

**Statewide 9-1-1 Advisory Board  
Open Meeting  
April 21, 2025, at 10:00 a.m.**

The Board met pursuant to notice at  
Illinois State Police Academy – 3700 E. Lake Shore Drive, Springfield, IL  
DuPage County OHSEM – 418 N. County Farm Road, Wheaton, IL  
and via WebEx

**Board Members Physically Present in Springfield**

Caldwell, Ralph  
Dade, (Chief) Demond  
McCarty, Philip  
McClerren, Sam  
Nehrt, Randy  
Woker, Melinda

**Board Members Physically Present in DuPage**

Ferraro, John  
Temes, Delores  
Yokley, Michael  
Zerwin, Linda

**Board Members Present by Phone/WebEx**

Daley, Laura  
Perdiou, Deno  
Piscola, Debra

**Board Members Not Present**

Anderson, Sen. Neil  
Bergeron, Lynette  
Coffey, Rep. Michael  
Cunningham, Sen. Bill  
Guerrero-Cuellar, Rep. Angelica  
Hightower, Tim  
Neill, Lauren  
Redd, (Chief) Carla

The Chairman opened the meeting at 10:00 a.m. Roll call was taken, and a quorum was present.

**1) Approval of the April 7, 2025, Open Meeting Minutes**

On a motion by John Ferraro and a second by Delores Themes, the April 7, 2025, meeting minutes were unanimously approved.

**2) Legislative Update**

- **ETSA Review**

- ISP will send the current version of the ETSA to Governmental Affairs with the three items listed to be held back: Section 15.3, Section 20, and the admin percentage collected by carriers.
- Randy Nehrt asked a question about the penalties for the timing of the remittance of surcharge and the subscriber counts. The Chairman stated that this item will also be held back from the ETSA, and a report will be sent out to the Board members.
- John Ferraro urged the State Police to support the increase in surcharge to \$2.50.

### 3) Financial Update

- **Financial Update**

- **Monthly Financial Report**

The Fiscal Year 2025 revenue and expenditures financial documents and the statement of revenue by month through 03/31/2025 were provided to the Board for review.

- **Distribution Review**

- BC Bartlett presented a root cause analysis of why there were reductions in the surcharge checks. She explained the Problem Statement, Analysis and Deeper Dive (Expenses, Revenue, Subscriber Files Review, Zip Codes by Authority and Carrier), and Distribution Data. Data Analysis was also completed on 3 specific 911 Authorities and a distribution comparison graph was explained. The last slide that BC Bartlett presented covered: Lessons learned/Remaining Review – Network Costs Variance, Subscriber file review, receipt analysis, and monthly check variance comparison. There are also two pending issues the IT department will help with: they are the detailed report request by authority, zip code, and carrier and to give the 911 Authorities access to their own zip code counts each month.
    - The Board and the public had an opportunity to ask questions.

### 4) Administrator's Update

#### NG911

- Cutover to the ESInet
  - 123 PSAPs to date.
  - 9 sites remain
- 2 PSAPs targeted for ORT/Cutover in July/September.
- 7 ISP Communication Centers targeted for Cutover in August/September
  - Uncertainty Definition: In the context of 911 wireless calls, uncertainty refers to the degree of accuracy or precision with which a location (latitude and longitude) is provided by the CMRS provider (cellular wireless service). It essentially quantifies the potential error or range within which the actual location of the caller might be found. Uncertainty is typically measured in meters and is displayed as a circle around the provided coordinates on a mapping application. If you get a call that has an uncertainty of 20 with a confidence of 95. That means that the carrier is 95% certain that the caller is within a 20-meter radius of the lat/long provided. Not all carriers provide the

confidence and uncertainty so you may or may not see these in your wireless calls.

#### **NG911 – Text-to-911 AT&T PSAPs**

- 79 PSAPs (70%) have received Text Ready Notices from Intrado

#### **AT&T Redundant Network Connections Project**

- Completed Orders: 9
- Active Orders: 19
- To be Ordered: 16

#### **Aerial Grant Project**

- Ground Control Acquisition is 100% Complete
- Aerial Triangulation is 95% Complete
- Ortho Processing is 70% Complete
- Client Review – New blocks were added on 4/18 and will be added on 4/25

#### **TC & TC Supervisor Training and Certification**

- The Learning Management System (LMS) procurement is in progress.

#### **CESSA**

- TotalResponse Pilot - 9 PSAPs representing 6 EMS Regions (In Progress)
- Priority Dispatch Pilot - 10 PSAPs representing 7 EMS Regions (In Progress)
- APCO – Working on final protocol changes and finalizing PSAP Pretest/Pilot Participants
- Next SAC meeting is May 12th.

### **5) Old Business**

- **OMA/SEI Reminders**
  - The Statement of Economic Interest and the supplemental are due by the end of the month.
- **Strategic Planning Dates**
  - The Chairman is working on a framework for this process and the Board will have the opportunity to review the plan.

### **6) New Business**

N/A

### **7) Public Comment**

N/A

### **8) Adjourn**

On a motion by John Ferraro, and a second by Linda Zerwin, the meeting was adjourned at 10:50 a.m. The motion carried by a unanimous vote by the Board.

