

**Statewide 9-1-1 Advisory Board
Open Meeting
June 1, 2026, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
and via WebEx

Board Members Physically Present in Springfield

Butler, Heather
Caldwell, Ralph
Ferraro, John
McCarty, Philip
Swiatek, Corinne
Woker, Melinda
Yokley, Michael
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Dade, Demond
Guerrero-Cuellar, Rep. Angelica
Hightower, Tim
Isla, Anthony
McClerren, Sam
Nehrt, Randy
Perdiou, Deno
Piscola, Debra
Redd, (Chief) Carla

The Chairman reconvened the May 18, 2026, meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the May 18, 2026, Open Meeting Minutes

On a motion by John Ferraro, and a second by Ralph Caldwell, the May 18, 2026, meeting minutes were unanimously approved.

2) Administrator's Update

NG911

ORT for ISP is tentatively scheduled for late July.

Redundant Network Connections:

Thirty-four orders have been completed, and 20 orders are currently in progress.

Text-to-911:

One hundred and nine PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31, 2025. Of the 168 PSAPs in Illinois, 166 can receive text-to-911.

FCC Filing Status:

FCC Report and Order 25-143 established a national framework to accelerate the transition from legacy 9-1-1 networks to NG911.

Two-Phase Transition process, with each phase beginning with a valid request submission.

- Phase 1 requires OSPs to deliver 911 traffic in IP-based SIP format to NG911 delivery points.
- Phase 2 requires OSPs to deliver traffic in a fully NG911-compliant SIP format, including routing and caller location information

AT&T, INdigital, and Comtech PSAPs have all been filed as part of a Valid Request for Phase 1. The Valid Request for Phase 2 for INdigital PSAPs has been rescinded as coordination with NG providers continues.

Telecommunicator and Telecommunicator Supervisor Training and Certification:

Received second comments from procurement.

Work continues with the training professionals to finalize the online training content. Seventeen module reviews are completed, and one is pending review.

CESSA:

Implementation continues

68 PSAPs completed or are actively implemented, with a plan to have all 168 in active implementation by the end of 2026.

3) Strategic Planning Update

- Illuminative Strategies Inc. (ISI) continued their presentation to the Board on Focus Areas 6, 7, and 8 from the Workshop Booklet. The Board members discussed the Focus Areas and provided ISI with their comments.

6. Governance and Accountability**6.1 Clarify Decision Rights, Consolidation Policy, and State/Local Roles****6.2 Implementation Capacity and Execution****7. Resilience and Continuity****7.1 System Resilience and Regional Continuity****8. Public and Policymaker Engagement****8.1 Public Education and Awareness****8.2 Policymaker and Legislative Engagement**

8.3 Cross-System Coordination and Mission Boundaries

- ISI presented the concepts of each area listed above, asked the Board questions pertaining to each concept, and then asked the Board's action per concept. Verbiage changes, deletions, and additions were suggested to ISI by the Board members. At the end of each Focus Area discussion, ISI asked the Board members for any refinements, and/or confirmations to the Draft statements for each area concerning: Future State, Where Illinois Is Today, What Must Change, Likely Drivers (Gaps), Risks to Watch, Strategies, Ownership and Measures of Progress.

4) Old Business

- The Chairman advised of the ongoing decline in prepaid fees that are being collected. The Illinois State Police (ISP) is discussing this matter with other states to see if the patterns in Illinois match the patterns in other states. More information will be provided at the next meeting.
- John Ferraro asked regarding the decommissioning of Legacy equipment and if the ETSBs can expect some leveling off of network costs and, in turn, expect an increase in surcharge distribution. The Chairman referenced additional network costs still increasing.
- The Chairman asked the Board if ISP Statewide 9-1-1 should regularly present to the Statewide 9-1-1 Advisory Board the status of surcharge fees and distribution or if it was needed? Members of the Board stated that a once per year presentation has historically occurred and is sufficient.

5) New Business

- N/A

6) Public Comment

- N/A

7) Adjourn

On a motion by Linda Zerwin, and a second by Phil McCarty, the meeting was adjourned at 3:00 p.m. The motion carried by a unanimous vote by the Board.