

**Statewide 9-1-1 Advisory Board
Open Meeting
November 17, 2025, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
Dade, Demond
Ferraro, John
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Perdiou, Deno
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Isla, Anthony
Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Piscola, Debra
Redd, (Chief) Carla

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Guerrero-Cuellar, Rep. Angelica
Hightower, Tim

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the October 22, 2025, Open Meeting Minutes

On a motion by John Ferraro, and a second by Ralph Caldwell, the October 22, 2025, meeting minutes were unanimously approved.

2) Legislative Update

N/A

3) Setting of 2026 Meeting Dates

- The Chairman presented the 2026 Statewide 9-1-1 Advisory Board (SAB) meeting dates to the Board for review. On a motion by Phil McCarty, and a second by Chief Demond Dade, the 2026 SAB meeting dates were unanimously approved.
- The 2026 SAB meeting dates are: January 12, February 09, February 23, March 09, March 23, April 06, April 20, May 4, May 18, June 15, July 13, August 17, September 14, October 21, November 16, and December 14, 2026.

4) Financial Update

- **Monthly Financial Reports**
 - The Fiscal Year 2026 revenue and expenditures financial document and the statement of revenue by month through 10/31/2025 were provided to the Board for review. No questions or concerns were presented.

5) Strategic Planning Update

- The Chairman asked the Board members to schedule their interview times with Illuminative Strategies Inc. (ISI), if they haven't already. ISI would like to meet with every Board member so they can provide a detailed update at the December 15, 2025, SAB meeting.

6) Administrator's Update

NG911

- Cutover to the ESInet
 - 124 PSAPs to date.
 - 8 sites remain (1 PSAP/7 ISP Comm Centers)
- 1 PSAP targeted to Cutover in February 2026
- 7 ISP Communication Centers targeted to cutover in March/April 2026

NG911 – Text-to-911 AT&T PSAPs

- 95 PSAPs have received Text Ready Notices from Intrado
- The ETSA requires ALL PSAPs to accept text by 12/31/2025
- 171 PSAPs:
 - Technically text-ready and filed with FCC: 116 PSAPs
 - Technically text-ready and not filed with FCC: 45 PSAPs – FCC Registry last updated September 26, 2025
 - Not technically text-ready and not filed with FCC: 10

AT&T Redundant Network Connections Project

- Completed Projects: 1
- Completed Orders: 19
- Active Orders: 33
- Orders Being Worked On: 2

FY27 Grants

- Opportunities posted 11/4/2025

- Technical Assistance Session 11/5/2025— Available on ISP Website
 - Consolidation Grant Opportunity
 - \$5,000,000
 - NG9-1-1 Expenses Grant Program
 - \$12,000,000
 - NG911 i3 Capable Call Handling Equipment
 - Diverse AVPN Network Implementation
 - I3 Capable Multimedia Recording System
 - NG911 GIS Readiness Projects
 - EMD Protocol Upgrade to Support CAD System Integration
 - Indoor K-12 School Mapping

TC & TC Supervisor Training and Certification

- Content being finalized with Training Coordinator Committee
- RFP is being finalized and working with Procurement on Learning Management System (LMS).

CESSA

- Total Response Pilot - Complete
- Priority Dispatch Pilot – Nearing Completion
- APCO – Protocols completed. Ready to begin processing and transferring.
- Statewide Implementation – 1st Cohort
 - 20 PSAPs
 - Total Response and Priority Dispatch protocol users met separately in November to review protocol updates and integration steps, and will meet in December to review Reporting and Data Collection needs
 - Staff training and technical programming in progress
 - Continued collaboration and PSAP education regarding 988 and MCRTs

7) Old Business

- **Part 1325**

The Statewide 9-1-1 Administrator, Alicia Atkinson, went through the edits that were made on Part 1325 with the Board members. Board members provided comments and questions to the edits.

- The Chairman allowed comments from the Board and public comment on Part 1325. Discussions were held on topics concerning definition changes, corrections, reviewing the rules more often, concern for ETSBs that don't have direct authority over the people that work in their PSAPs and the challenges that come forward with these rules, The Statewide 9-1-1 legal counsel, Elizabeth Lepic, provided legal guidance on the questions about county employees and elected officials and the requirements of these rules and possible new language to address this issue, concerns about the Sheriff's Association still not having a representative on the Board, comments about cybersecurity information were discussed,
- Jim Kaitschuk stated in the chat that this isn't necessarily a sheriff decision, the county board sets his budget, and many employees serve dual positions. They may have a correctional officer who is also a telecommunicator.

- Doug Clark, Perry County, stated that it's important to remember that these sheriff's or police departments are not required to take calls. So they could also be compelled to end the agreement and leave a system hanging on who's going to take their calls if they no longer want to fill that role.
- Aaron Weber, Madison County, stated that he would like to have another meeting with his board representatives prior to a vote being taken on Part 1325 to discuss some concerns.
- Heather Butler, Dekalb County, had a question about Part 1325, section 330, concerning call volumes and reporting that number on the AFR. She stated that now that NGCS providers are also reporting call volumes, what will happen if there's a discrepancy and the numbers do not match. The Statewide 9-1-1 Administrator stated that it would have to be looked into if there is a discrepancy, but she doesn't think it would be a significant issue. Cindy Barbera-Brelle also stated that ISP receives call statistics from each of the providers.
- The Chairman stated that the Board will be taking a vote for consensus to move Part 1325 to JCAR once edits mentioned today have been made. The Chairman stated that Board members can still make suggestions, if needed.
- With a motion to approve by John Ferraro, with edits discussed today, and a second by Sam McClerren, with edits discussed today, the motion was unanimously approved by the Board.

8) New Business

N/A

9) Public Comment

N/A

10) Adjourn

On a motion by Ralph Caldwell, and a second by Phil McCarty, the meeting was adjourned at 11:23 a.m. The motion carried by a unanimous vote by the Board.