

**Statewide 9-1-1 Advisory Board
Open Meeting
September 15, 2025, at 10:00 a.m.**

The Board met pursuant to notice at
IEMA – 2200 S. Dirksen Parkway, Springfield, IL
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL
and via WebEx

Board Members Physically Present in Springfield

Caldwell, Ralph
Dade, (Chief) Demond
Ferraro, John
McCarty, Philip
McClerren, Sam
Nehrt, Randy
Woker, Melinda
Yokley, Michael

Board Members Physically Present in DuPage

Zerwin, Linda

Board Members Present by Phone/WebEx

Daley, Laura
Hightower, Tim
Piscola, Debra
Redd, (Chief) Carla (dropped off after break)

Board Members Not Present

Anderson, Sen. Neil
Coffey, Rep. Michael
Cunningham, Sen. Bill
Guerrero-Cuellar, Rep. Angelica
Neill, Lauren
Perdiou, Deno

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

1) Approval of the July 14, 2025, Open Meeting Minutes

On a motion by John Ferraro, and a second by Ralph Caldwell, the July 14, 2025, meeting minutes were unanimously approved.

2) Public Hearing

- JETSB of Lake County Consolidation Plan
 - Jason Kern – 9-1-1 System Manager for the JETSB of Lake County and the Executive Director of LakeComm, provided an overview of the JETSB of Lake County Consolidation Plan. They are combining 6 current Public Safety Answering Points (PSAP) into one JETSB and will also have one Secondary Answering Point (SAP). The

Chairman opened the floor for comments from the Statewide 9-1-1 Advisory Board and from the public. No comments were received. A motion was made by John Ferraro and a second by Ralph Caldwell to approve the consolidation plan. The approval of the JETSB of Lake County consolidation plan was unanimously approved.

3) Legislative Update

The Chairman has been in regular contact with Governmental Affairs to try to get the vacancies filled on the Statewide 9-1-1 Advisory Board.

4) Financial Update

- **Monthly Financial Reports**
 - The Fiscal Year 2025 and 2026 revenue and expenditures financial documents and the Statement of Revenue by Month through 06/30/2025, 07/31/2025 and 08/31/2025 were provided to the Board for review.
- **Update on Surcharge Data**
 - Statewide 9-1-1 Bureau Chief, Sheila Bartlett, provided an update on surcharge data. She stated that they looked at carriers, zip code and Authority and they found that some Chicago area zip codes had some reporting issue problems with the files that they submitted. BC Bartlett wanted to make three points clear about their review: 1. ISP will not make any check adjustments until they are a hundred percent certain about accuracy, and they will then communicate with the Authorities that are affected. 2. The surcharge submitted was correct. There're no more dollars out there on the table, it's just the allocation of those dollars that wasn't accurate. 3. The main reason for the decrease that the 9-1-1 Authorities have seen is because of the increase in network costs as well as the fact that the federal grant credit has been consumed 100 percent.
 - John Ferraro asked if the adjustments will be done moving forward or will they be adjusted to checks for what happened in the past? BC Bartlett stated that it will be a retrospective adjustment if it should be adjusted. Mr. Ferraro also asked if ISP anticipates the network costs to go down at all? The Chairman stated that there are a couple things that could impact that, and one is that consolidations continue to occur because it saves money and the overall cost increases that are happening for everyone. He also stated that other things that could create cost savings is when we are successful with OSP migrations, so there are things on the horizon, but he does not foresee a large change in the surcharge amounts in the near future.

5) Administrator's Update

NG911

- Cutover to the ESInet
 - 124 PSAPs to date.
 - 8 sites remain (1 PSAPs/7 ISP Comm Centers)
- 1 PSAP targeted to Cutover in December
- 7 ISP Communication Centers targeted to Cutover in January/February

NG911 – Text-to-911 AT&T PSAPs

- 87 PSAPs (77%) have received Text Ready Notices from Intrado and have already or are in the process of deploying text. 52% of PSAPs have registered as Text Ready with the FCC. The ETSA requires **ALL** PSAPs to be accepting text by 12/31/2025.

