

NG911

ORT for the Springfield ISP Comm Center is scheduled for this week with a go-live scheduled for the week of July 29. The remaining Comm Centers have ORTs and Go-Lives scheduled from August 2026 to April 2027.

NG911 GIS

The plan for statewide migration of NG911 GIS data to Version 3 of the standard is nearing completion, incorporating feedback from the ILGISA NG911 Committee and NG service providers. The migration process will leverage available auto-formatting features within the Upload Tool to minimize the workload on local agencies, Training materials and workshops are being developed to support Local Data Maintainers in achieving full compliance with the updated standard.

Redundant Network Connections:

Thirty-eight orders have been completed, and 15 orders are currently in progress.

Text-to-911:

One hundred and nine PSAPs have received Text Ready Notices from Intrado.

The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 166 can receive text-to-911.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

LMS RFP is with the State Procurement Office.

All modules have been reviewed with the training professionals resulting in a final list of modules:

- Active Shooter
- Additional Considerations with Caller
- Call Processing
- Cybersecurity
- Emergency Communications Technology
- Emergency Management
- EMS

- Basic Fire Service
- Interpersonal Communications
- Law Enforcement
- Legal Concepts
- Mental Health & Stress Management
- On the Job Training
- Quality Assurance
- Roles and Responsibilities
- Sexual Assault
- Swatting Considerations for Telecommunicators

The content will be compared with the newly revised NENA/APCO Recommended Minimum Training Guidelines for Telecommunicators Standard to ensure alignment.

CESSA:

Cohort 0: Complete

Cohort 1, 2, and 3: In Progress

Cohort 4: Kick-off Scheduled in Mid-August

Cohort 4.5: Implementing in small groups to accommodate unique structures and systems

Cohort 5: Kick-off Scheduled for Mid-October

All 168 PSAPs have been assigned a Cohort.

27 PSAPs have completed implementation.

55 PSAPs in active implementation, with 15 scheduled to go-live in July.