related costs. The only contract held with the ISP is with AT&T. This means that it is very difficult at times to get information. ISP is currently looking into 3 active billing disputes with 3 separate carriers. Legacy network costs will be unpredictable until the disputes are resolved.
- The Statewide 9-1-1 Administrator is going to discuss the more detailed items seen on network costs bills on one of her Administrator calls.
- Special distribution will be going out this month (scheduled for the week of June 22, 2026) and will consist of NG911 grant funding that wasn't obligated, funds allowed to be withheld but not utilized by ISP for upgrades and maintenance to the NG911 system, and funds allowed to be withheld but not utilized by the ISP for admin costs. Currently, the payment is in line with last year's special distribution payment.
- The Bureau Chief will send the PowerPoint that she presented at the meeting to the Board members.

4) Administrator's Update

NG911

ORT schedule is confirmed for ISP, beginning in July 2026.

Redundant Network Connections:

Thirty-three orders have been completed, and 20 orders are currently in progress.

Text-to-911:

One hundred and ten PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 167 can receive text-to-911.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

LMS RFP with the SPO for review.

Work continues with the training professionals to finalize the online training content. Eighteen module reviews are completed, final module is in review.

Updated Recommended Minimum Guidelines for Initial Public Safety Telecommunicator Training Standard has been released by NENA/APCO. Training content will be reviewed to ensure meeting of this updated standard.

CESSA:

Implementation continues.

68 PSAPs completed or are actively implemented, with a plan to have all 168 in active implementation by the end of 2026.

Remaining PSAPs were sent a survey to gather technical information to guide remaining cohort grouping. Additional information will be sent at the beginning of July, with all PSAPs planned to be in active implementation, or completed by end of 2026.

5) Strategic Planning Update

- Representatives from Illuminative Strategies Inc. (ISI) provided the Board with an updated version of the workshop booklet. Updates were added to this version that were previously discussed. There are 8 focus areas that will provide ISI with the infrastructure for the final draft of the workbook. ISI will provide the Board with a Microsoft form to be used to submit any additional feedback.
- ISI went through the Workshop Booklet, Version 3. They explained and reviewed the new sections and information that they added to the updated booklet. The Board reviewed the booklet and suggested further explanations in certain sections and offered suggestions for additional changes.
- ISI stated that this booklet is a working document and will be updated as changes occur.
- ISI stated that the changes discussed today will be sent to the Board for review and then ISI will use the booklet to create the Draft Strategic Plan. The draft Strategic Plan will be sent to the Board members for review.

6) Old Business

- The Chairman indicated that ISP received a massive list of questions back from JCAR on Part 1324. ISP is currently working on answering these questions and are about halfway through. The changes are not substantial, just a lot of clarifying questions requiring clarifying language so it can be understood by everyone. The Chairman stated that he asked JCAR not to review Parts 1325 and 1326 yet so ISP can make the necessary changes to these Parts before JCAR reviews them.
- The Chairman stated that Part 1324 does not require another approval by the Board since only clarifying language is being added and no substantial changes to content are being made; however, the draft will be shared with the board for discussion as needed.

ISP will send their updates back to JCAR and then the Chairman can send the Board the list of questions that were received from JCAR.

7) New Business

N/A

8) Public Comment

N/A

9) Adjourn

On a motion by Ralph Caldwell, and a second by Phil McCarty, the meeting was adjourned at 12:12 p.m. The motion carried by a unanimous vote by the Board.