AT&T Redundant Network Connections Project

- Completed Orders: 15
- Active Orders: 27
- Orders Being Worked On: 13

Aerial Grant Project

- 100% Complete
- Available on the Illinois Geospatial Clearinghouse.

FY27 Grants

- NG911 – Grant Initiatives by October 1st
- Will be posted 11/1/25

TC & TC Supervisor Training and Certification

- Working with Procurement on Learning Management System (LMS).

CESSA

- TotalResponse Pilot - 9 PSAPs representing 6 EMS Regions (Completed)
- Priority Dispatch Pilot - 9 PSAPs representing 7 EMS Regions (In Progress)
- APCO –2 PSAPs representing 2 EMS Regions (Starting Soon)
- Police Only Pilot – Gathering participants, 2 PSAPs thus far (In Planning)
- Statewide Implementation – 1st Group October/November 2nd Group December/January (In Planning)

6) Old Business

- **Parts 1324, 1325, & 1326**
 - Part 1324 – The Chairman stated that edits were limited, but there were a few definition updates. The Chairman opened the floor for questions and edits were noted. The intent is for all definitions to match ETSA exactly.
 - Part 1326 – The Chairman stated that there were minor edits to the definitions to make sure they align with the newest version of ETSA. The Chairman informed the SAB of what edits had been made to the Administrative Rule. The members of the Board expressed comments and concerns concerning the proposed edits.
 - Part 1325 – The Chairman went through the Administrative Rule noting the edits that were made. The 9-1-1 SAB had an opportunity to discuss their comments and concerns.
 - The Board members took a break at 11:50 a.m. and reconvened at 12:00 p.m. Roll call was taken, and attendance remained the same, except for Chief Carla Redd who dropped off after the break.
 - Part 1325 – The Chairman continued to review all edits that had been made on the proposed rule and the 9-1-1 SAB members provided comments and concerns.

- The Chairman requested that all feedback on Part 1325 be submitted by October 6, 2025. A consensus vote is expected to be voted on at the October 22, 2025, SAB meeting, if possible, for Part 1324 and Part 1326.

- **Strategic Planning Update**

- The Chairman invited Illuminative Strategies Inc. (ISI) to the SAB meeting to allow the Board members an opportunity to ask questions about the Statement of Work.
- ISI was selected for this project because they hold a master contract for this type of work with the State of Illinois.
- Kent James, Executive Director of ISI, presented a short presentation. Mr. James stated that ISI focuses on process optimization and change management. Bart Welker, from ISI, was also available for questions. The updated Statement of Work from ISI was provided to the Board members for their review and questions and comments were received and answered by the ISI representatives.
- The Chairman stated that the Board will kickoff the Statement of Work presented by ISI at the October 22, 2025, Board meeting and the Board will have an active part in this process.

7) New Business

- **FY27 Grants**
 - Grants were approved at 7.5 million dollars last year. Cindy Barbera-Brelle stated that ISP was able to give everyone 100% of what was allowable last year. The Board members discussed how much grant money should be requested for FY27. Ralph Caldwell made a motion to approve 5 million dollars for the FY27 grants. Linda Zerwin second the motion. Motion passed by a unanimous vote by the Board.
- Ralph Caldwell briefed the Board on an incident that happened in Champaign County where three First Responders were hospitalized. Mr. Caldwell stated that law enforcement was not sent out to the incident because of CESSA's Public Act concerning mental health calls. Mr. Caldwell is concerned that more First Responders could be injured if we do not have the right First Responders on the scene. Mr. Caldwell is hopeful that this will open up a bigger conversation to make sure that our First Responders are protected.

8) Public Comment

Doug Clark from Perry County pointed out to the Board that the Statement of Work under G3, "Other Key Stakeholders", lists "State and Local Emergency Management", but when you move to H2 under "Interviews", it only lists individuals from IEMA. He would like that changed to the "State and Local Emergency Managers" under Interviews and the focus on the local because these are the ones that interact the most with the other public safety agencies.

9) Adjourn

On a motion by John Ferraro, and a second by Phil McCarty, the meeting was adjourned at 1:02 p.m. The motion carried by a unanimous vote by the Board.