## **ADMINISTRATOR'S UPDATE 12/15/25**

#### NG911/ESINET:

With 8 cutovers remaining, no PSAPs were cut over since our last meeting. To date, 124 PSAPs have migrated to the AT&T ESInet, with the last remaining PSAP (Northbrook) targeted for cutover in March of 2026. The 7 ISP Communication Centers are scheduled for cutover in March and April of 2026.

### **Redundant Network Connections:**

Twenty orders have been completed, 31 orders are currently active, and 3 orders are actively being worked on.

### **Text-to-911:**

Ninety-nine PSAPs have received Text Ready Notices from Intrado. The ETSA requires all PSAPs to be able to accept text-to-911 by December 31,2025. Of the 170 PSAPs in Illinois, 162 are able to receive text-to-911, 145 are currently receiving text-to-911, 17 have an unknown status regarding receiving texts-to-911, and 8 are receiving waivers for the deadline with targeted text-ready cutovers in 2026.

## **FY27 Grants:**

Fiscal Year 2027 Consolidation and NG911 Grants were posted on November 3 with the Technical Assistance Session held on November 5; the recording is available on the ISP website. Office of the Statewide 911 Administrator The application window closes at 11:55 p.m. on February 2, 2026. The Consolidation Grant Opportunity includes \$5,000,000 in available funding with priority given to first time applicants. The NG911 Expenses Grant Opportunity includes \$12,000,000. Grant priorities are NG911 i3-capable call handling equipment, diverse AVPN network implementation, i3-capable multimedia recording systems, NG911 GIS readiness projects, EMD protocol upgrades to support CAD system integration, and indoor K-12 school mapping. Groups grants may be used for diverse AVPN network implementation, EMD protocol upgrades to support CAD integration, and indoor K-12 school mapping; itemized invoices for these priorities should be submitted by email no later than December 15<sup>th</sup>, for group grant consideration.

## Telecommunicator and Telecommunicator Supervisor Training and Certification:

Work continues with the Training Committee to finalize the online training content. Two modules are being delivered to the committee at a time, with five modules completed and thirteen pending reviews. Work is ongoing with Procurement and DOIT to finalize the RFP. As we move forward, members of the Public Safety Training Committee, as outlined in

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1325, will need to be selected to in preparation for reviewing and approving existing agency training programs.

### **CESSA:**

Cohort 1 implementation continues. PSAPs have been provided with an online resource folder containing Implementation Toolkit, policy examples, training resources and scenarios, 988/CESSA information and recordings of all meetings thus far.

Telecommunicators are completing CESSA training via the UIC BHCH LMS, PSAPs meeting by protocol providers to review protocol changes, configuration updates, and reporting and data options. Cohort 1 PSAPs are actively working on securing EMD Medical Director approval, conducting internal staff training, updating policies and procedures, and preparing to update their protocol software. The Total Response Pilot and Priority Dispatch Pilot are completing and meeting biweekly. These meetings will transition to user group meetings for implemented PSAPs in 2026. The APCO Pilot has been begun transferring calls to 988 and is meeting weekly to discuss calls, questions and reporting.